



# F A C T S H E E T

## The Leapfrog Hospital Recognition Program™

Concerns about the quality and efficiency of health care in the United States have created momentum for measurement and improvement. Appropriate incentives are an important component of these efforts. The Leapfrog Group is pleased to offer the first and only national, easy-to-manage, and customizable program for health plans to improve hospital quality and resource use through recognition and rewards.

The Leapfrog Hospital Recognition Program™ (LHRP) is a comprehensive hospital pay-for-performance program that focuses on patient safety, quality, and resource utilization measures. These measures are nationally accepted and standardized through the Leapfrog Hospital Survey, which serves as the data infrastructure for the Leapfrog Hospital Recognition Program. The program measures and evaluates hospital performance to recognize achievements and encourage improvements in the efficiency of hospital care.

### **Performance Measures**

LHRP uses the data collected through the Leapfrog Hospital Survey each year to evaluate hospital performance in numerous clinical focus areas:

- Computer Physician Order Entry (CPOE)
- Intensivist Physician Staffing (IPS)
- Evidence-Based Hospital Referrals
- Common Acute Conditions
- Hospital Acquired Conditions
- Never Events
- Safe Practices

Individual hospital scores for these performance groups are benchmarked against Leapfrog's national performance set and used to calculate the overall quality, resource use, and efficiency scores that form the basis for rewards and

incentives. For a complete list of measures, please visit the LHRP website, [www.leapfroggroup.org/for\\_hospitals](http://www.leapfroggroup.org/for_hospitals).

### **Program Flexibility**

The LHRP uses a standardized measure set and scoring process, but health plan licensees can customize certain elements of the program to suit their goals and the needs of their markets:

- Determining eligibility requirements
- Setting performance benchmarks and thresholds
- Determining rewards structure

Leapfrog staff will provide technical assistance to health plan licensees to customize the LHRP. The Licensee Toolkit is also available for health plan use.

### **Rewarding Improvement and High Performance**

This program aims to recognize both attainment and improvement targets. Thus, based on hospital performance results, hospitals are placed into one of these two categories to obtain recognition and rewards.

Health plan licensees determine the eligibility requirements and the recognition and rewards structure for each category. Rewards options include the following:

Attainment Category	Improvement Category
• <b>Contract rate adjustment</b>	• <b>Pre-set dollar amount</b>
• <b>Patient shift</b>	• <b>Shared savings dollar amount</b>
• <b>Public recognition</b>	• <b>Contract rate adjustment</b>
• <b>Pre-set dollar amount</b>	

**For more information about LHRP,**  
Visit [www.leapfroggroup.org/for\\_hospitals](http://www.leapfroggroup.org/for_hospitals).