About The Leapfrog Group
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• National nonprofit founded by large, self-insured purchasers in 2000 in response to 1999 IOM Report *To Err is Human*

• Mission: Trigger giant leaps forward in the safety, quality, and affordability of U.S. health care by using transparency to support informed decision-making and value-based purchasing

• The data we collect and publicly report is used by consumers, purchasers and employers, national and regional health plans, transparency vendors, researchers, and others
Regional Leaders: National Network of Employers and Purchasers
Leapfrog’s Historic Ratings Programs

Leapfrog Hospital Survey
• For the past 19 years, Leapfrog has asked hospitals to voluntarily report on the safety and quality of inpatient care
  − Over 2,100 hospitals across the U.S. voluntarily report to the Leapfrog Hospital Survey

Leapfrog Hospital Safety Grade
• Since 2012, Leapfrog has been assigning A, B, C, D, or F grades to general acute care hospitals in the U.S.
  − Leapfrog Hospital Safety Grades are assigned to over 2,600 hospitals across the U.S., whether or not they submit a Leapfrog Hospital Survey
Initiatives launched on April 1, 2019

Section 10: Outpatient Procedures
Goals for the ASC and HOPD Surveys

• Collect data that is meaningful to purchasers and consumers
  – Use evidence-based, nationally standardized measures of patient safety and quality
  – Ensure proper risk adjustment, when appropriate
  – Run a top-notch Help Desk to provide technical assistance

• Publicly report data to inform purchasing and care decisions
  – Highlight performance gaps where choice really matters
  – Make Survey Results searchable by procedure

• Build on our work with purchasers, employers, health plans, and others to incorporate Survey Results into member tools, benefit design, direct contracting decisions, and value-based purchasing strategies
  – Initiate pilots designed by the Employer Innovation Panel
  – Continue to leverage Regional Leaders, members, partners, and data licensees

• Maintain the highest level of data integrity by implementing rigorous data verification protocols
  – Administrator affirmation
  – Online data warnings
  – Extensive monthly data verification
  – Monthly documentation requirements
  – On-site verification
Participation in 2019

Over 350 ASCs and over 1,200 HOPDs submitted surveys.
About the Leapfrog ASC Survey
Always Free to Participate

The Leapfrog ASC Survey is a free, annual survey that assesses ASC performance on national measures of safety, quality, and efficiency of patient care. These measures are of specific interest to health care purchasers and consumers, and cover a broad spectrum of ASC processes, outcomes, and structures in various aspects of care.

The Leapfrog ASC Survey is closely aligned to Section 10 of the Leapfrog Hospital Survey, which is focused on outpatient surgeries and procedures in hospital outpatient departments (HOPDs).

Several of the measures included on Leapfrog’s ASC Survey are aligned with national accreditation standards from organizations such as the Accreditation Association for Ambulatory Health Care (AAAHC) and The Joint Commission (TJC), as well as national reporting entities such as the Centers for Disease Control and Prevention (CDC) and the Centers for Medicare and Medicaid Services (CMS).

The Leapfrog ASC Survey provides facilities with the opportunity to benchmark their performance on these national measures against other ASCs and HOPDs in their state and across the nation. Results from the 2020 Leapfrog ASC Survey will be scored and publicly reported at https://ratings.leapfroggroup.org/.

Applicable to surgery centers that care for adults and children.
## Aligned with other national organizations

<table>
<thead>
<tr>
<th>Survey Section</th>
<th>Measure</th>
<th>Endorsed or Aligned with other National Reporting Entities*</th>
<th>Applicable to Pediatric Facilities?</th>
<th>Included in HOPD Section of Leapfrog Hospital Survey</th>
<th>How responses will be publicly reported at <a href="https://ratings.leapfroggroup.org/">https://ratings.leapfroggroup.org/</a></th>
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<tbody>
<tr>
<td><strong>1</strong></td>
<td>Basic Facility Information</td>
<td>General Information</td>
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<td>Transfer Policies and Agreements</td>
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<td>Certified Clinicians Present While Patients Are Recovering</td>
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<td>✓</td>
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<td>board certification</td>
<td>Board Certification</td>
<td></td>
<td>✓</td>
<td>✓</td>
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</table>
| **3**          | Volume and Safety of Procedures | Volume of Procedures | Volume of commonly-performed adult and pediatric outpatient surgeries and procedures in the following specialties:  
• Gastroenterology  
• General Surgery  
• Ophthalmology  
• Urology  
• Dermatology**  
• Neurological Surgery**  
• Obstetrics and Gynecology**  
• Plastic and Reconstructive Surgery** | ✓ | ✓ | Volume of each procedure performed on adult or pediatric patients: Not scored but details will be publicly reported |
|                | patient follow-up  | Patient Follow-up | AAAHC, TJC            | ✓ | ✓ | Not scored or publicly reported |

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*AAAHC: Accreditation Council for Ambulatory Care, Inc.
TJC: The Joint Commission
Helps to fulfill CMS requirements for an ongoing quality program

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<tbody>
<tr>
<td>Consent to Treat</td>
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<td>Safe Surgery Checklist</td>
<td>WHO, AORN, TJC</td>
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<tr>
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<tr>
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<td>Medication Safety</td>
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<tr>
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<td>Medication and Allergy Documentation</td>
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<tr>
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<td>Never Events Policy</td>
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<td>✓</td>
<td>✓</td>
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In some cases, allows surgery centers to utilize existing data

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<tr>
<td>5</td>
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</tbody>
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*AAAHC= Accreditation Associated for Ambulatory Health Care; AORN= Association of periOperative Registered Nurses; CDC NHSN= Centers for Disease Control and Prevention National Healthcare Safety Network; NQF= National Quality Forum; TJC= The Joint Commission; WHO= World Health Organization.

**Adult procedures only.
Scoring and Public Reporting
Review the Scoring Algorithms that will be used for Public Reporting of your 2020 Survey Results

Once a facility submits a Leapfrog ASC Survey via the Online ASC Survey Tool, the submitted responses will be scored using the algorithms detailed on our website.

Only those responses that have been submitted will be scored and publicly reported; saved responses will not be scored or publicly reported.

Generally, Leapfrog publicly reports Survey Results beginning on July 25 for facilities that submit by June 30, and these facilities are able to preview their Survey Results on the ASC Details Page on July 12. However, in 2020, as part of Leapfrog’s COVID-19 response, Leapfrog will not publicly report Survey Results until September for ASCs that submit by August 31.

ASCs should review their Survey Results following their submission to ensure accuracy and completeness on our website at https://ratings.leapfroggroup.org.
Public Reporting

https://ratings.leapfroggroup.org/

2020 Leapfrog Hospital and ASC Survey Results will be publicly reported on this website beginning in September 2020.

To find 2019 Leapfrog Hospital Survey Results visit www.leapfroggroup.org/compare.

Information about the 2020 Leapfrog Hospital Survey can be found at www.leapfroggroup.org/hospital.

Information about the 2020 Leapfrog ASC Survey can be found at www.leapfroggroup.org/asc.
Timeline, Important Dates, & Next Steps
Extended deadlines for the 2020 Survey

• Submission Deadline extended 60 days from June 30 to August 31.

• Public Reporting will begin in the first 5 days of September with Surveys submitted by August 31 (previously started on July 25 with Surveys submitted by June 30).

• Late Submission Deadline extended 30 days from November 30 to December 31.

• Corrections Period from January 1 to January 31. Online Survey Tool will go offline at midnight EST on January 31.

Review all 2020 Survey Deadlines on our website.
Technical Assistance

Contact our dedicated Help Desk at https://leapfroghelpdesk.Zendesk.com

Short, pre-recorded technical assistance presentations on the variety of topics ranging from requesting a security code to navigating the Online Survey Tool. Check them out on our website at https://www.leapfroggroup.org/asc-survey-materials/technical-assistance-calls.