

Leapfrog's Health Plan Performance Dashboard

Data as of 1/31/2016

State: ALL

Plan: UnitedHealthcare

% of Contracted Admissions to Hospitals Not Reporting to Leapfrog:

42%

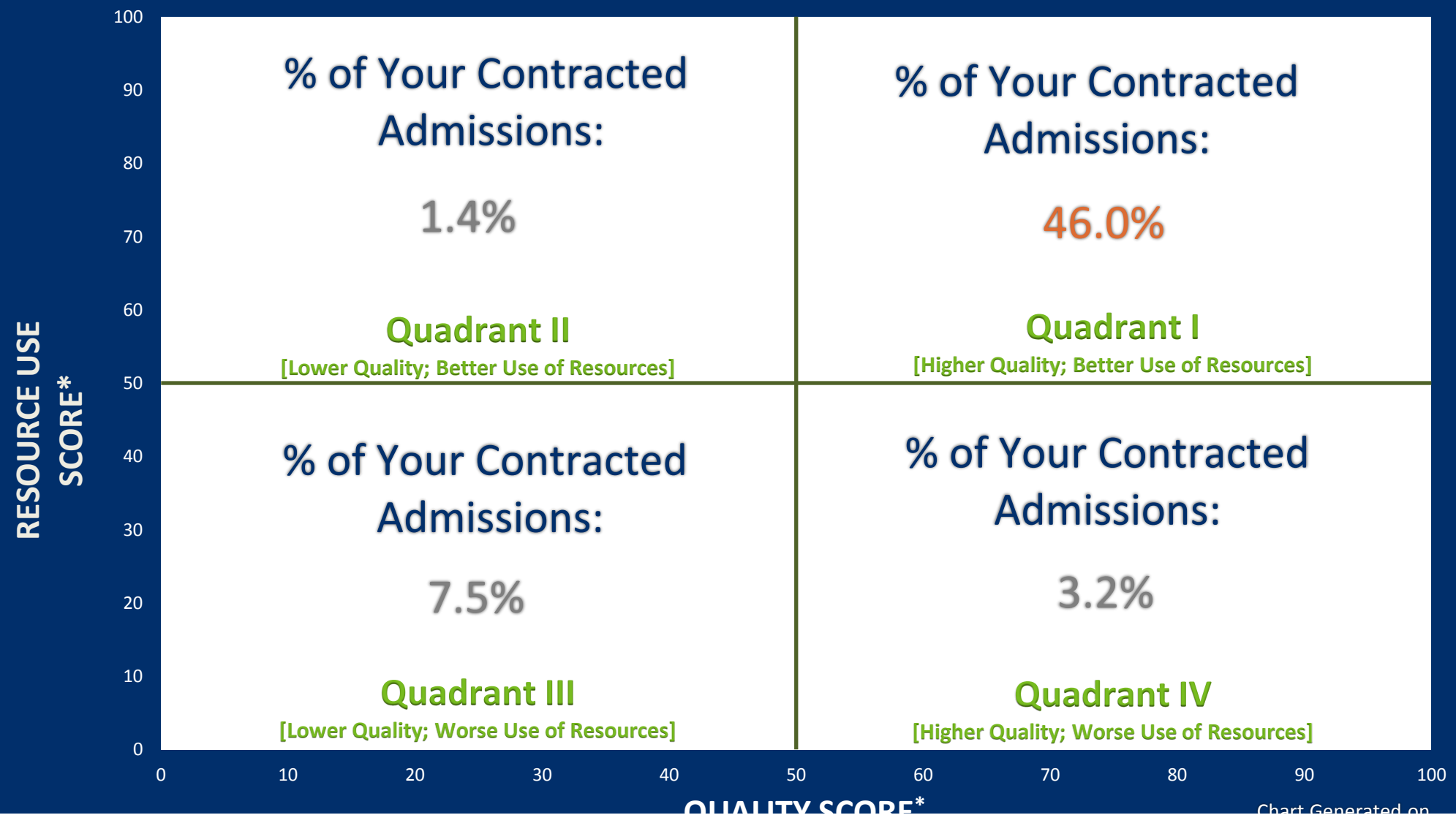


Chart Generated on

QUALITY SCORE

Chart Generated on
6/29/2016

* All 1700+ hospitals reporting to the Leapfrog Hospital Survey are given an overall Quality and Resource Use score depending on their performance. Higher scores are better.

Information about Leapfrog's Health Plan Performance Dashboard

Leapfrog's Health Plan Performance Dashboard results are based on the LHRP scoring methodology. In LHRP, every hospital is given a resource use score and quality score from 1 to 100, depending on their performance on the Leapfrog Hospital Survey. Higher scores reflect better performance on the Survey; as an example, some of Leapfrog's Top Hospitals for 2016 achieved quality and resource use scores in the 90's. The graph plots resource use scores on the vertical axis and quality scores on the horizontal axis. It is divided into four quadrants with the highest-performing hospitals in upper right (quadrant I (QI)) and the lowest-performing hospitals in the lower left (quadrant III (QIII)).

Based on plan-submitted information, the toolkit calculates five different results. The first is the percentage of the plan's admissions going to contracted hospitals that do not report to Leapfrog. This figure is at the top. There are four figures displayed within the graph. Each quadrant displays the percentage of total plan admissions to *all* contracted hospitals in that quadrant. Remember, if a hospital does not report to Leapfrog, it is not included in the LHRP analysis. The ultimate goals for each plan are to (1) decrease the percentage of admissions going to hospitals that do not report to Leapfrog and (2) increase the percentage of admissions going to hospitals that fall into QI. These hospitals represent better quality (e.g., lower mortality rates) and better resource use (e.g., shorter length-of-stay) than their QII, QIII, and QIV peers.

Example: In 2016 a (small) health plan contracted with 4 hospitals its metro area. It had 100 admissions, which were spread out evenly – 25 per hospital. One of the contracted hospitals is located in QI, one in QII, one in QIII, and the fourth hospital does not report to Leapfrog. This means that 25% of the plan's admissions are going to hospitals (in this example, 1 hospital) that don't report to Leapfrog. It also means that 25% of the plan's admissions are going to hospitals in QI, QII, QIII each.

Note: *The percentage of admissions is based on total plan admissions to all contracted hospitals, including those that don't report to Leapfrog. In other words, all of a plan's admissions would need to go to hospitals reporting to Leapfrog for the four percentages shown in the four quadrants to add up to 100%.*