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WELCOME TO THE LEAPFROG GROUP’S 2018 ANNUAL MEETING

Today we welcome The Leapfrog Group’s constituency of employers and other purchasers, health plans, policymakers, consumer advocates, leading researchers and clinicians, and senior hospital and health system leaders, and we’re pleased to count you among our guests.

The central topic of our meeting this year is safe surgery: how to achieve it, how to measure it, and how to report it to the public. We’ll hear from Vice Admiral Raquel C. Bono, leader of the Defense Health Agency, the nation’s foremost authority on trauma surgery. We welcome panel discussions on payment reform and surgical quality assessment to inform our thinking. We will also share updates from Leapfrog’s new reporting on inpatient hospital and surgeon volume as well as our upcoming ratings of hospital outpatient surgery and ambulatory surgery centers (ASCs).

Leapfrog has been reporting on hospital inpatient care for nearly 20 years. However, much has changed in the health care landscape, and today, the vast majority of surgeries in the U.S. are performed in outpatient settings. Yet there is relatively little independent data about the safety and quality of this care. Not only does that put patients at risk, but it’s unfair to providers when excellence goes unrecognized in the marketplace. Almost 2,000 hospitals voluntarily report to Leapfrog today, and we look forward to continuing the tradition of voluntary transparency as we invite ASCs to join hospitals in reporting quality and safety to Leapfrog.

We thank you again for supporting Leapfrog’s mission by attending our 2018 Annual Meeting and Awards Dinner today. 2019 will be another momentous year for Leapfrog, and we look forward to your continued engagement.

JOIN THE CONVERSATION

Use #LFGAnnualMeeting and #SafeSurgery on social media to share notable quotes, photos and other takeaways during our Annual Meeting program.

To share photos and congratulate Top Hospitals, use #LeapfrogTopHospital on social media.

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Twitter: @LeapfrogGroup
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Your child. Our promise.

Nemours. Children's Health System

Nemours.org
THE LEAPFROG GROUP
2018 ANNUAL MEETING & AWARDS DINNER

Tuesday, December 4, 2018

9:00 AM - 12:00 PM : Preconference Sessions

1:00 PM - 5:00 PM : Leapfrog Annual Meeting

5:30 - 6:30 PM : Cocktail Reception

6:30 PM : Leapfrog Awards Dinner Begins

6:35 PM : Costs of Care Award Presentation

7:10 PM : Top Hospital Award Presentations

8:30 PM : Champagne Toast and Dessert Reception
THE LEAPFROG GROUP 2018
ANNUAL MEETING AGENDA

Tuesday, December 4, 2018

1:00 PM  Welcome
David Goldhill, Board Chair, The Leapfrog Group
Leah Binder, President and CEO, The Leapfrog Group

1:15 PM  Keynote - Military Medicine: A Microcosm of American Medicine
Vice Admiral Raquel Bono, Director of the Defense Health Agency

2:00 PM  Purchasers Leading the Way on Direct Contracting and Centers of Excellence Programs
Moderator: Leah Binder, President and CEO, The Leapfrog Group
Panelists:
• Gary S. Kaplan, M.D., Chairman and CEO, Virginia Mason Health System
• Olivia Ross, Associate Director, Pacific Business Group on Health
• Adam Stavisky, Senior Vice President, U.S. Benefits, Walmart

3:00 PM  Break

3:15 PM  Innovations in Measuring and Rating Surgical Safety
Moderator: Steve Sternberg, Assistant Managing Editor for Health Initiatives, U.S. News & World Report
Panelists:
• Conor Delaney, M.D., Ph.D., Chairman, Digestive Disease and Surgery Institute, Cleveland Clinic; Professor of Surgery, Cleveland Clinic Lerner School of Medicine
• Lisa Ishii, M.D., M.H.S., Professor, Department of Otolaryngology, Division of Facial Plastic Surgery, Johns Hopkins Medicine
• Robert Krughoff, J.D., President, Consumers’ Checkbook

4:15 PM  Leapfrog By The Numbers: The Year in Review & the Year Ahead
Leah Binder, President and CEO, The Leapfrog Group
The power of U
Building healthier communities together

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TOGETHER WORKS BETTER

When it comes to improving health care for all, Cigna is all in. That’s why we’re proud to be a sponsor of the 2018 Leapfrog Annual Meeting and Top Hospital awards. Because together, we can make life better for everyone.
Matt Austin, Ph.D., is an Assistant Professor in the Armstrong Institute for Patient Safety and Quality. Matt’s research focuses on quality improvement and patient safety measurement. In his current role, he provides strategic guidance to The Leapfrog Group on performance measures for their annual Leapfrog Hospital Survey and the Leapfrog Hospital Safety Grade. Within Johns Hopkins Medicine, he guides the development of internal and external dashboards to help patients and employees understand how units, departments or hospitals are performing on key measures of quality and safety. He has also written extensively on the use of performance measures to guide improvements in health care delivery and the need for greater transparency in quality, safety and service of care data shared with the public. Matt holds a Ph.D. in Industrial and Systems Engineering from the University of Wisconsin-Madison.

Leah Binder is President & CEO of The Leapfrog Group, representing employers and other purchasers of health care calling for improved safety and quality for patients. Binder celebrated 10 years as President and CEO of Leapfrog this year. She is a regular contributor to Forbes.com and numerous other publications. She has been named on Becker’s list of the 50 most powerful people in healthcare, and consistently cited by Modern Healthcare among the 100 most influential people and top 25 women in healthcare. Prior to her position at The Leapfrog Group, Binder spent eight years as vice president at Franklin Community Health Network, an award-winning rural hospital network in Farmington, Maine.

Vice Admiral Raquel C. Bono is a surgeon and the Director of the Defense Health Agency (DHA) at the Defense Health Headquarters in Falls Church, Virginia. She has been named by Modern Healthcare among the 50 most influential physicians and 100 most influential individuals in health care in the United States. She led groundbreaking innovations in quality and safety of surgical care at the DHA, which has worldwide impact on surgical training and practice. She leads a joint, integrated Combat Support Agency enabling the Army, Navy, Air Force, and Marine Corps medical services to provide a medically ready force and ready medical force to Combatant Commands in both peacetime and wartime. The DHA directs the execution of ten joint-shared services, among them the health plan (TRICARE) providing worldwide medical, dental and pharmacy programs to more than 9.4 million uniformed service members, retirees and their families.

Missy Danforth is the Vice President of Health Care Ratings at The Leapfrog Group, where she serves as a member of Leapfrog’s senior leadership team, informing Leapfrog’s strategic direction, engaging experts and stakeholders, and analyzing program results to engage purchasers and consumers and drive safety and quality improvements. Danforth manages Leapfrog’s various measurement and public reporting activities including the Leapfrog Hospital Survey, the Leapfrog Hospital Safety Grade, and the upcoming Leapfrog ASC Survey, which will launch in 2019.

Conor P. Delaney, M.D., Ph.D., is Chairman of the Digestive Disease and Surgery Institute at the Cleveland Clinic, with responsibility for the Departments of Colorectal Surgery, Gastroenterology and Hepatology, and Surgery at all sites in the Cleveland Clinic enterprise. The institute includes more than 200 staff physicians and more than 80 APPs, 140 residents and fellows and performs 40,000 surgical cases and 85,000 endoscopic procedures per year. The institute is ranked second in the country by U.S. News & World Report, and many of the academic staff, departments and sections are the national or international leaders in their field.

David Goldhill has been a member of Leapfrog’s Board of Directors since 2010, and assumed the role of chairperson in September 2018. In 2009, Goldhill published a notable cover story in The Atlantic entitled, “How American Health Care Killed My Father.” The article received widespread critical acclaim and was followed by his book, “Catastrophic Care: Why Everything We Think We Know about Health Care is Wrong” (Knopf, January 2013). Goldhill is the former president and CEO of the Game Show Network (GSN), which operates a U.S. cable television network and one of the world’s largest digital games companies.
Lisa Ishii, M.D., M.H.S., is a Professor of Otolaryngology-Head & Neck Surgery at the Johns Hopkins School of Medicine and serves in the dual roles of Chief Quality Officer for Clinical Best Practices for the Johns Hopkins Health System and the Senior Medical Director for Clinical Integration in the Office of Johns Hopkins Physicians. In these roles she supports and coordinates physician led, health system-wide, multidisciplinary teams in quality improvement initiatives. She is also the Medical Director of the Johns Hopkins White Marsh Ambulatory Surgery Center and chairs the Johns Hopkins Health System Ambulatory Surgery Coordinating Council, the consensus body for quality standards for Hopkins’ eight ambulatory surgery centers.

Gary S. Kaplan, M.D., has served as chairman and CEO of the Virginia Mason Health System in Seattle since 2000. He is also a practicing internal medicine physician at Virginia Mason. Dr. Kaplan received a degree in medicine from the University of Michigan and is board certified in internal medicine. He is a Fellow of the American College of Physicians (FACP), the American College of Medical Practice Executives (FACMPE) and the American College of Physician Executives (FACPE). He is recognized as one of the most influential physician executives in health care. He is a founding member of Health CEOs for Health Reform and has held leadership positions with numerous organizations, including the National Patient Safety Foundation, the Medical Group Management Association, and the Washington Healthcare Forum.

Robert M. Krughoff, J.D., is the Founder and President of Consumers’ CHECKBOOK/Center for the Study of Services, a nonprofit consumer organization founded in 1974 and has websites (including Checkbook.org), magazines, and books providing consumers information on the quality and prices of local service providers, including doctors, hospitals, and health plans. Krughoff serves on the Board of Directors of the Consumer Federation of America and chairs the External Advisory Committee of the ECRI Institute Health Care Technology Assessment Program. He has, at various times, served as a member of the National Advisory Council for AHCPR (now AHRQ), study panels for IOM, the Committee on Performance Measurement of NCQA, and panels of NQF, and also on the Board of Directors of Consumer Reports.

Olivia Ross is Associate Director with the Pacific Business Group on Health (PBGH) New Initiatives team. Her projects include management of the Employers Centers of Excellence Network, which is a multi-purchaser (employer) collaborative established by PBGH as part of its commitment to improving the quality and affordability of health care. Additionally, Ross participates in several on-going projects focused on changing physician and hospital financial incentives to ensure high-quality health care delivery, while also containing costs. She joined PBGH in 2012 after four years at the Feinberg School of Medicine Center for Healthcare.

Adam Stavisky is the Senior Vice President of U.S. Benefits at Walmart. Stavisky joined Walmart in 2018 and is responsible for the strategy, design and delivery of the health and welfare, retirement, group insurance and integrated absence management benefits for Walmart’s 1.5 million U.S. associates. He works closely with business leaders to ensure the benefits meet the needs of Walmart’s evolving workforce. Prior to joining Walmart, Adam spent more than 20 years building benefits consulting businesses at a number of leading national firms. In these roles, he sold and led strategic benefit reviews at many of the Fortune 500. In building businesses, he championed a requiring and trusting culture that enabled team members to deliver their best.

Steve Sternberg was instrumental in expanding the U.S. News & World Report hospital rankings and is an architect of U.S. News’ Healthiest Communities. He also mines medical data for groundbreaking news stories. His most recent investigative pieces revealed unsafe surgery in U.S. military hospitals worldwide and preventable deaths of children undergoing complex congenital heart surgery in children's hospitals.
The award is not given to a set number of hospitals, but rather, to all hospitals that meet the high standards defined in each year’s Top Hospitals Methodology. Top Hospitals are recognized in four categories: Top Children’s Hospital, Top General Hospital, Top Rural Hospital, and Top Teaching Hospital.

Leapfrog congratulates the 2018 Top Hospitals and commends these facilities for their commitment to patient safety and quality!

Since 2006, Leapfrog has recognized the highest performing hospitals in the United States with its prestigious Top Hospital Award.

The award is not given to a set number of hospitals, but rather, to all hospitals that meet the high standards defined in each year’s Top Hospitals Methodology. Top Hospitals are recognized in four categories: Top Children’s Hospital, Top General Hospital, Top Rural Hospital, and Top Teaching Hospital.

Leapfrog congratulates the 2018 Top Hospitals and commends these facilities for their commitment to patient safety and quality!
5:30 PM  
*Cocktail Reception*

6:30 PM  
*Welcome*  
David Goldhill, Board Chair, The Leapfrog Group  
Leah Binder, President and CEO, The Leapfrog Group

6:35 PM  
*Costs of Care Steven Schroeder Award for Outstanding Healthcare CEO*  
Neel Shah, M.D., Founder and Executive Director of Costs of Care  
Steven Schroeder, M.D., Distinguished Professor of Health and Health Care, University of California San Francisco

7:10 PM  
*Top Hospital Award Presentation*  
*Master of Ceremonies: David Goldhill, Board Chair, The Leapfrog Group*

**Northeast Region**  
- Presenter: Blake Hendrickson, Healthcare Purchasers Alliance of Maine  
- States Included: Maine, Massachusetts, New Jersey, New York

**Mid-Atlantic/South Region**  
- Presenter: Jill Hutt, Greater Philadelphia Business Coalition on Health  
- States Included: District of Columbia, Pennsylvania, Rhode Island, Virginia

**Southeast Region**  
- Presenter: Ashley Tait-Dinger, Florida Health Care Coalition  
- States Included: Florida, Georgia, Louisiana, North Carolina, Tennessee

**Midwest Region**  
- Presenter: Bret Jackson, Economic Alliance of Michigan  
- States Included: Illinois, Michigan, Missouri, Ohio

**West Region**  
- Presenter: Lisa Slavinski, Colorado Business Group on Health  
- States Included: Arizona, Colorado, Nevada, Texas

**Pacific Region**  
- Presenter: Emma Hoo, Pacific Business Group on Health  
- States Included: California, Oregon, Washington

8:30 PM  
*Champagne Toast and Dessert Reception*
Leapfrog is proud to host the inaugural Steven Schroeder Award for Outstanding Healthcare CEO from Costs of Care, a leading nonprofit dedicated to curating and disseminating insights from the frontlines of health care to help delivery systems provide better care at lower cost. This award recognizes a hospital and/or health system CEO who has demonstrated courageous and ethical leadership addressing the twin issues of affordability and quality of health care in their community.

STEVEN SCHROEDER AWARD FOR OUTSTANDING HEALTHCARE CEO

Presented by:

Neel Shah, M.D.,
Founder and Executive Director,
Costs of Care

Steven Schroeder, M.D.,
Distinguished Professor of Health and Health Care,
University of California San Francisco

AWARD WINNER

Gary S. Kaplan, M.D.,
Chairman and CEO,
Virginia Mason Health System
TOP GENERAL HOSPITALS

CALIFORNIA
Inland Valley Medical Center
Kaiser Foundation Hospital - Antioch
Rancho Springs Medical Center
Kaiser Foundation Hospital - San Leandro
Adventist Health - Bakersfield
Sequoia Hospital

FLORIDA
Florida Hospital Apopka
Jupiter Medical Center
Florida Hospital Zephyrhills
Florida Hospital Wesley Chapel
Florida Hospital Carrollwood
Orlando Health Dr. P. Phillips Hospital
Memorial Hospital West
Lawnwood Regional Medical Center & Heart Institute
Memorial Hospital Miramar
Florida Hospital Heartland Medical Center

ILLINOIS
Elmhurst Memorial Hospital
Northwestern Medicine Delnor Hospital

LOUISIANA
St. Charles Parish Hospital

MASSACHUSETTS
Holy Family Hospital at Merrimack Valley
Saint Anne's Hospital

NEVADA
Henderson Hospital
St. Mary’s Regional Medical Center of Reno

NEW JERSEY
Robert Wood Johnson University Hospital at Hamilton
Bayshore Medical Center
Riverview Medical Center
Inspira Medical Center Woodbury

PENNSYLVANIA
UPMC East

TENNESSEE
TriStar Southern Hills Medical Center

TEXAS
Methodist Richardson Medical Center
Medical City Denton
Kingwood Medical Center
CHRISTUS Mother Frances Hospital - Tyler

VIRGINIA
Inova Alexandria Hospital
Bon Secours Mary Immaculate Hospital
CALIFORNIA
Loma Linda University Medical Center East Campus
Kaiser Foundation Hospital - San Francisco
Kaiser Foundation Hospital, Orange County - Anaheim
Kaiser Foundation Hospital - Roseville
UC San Diego Health Hillcrest - Hillcrest Medical Center
St. Mary’s Medical Center
Kaiser Foundation Hospital - Santa Clara
Eisenhower Medical Center
Kaiser Foundation Hospital, Orange County-Irvine

COLORADO
Saint Joseph Hospital

FLORIDA
St. Vincent’s Medical Center Clay County
Osceola Regional Medical Center
Florida Hospital Orlando
Orlando Health- Orlando Regional Medical Center

GEORGIA
Piedmont Athens Regional Medical Center

ILLINOIS
Presence Saints Mary and Elizabeth Medical Center
Presence Resurrection Medical Center
Northwestern Memorial Hospital
University of Chicago Medical Center

MASSACHUSETTS
Signature Healthcare Brockton Hospital
Boston Medical Center

MICHIGAN
Henry Ford Macomb Hospitals
Henry Ford West Bloomfield Hospital
Michigan Medicine
Henry Ford Hospital

MISSOURI
Mercy Hospital St. Louis
Mercy Hospital Springfield
NEVADA
Mountainview Hospital

NEW JERSEY
Monmouth Medical Center
CarePoint Health-Bayonne Medical Center
Virtua Voorhees Hospital
Ocean Medical Center
Robert Wood Johnson University Hospital Somerset
Jersey Shore University Medical Center
Newark Beth Israel Medical Center
St. Joseph’s University Medical Center

NORTH CAROLINA
Novant Health Matthews Medical Center

OREGON
Kaiser Sunnyside Medical Center

PENNSYLVANIA
Jeanes Hospital
St. Luke’s University Hospital - Bethlehem Campus
Mercy Fitzgerald Hospital
Lancaster General Hospital
Penn State Milton S. Hershey Medical Center

RHODE ISLAND
The Miriam Hospital

TEXAS
St. David’s North Austin Medical Center
Methodist Charlton Medical Center
Corpus Christi Medical Center - DRMC
Baylor St. Luke’s Medical Center

VIRGINIA
Bon Secours DePaul Medical Center
Novant Health UVA Health System Prince William Medical Center
Virginia Hospital Center--Arlington Health System
Inova Fairfax Hospital

WASHINGTON
Virginia Mason Medical Center

“It takes leadership, teamwork, and absolute dedication to patients to achieve this award.”

Leah Binder
President and CEO, The Leapfrog Group
TOP RURAL HOSPITALS

FLORIDA
Florida Hospital Wauchula

GEORGIA
Floyd Polk Medical Center

ILLINOIS
OSF Holy Family Medical Center

MAINE
LincolnHealth
Rumford Hospital
Bridgton Hospital
Northern Light Sebasticook Valley Health
Blue Hill Memorial Hospital
Waldo County General Hospital
Northern Maine Medical Center

MICHIGAN
Spectrum Health Gerber Memorial
OSF HealthCare St. Francis Hospital & Medical Group

NORTH CAROLINA
FirstHealth Moore Regional Hospital – Richmond

OHIO
East Liverpool City Hospital

 PENNSYLVANIA
UPMC Bedford Memorial

TEXAS
Memorial Medical Center - San Augustine
Pampa Regional Medical Center
TOP CHILDREN’S HOSPITALS

ARIZONA
Phoenix Children’s Hospital

CALIFORNIA
Loma Linda University Children’s Hospital
UCSF Benioff Children’s Hospital Oakland

DISTRICT OF COLUMBIA
Children’s National Health System

FLORIDA
Golisano Children’s Hospital of Southwest Florida
Wolfson Children’s Hospital
Orlando Health Arnold Palmer Hospital for Children

NEW YORK
John R. Oishei Children’s Hospital

PENNSYLVANIA
St. Christopher’s Hospital for Children

TEXAS
Children’s Health - Children’s Medical Center Plano
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WASHINGTON
Mary Bridge Children’s Hospital & Health Network
RESOURCES FROM THE LEAPFROG GROUP

Find a Safer Hospital
Use our consumer-friendly letter grade system to find a safer hospital in your community. We have lots of patient resources to help you stay safe in the hospital.

www.hospitalsafetygrade.org

Choosing the Right Hospital
The Leapfrog Hospital Survey is the gold standard for comparing hospitals on safety, quality, and efficiency, empowering purchasers to find high-value care and giving consumers the lifesaving information they need to make informed decisions.

www.leapfroggroup.org/compare-hospitals

Coming in 2019: Expanded ratings into outpatient & ambulatory surgery
The Leapfrog Group recently announced it will collect safety data on ambulatory surgery centers (ASCs) through a new voluntary survey. In addition, hospital outpatient surgery departments will be invited to report similar data through a new section of the Leapfrog Hospital Survey. Both surveys will open in April 2019.

www.leapfroggroup.org/ASC

Follow Leapfrog Commentary
Check out Leapfrog on Forbes.com for our latest perspectives in health policy, patient safety, and employer-driven health care.

forbes.com/sites/leahbinder

Purchaser Toolkit
Download our special Purchaser Toolkit, a robust collection of materials to assist employers in communicating key information about the Leapfrog Hospital Safety Grade and patient safety to their employees including our Lives & Dollars Lost to Medical Errors Calculator.

www.leapfroggroup.org/employers-purchasers
USING SOCIAL MEDIA AT THE LEAPFROG ANNUAL MEETING & AWARDS DINNER

First Step:
Follow @LeapfrogGroup on Twitter and like The Leapfrog Group on Facebook

Don’t have a Twitter account? It’s easy to create one! Download the Twitter mobile app to get started.

Second Step:
Annual Meeting: Tweet a picture, notable quote, or other thoughts about the Annual Meeting, then type in @LeapfrogGroup, and finish it off by typing in #LFGAnnualMeeting and/or #SafeSurgery.

Awards Dinner: Tweet a picture of your award or local hospital receiving an award, type a short message, then type in @LeapfrogGroup, and finish it off by typing in #LeapfrogTopHospital.

Don’t want to post on Twitter? Follow these tips above, but post on Facebook and/or LinkedIn instead!
Leapfrog gratefully acknowledges the following generous donors who have contributed significantly to our progress improving safety and quality of health care for all Americans.

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