



# QUICK START GUIDE

## FOR THE 2017 ONLINE SURVEY AND CPOE EVALUATION TOOL

The online survey tool can be found at [survey.leapfroggroup.org](http://survey.leapfroggroup.org). Bookmark this page for future use.

**Important Note:** The online survey performs best when opened in the latest version of Internet Explorer (IE 11) or Chrome. If you are not able to download the latest version of IE or Chrome to complete and submit the survey, you may use Firefox. The CPOE Evaluation Tool operates best in Chrome, but can also be operated in IE 11 on Windows 7. However, the CPOE Evaluation Tool will not be launched until April 15<sup>th</sup>. Until that time you will not be able to access the CPOE Evaluation Tool.



## SURVEY LOGIN PAGE

**Enter you 16-digit security code.** Do not include spaces or dashes when typing in your security code.

**Enter your email address.** This email address is used for identification purposes in case others attempt to log in the survey while you are logged in. It will also be used to send the confirmation email once you submit your survey.

02:26 PM (EDT)

**LEAPFROG HOSPITAL SURVEY**

Welcome to the 2017 Leapfrog Hospital Survey login page.

Before you begin download the [hard copy of the survey](#) and review the [Quick Start Guide](#).

Please contact the [Help Desk](#) if you have any additional questions.

[Go back to The Leapfrog Group website](#)

**To log into the survey, please provide your hospital's 16-digit security code.**

Security Code [Need a security code?](#)

Your Email Address

For ID purposes, in case others attempt to log in to the survey while you are logged in.

Login

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## HOSPITAL PROFILE

After logging in with your 16-digit security code, you will be brought to the Survey Dashboard. The first time you login, you will be required to complete a Hospital Profile. You will not be able to access the online survey tool until the Hospital Profile has been submitted. Refer to the hard copy of the [survey](#) for information about the Hospital Profile.

A screenshot of the Leapfrog Hospital Survey dashboard. The top navigation bar is dark blue with the Leapfrog Hospital Survey logo on the left, the user's session information "2017 Test Hospital 5 02:31 PM (EDT)" in the center, and "Helpdesk" and "Logout" buttons on the right. Below the navigation bar is a row of five green buttons: "Edit Hospital Profile", "View/Print Last Submitted Survey", "View/Print Last Saved Survey", "View Hospital Details Page", and "View/Print Previous Years Survey". The main content area features the Leapfrog Hospital Survey logo on the left and a "Welcome to the 2017 Leapfrog Hospital Survey" message on the right. The message states: "Before you can access the online survey tool, you must complete a hospital profile." Below this message is a blue button labeled "Hospital Profile" which is highlighted with an orange border. At the bottom of the dashboard is a "Library" section, also highlighted with an orange border, containing a "Hide Library" link and several links: "Quick Start Guide", "2017 Survey Hard Copy", "2017 Survey Scoring Algorithm", "Data Accuracy", and "How to Access the CPOE Tool".

Once you are logged into the Survey Dashboard, you can access the Help Desk or Logout at any time. You can also access a Library of survey documents. In addition, once you complete the Hospital Profile for the first time, you can log back in to make updates to your information (i.e. CEO, contact information, etc.) at any time.



## SURVEY DASHBOARD

After completing the Hospital Profile, you will be brought to your Survey Dashboard. The Survey Dashboard features are described on the following pages.

Edit  
Hospital Profile

View/Print  
Last Submitted Survey

View/Print  
Last Saved Survey

View  
Hospital Details Page

View/Print  
Previous Years Survey

**See Figure 1  
on page 5**

**See Figure 2 on page 6**

### 2017 Leapfrog Hospital Survey Dashboard

[Section 1](#): BASIC HOSPITAL INFORMATION

[Section 2](#): COMPUTERIZED PHYSICIAN ORDER ENTRY (CPOE) Take CPOE Tool

+ [Section 3](#): SURGICAL VOLUME

- [Section 4](#): MATERNITY CARE  
4A   4B   4C   4D   4E   4F

[Section 5](#): ICU PHYSICIAN STAFFING (IPS)

+ [Section 6](#): NQF SAFE PRACTICES

+ [Section 7](#): MANAGING SERIOUS ERRORS

+ [Section 8](#): MEDICATION SAFETY

+ [Section 9](#): PEDIATRIC CARE

Section Status	Errors <a href="#">View All</a>
SUBMITTED ✓ 03/13/2017 - 02:44 PM (EDT)	0 errors
SUBMITTED ✓ 03/13/2017 - 02:44 PM (EDT)	0 errors
AFFIRMED - 03/13/2017 ⓘ	0 errors
	3 errors
SUBMITTED ✓ 03/13/2017 - 02:44 PM (EDT)	0 errors
	0 errors
	0 errors
READY FOR <a href="#">AFFIRMATION</a>	0 errors
	0 errors

**See Figure 3  
on page 7**

**See Figure 4 on page 8**   You will be submitting affirmed sections 1, 2, 3 and 5  
 You will NOT be submitting unaffirmed sections 4, 6, 7, 8 and 9

Check for data review warnings

Submit affirmed sections



FIGURE 1 SURVEY DASHBOARD - FUNCTION BUTTONS

Five green function buttons are located at the top of the survey dashboard. These buttons are static (i.e. they are always in the same place), but they are not always lit. See descriptions below.



<p><b>Edit</b> <b>Hospital Profile</b></p>	<p>Displays your Hospital Profile. Can be accessed throughout the year and should be updated if contact or other Profile information changes.</p>
<p><b>View/Print</b> <b>Last Submitted Survey</b></p>	<p>Displays your Last Submitted Survey. This button will only be lit if you have submitted a survey.</p>
<p><b>View/Print</b> <b>Last Saved Survey</b></p>	<p>Displays your Last Saved Survey. As a reminder, your responses are automatically saved in the online survey tool as you tab and click from field to field. This button will be lit as soon as you enter response into the survey.</p>
<p><b>View</b> <b>Hospital Details Page</b></p>	<p>Displays intermediate scoring details that are not publicly reported. Until July 12th, the 2016 Survey scoring details will be displayed. After July 12th, the 2017 Survey scoring details will be displayed.</p>
<p><b>View/Print</b> <b>Previous Years Survey</b></p>	<p>Displays a PDF version of your hospital’s Last Submitted 2016 Leapfrog Hospital Survey.</p>



FIGURE 2 SURVEY DASHBOARD - SECTION NAVIGATION

**Navigate to sections.** Use these links on the dashboard to navigate directly to a section within the online survey tool. Use the + to expand sections that contain subsections (i.e. Section 3, 4, 6, 7, and 9).

**“Take CPOE Tool” button.** This button will only appear once Section 2 has been submitted. Once you complete the Adult Inpatient Test, this button will disappear and a link to the CPOE Tool results will take its place on the Survey Dashboard.

**Data Entry Errors.** Sections with data entry errors will be displayed in **red**. In the example below, data entry errors appear in subsections 4A and 4B. When you click on the subsection link (i.e. 4A or 4B), you will be taken back to the subsection where the errors exist and see an error log that must be corrected before you are able to affirm and submit that section of the survey.

**2017 Leapfrog Hospital Survey Dashboard**

- [Section 1:](#) BASIC HOSPITAL INFORMATION
- [Section 2:](#) COMPUTERIZED PHYSICIAN ORDER ENTRY (CPOE) Take CPOE Tool
- + [Section 3:](#) SURGICAL VOLUME
- [Section 4:](#) MATERNITY CARE
  - [4A](#)
  - [4B](#)
  - [4C](#)
  - [4D](#)
  - [4E](#)
  - [4F](#)
- [Section 5:](#) ICU PHYSICIAN STAFFING (IPS)
- + [Section 6:](#) NQF SAFE PRACTICES
- + [Section 7:](#) MANAGING SERIOUS ERRORS
- + [Section 8:](#) MEDICATION SAFETY
- + [Section 9:](#) PEDIATRIC CARE



FIGURE 3 SURVEY DASHBOARD – SECTION STATUS

**Important Note:** You can only complete the Affirmation from the Survey Dashboard. Please see details below.

**Section Status Column**

- **READY FOR AFFIRMATION:** Once a section has been completed in the online survey, the “Ready for Affirmation” status will appear next to that section on the Survey Dashboard. When you select the “Ready for Affirmation” link, the affirmation statement will appear in a pop-up window.
- **AFFIRMED:** Once the affirmation has been completed, the section status will be updated to “Affirmed.” When you hover over the “i,” the name and title of the person who completed the affirmation will appear.
- **SUBMITTED:** Once you have submitted section(s) of the survey, the section status will be updated to “Submitted.” Only “Submitted” sections will be scored and publicly reported.

**Errors.** The number of data entry errors in each section will appear in the “Errors” Column. Select the error status (i.e. “3 errors”) to display a printable error log which must be corrected before you are able to affirm and submit that section of the survey. You can also select “View All” for a printable list of all of the errors that have been identified through the entire survey.

Section Status	Errors
SUBMITTED ✓ 03/21/2016 - 16:37:32 (EDT)	0 errors
SUBMITTED ✓ 03/21/2016 - 16:37:32 (EDT)	0 errors
AFFIRMED - 03/21/2016 ⓘ	0 errors
READY FOR <a href="#">AFFIRMATION</a>	0 errors
	0 errors
	0 errors
	3 errors
	0 errors
	0 errors



#### FIGURE 4 SURVEY SUBMISSION

Once you have completed and affirmed each section, you are ready to submit your survey. Before you can submit a survey, you must first check for **Data Review Warnings**.

You will NOT be submitting unaffirmed sections 3, 6, 7, 8 and 9

When you select this button, your affirmed responses will be scanned for potential data entry errors and inconsistencies. You will still be able to submit their survey, but will be contacted via email by the Help Desk to either (1) correct the error or (2) document that the original response was correct. The data review warning system gives hospitals an opportunity to correct potential errors immediately – while they are still in the online survey tool.

**Leapfrog is checking your survey for data review warnings** ▲

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NOTE! Data review warnings do not prevent you from submitting or affirming your survey.

Once you have check for **Data Review Warnings**, you are ready to **Submit Affirmed Sections**. Sections that are not submitted will be scored and publicly reported as “Declined to Respond” on Leapfrog’s public reporting website (<http://leapfroggroup.org/compare-hospitals>).

**You will be submitting affirmed sections 1, 2, 4 and 5**

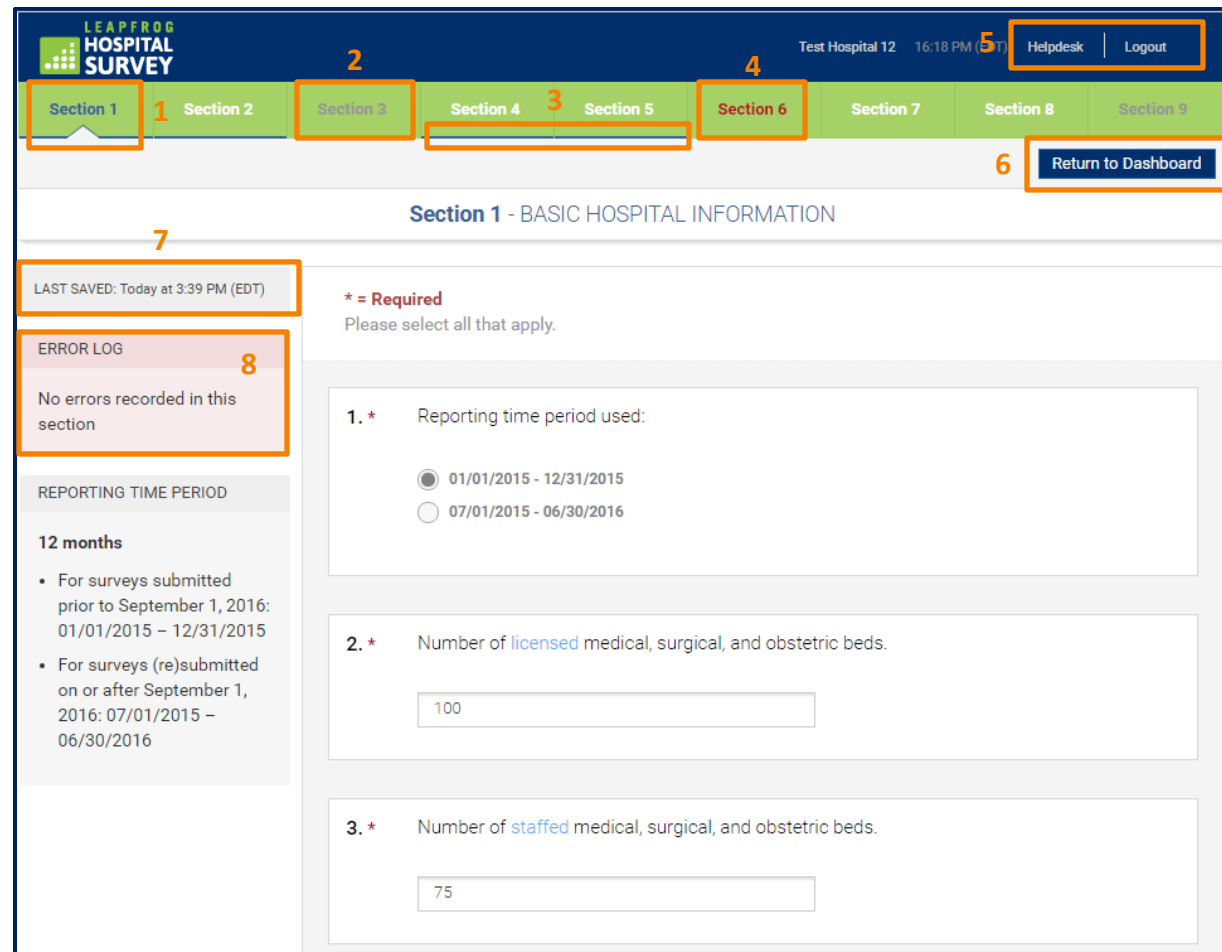
You will NOT be submitting unaffirmed sections 3, 6, 7, 8 and 9



## ONLINE SURVEY TOOL

Features of the online survey tool are described below. Navigate to sections in any order using the section buttons at the top of the page.

1. When you are working in a section, the section title will be **blue**.
2. Sections that are not applicable to your hospital will be **grayed out**.
3. Sections that have been submitted will be **underlined in blue**.
4. If the section contains errors, the section title will be **red**.
5. You can access the Help Desk or Logout at any time. If you close your browser, you will be automatically logged out of the survey.
6. When you are ready to affirm and submit, **Return to the Dashboard**.
7. The online survey tool includes an auto-save feature. Responses are automatically saved as you move from field to field.
8. The Error Log help you track errors within in each section.



The screenshot shows the Leapfrog Hospital Survey interface. At the top, there is a navigation bar with the Leapfrog Hospital Survey logo, the text 'Test Hospital 12 16:18 PM (EDT)', and buttons for 'Helpdesk' and 'Logout'. Below the navigation bar is a horizontal menu with nine section buttons labeled 'Section 1' through 'Section 9'. Section 1 is highlighted in blue, while the others are grayed out. A 'Return to Dashboard' button is located at the bottom right of the navigation bar. The main content area is titled 'Section 1 - BASIC HOSPITAL INFORMATION'. On the left side of this area, there is a sidebar with an 'ERROR LOG' section showing 'No errors recorded in this section' and a 'REPORTING TIME PERIOD' section with two radio button options: '12 months' (selected) and '24 months'. The main content area contains three required questions (marked with a red asterisk): 1. Reporting time period used, with two radio button options; 2. Number of licensed medical, surgical, and obstetric beds, with a text input field containing '100'; and 3. Number of staffed medical, surgical, and obstetric beds, with a text input field containing '75'. A 'LAST SAVED: Today at 3:39 PM (EDT)' message is displayed at the top left of the main content area.



## CPOE EVALUATION TOOL

Detailed instructions for accessing The CPOE Evaluation Tool can be found in the CPOE Quick Start Guide Supplement, which is posted in the “Other Supporting Materials” table on the [Survey and CPOE Materials](#) page. Also available in this table is the Instructions for Completing the CPOE Evaluation Tool and FAQ’s for the CPOE Evaluation Tool. Please carefully review all documents on this page.