



## 2018 Health Plan Users Group Summary of Plan Performance

Fully Met: 8 points, Partially Met: 4 points, Not Met: 0 points

**Note: Scores are out of 90 possible points**

	Aetna	Cigna	Health Net of California	United Healthcare
Plan contracts require hospitals to complete the Leapfrog Hospital Survey	Not Met	Not Met	Not Met	Partially Met
Plan holds hospitals accountable for safety and quality improvement	Not Met	Not Met	Not Met	Not Met
Plan offers benefits packages that steer enrollees to Leapfrog reporting hospitals	Not Met	Not Met	Not Met	Not Met
Plan denies payment to hospitals for Never Events and monitors occurrence	Fully Met	Partially Met	Not Met	Fully Met
Plan implements value-based payment strategies including Leapfrog Hospital Survey and Safety Grade measures	Fully Met	Partially Met	Not Met	Fully Met
Plan educates enrollees on quality metrics via the Leapfrog Hospital Survey and Leapfrog Hospital Safety Grade	Fully Met	Partially Met	Fully Met	Fully Met
Plan achieves targeted level of hospital participation in the Leapfrog Hospital Survey	Partially Met	Not Met	Partially Met	Not Met
Plan completes and submits the Performance Dashboard	Partially Met	Partially Met	Fully Met	Partially Met
Plan encourages hospitals to participate in the Leapfrog Hospital Survey	Partially Met	Partially Met	Partially Met	Partially Met
Plan collaborates with Regional Leaders	Fully Met	Fully Met	Fully Met	Partially Met
Innovations to advance transparency, quality, and safety for purchasers	7 Points	8 Points	9 Points	8 Points
<b>TOTAL POINTS RECEIVED</b>	<b>51</b>	<b>36</b>	<b>41</b>	<b>48</b>