

Leapfrog ASC Survey Town Hall Call

May 5, 2021

Presented by:
Missy Danforth, Vice President of Health Care Ratings





About The Leapfrog Group

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- National nonprofit founded by large, self-insured purchasers in 2000 in response to 1999 IOM Report *To Err is Human*
- Mission: Trigger giant leaps forward in the safety, quality, and affordability of U.S. health care by using transparency to support informed decision-making and value-based purchasing
- The data we collect and publicly report is used by consumers, purchasers and employers, national and regional health plans, transparency vendors, researchers, and others



Regional Leaders: National Network of Purchasers



HEALTHCARE
PURCHASER
ALLIANCE
OF MAINE



health action council
Enhancing Business. Enlightening Lives. Enriching Communities.



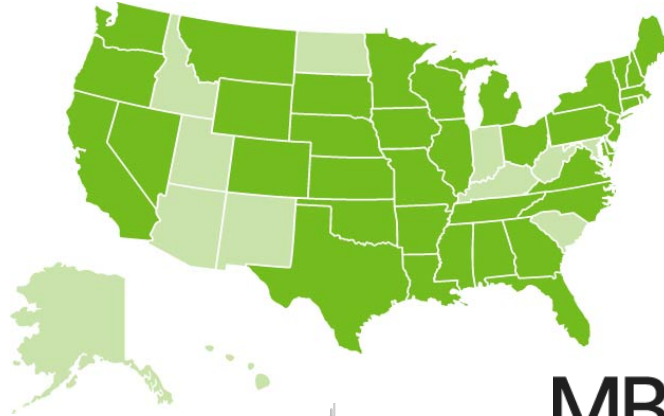
PBGH
PACIFIC BUSINESS
GROUP ON HEALTH

DFW BUSINESS GROUP ON HEALTH
DFWBGH

COLORADO
BUSINESS GROUP ON
HEALTH



HC21
HealthCare 21 Business Coalition



HEALTH POLICY
CORPORATION OF
IOWA

Well OK



THE ALLIANCE
Employers moving health care forward



MBGH
memphis business group on health



CONSUMERS'
CHECKBOOK

Midwest Business Group on Health
The Source for Leading Health Benefits Professionals



LVBCH
Employers for Healthcare Value Since 1980



Pittsburgh
Business Group
ON HEALTH



AEHC
Alabama Employer Health Consortium



LBGH

LOUISIANA BUSINESS GROUP ON HEALTH

Other Employer/Purchaser Initiatives

[National Panel of Employer Benefit Innovators](#) – Will be piloting projects that include Leapfrog Hospital and ASC Survey Results.

Members include:

- CBS Corporation
- Comcast NBCUniversal
- General Motors
- H-E-B
- State of Delaware
- State of Maine
- State of Tennessee
- Techtronic Industries North America, Inc.
- University of Michigan
- U. S. Steel
- Walmart

Partnership with [Health Transformation Alliance](#), [ERIC](#), [Purchaser Business Group on Health](#), and [National Alliance of Healthcare Purchaser Coalitions](#) – Sent joint letter to all ASCs on Leapfrog's roster urging them to submit a 2021 ASC Survey. Together, these groups represent 12,000 employers with more than 55 million lives.

Initiatives launched in 2019



Section 10: Outpatient Procedures



Goals for the ASC and HOPD Surveys

- Collect data that is meaningful to purchasers and consumers
 - Use evidence-based, nationally standardized measures of patient safety and quality
 - Ensure proper risk adjustment, when appropriate
 - Run a top-notch Help Desk to provide technical assistance
- Publicly report data to inform purchasing and care decisions
 - Highlight performance gaps where choice really matters
 - Make Survey Results searchable by procedure
- Build on our work with purchasers, employers, health plans, and others to incorporate Survey Results into member tools, benefit design, direct contracting decisions, and value-based purchasing strategies
 - Initiate pilots designed by the Employer Innovation Panel
 - Continue to leverage Regional Leaders, members, partners, and data licensees
- Maintain the highest level of data integrity by implementing rigorous data verification protocols
 - CEO affirmation
 - Online data warnings
 - Extensive monthly data verification
 - Monthly documentation requirements
 - On-site verification



About the Leapfrog ASC Survey

Always Free to Participate

The Leapfrog ASC Survey is a free, annual survey that assesses ASC performance on national measures of safety, quality, and efficiency of patient care. These measures are of specific interest to health care purchasers and consumers, and cover a broad spectrum of ASC processes, outcomes, and structures in various aspects of care.

The Leapfrog ASC Survey is closely aligned to Section 10 of the Leapfrog Hospital Survey, which is focused on outpatient surgeries and procedures in hospital outpatient departments (HOPDs).

Several of the measures included on Leapfrog's ASC Survey are aligned with national accreditation standards from organizations such as the Accreditation Association for Ambulatory Health Care (AAAHC) and The Joint Commission (TJC), as well as national reporting entities such as the Centers for Disease Control and Prevention (CDC) and the Centers for Medicare and Medicaid Services (CMS).

The Leapfrog ASC Survey provides facilities with the opportunity to benchmark their performance on these national measures against other ASCs and HOPDs in their state and across the nation. Results from the 2021 Leapfrog ASC Survey will be scored and publicly reported at <https://ratings.leapfroggroup.org/>.

Applicable to surgery centers that care for adults and children.

Aligned with other national organizations

Survey Section	Measure	Endorsed or Aligned with other National Reporting Entities	Applicable to Pediatric Facilities?	Reported on by HOPDs via the Leapfrog Hospital Survey	How responses will be publicly reported at https://ratings.leapfroggroup.org/
1	Basic Facility Information				
	General Information	NHSN OPC Annual Facility Survey	✓		<i>Not scored but details will be publicly reported</i>
	Accreditation	NHSN OPC Annual Facility Survey	✓		
	Transfer Agreements	AAAHC	✓	✓	
	Person-Centered Care: Billing Ethics and Monitoring Health Care Inequity (<i>New and Optional in 2021</i>)		✓	✓	<i>Not scored or publicly reported</i>
2	Medical, Surgical, and Clinical Staff				
	Certified Clinicians Present While Patients Are Recovering	AAAHC	✓	✓	Elective Outpatient Surgery Recovery Staffing – Adult: Summary score publicly reported Elective Outpatient Surgery Recovery Staffing – Pediatric: Summary score publicly reported
	Board Certification		✓	✓	<i>Not scored but details will be publicly reported</i>
3	Volume and Safety of Procedures				
	Volume of Procedures Volume of commonly performed adult and pediatric outpatient surgeries and procedures in the following specialties: <ul style="list-style-type: none"> • Gastroenterology • General Surgery • Ophthalmology • Orthopedics • Otolaryngology • Urology 		✓	✓	<i>Elective Outpatient Surgery for Adults and Children: Not scored but details will be publicly reported</i>

Helps to fulfill CMS requirements for an ongoing quality program

Survey Section	Measure	Endorsed or Aligned with other National Reporting Entities	Applicable to Pediatric Facilities?	Reported on by HOPDs via the Leapfrog Hospital Survey	How responses will be publicly reported at https://ratings.leapfroggroup.org/
	<ul style="list-style-type: none"> Dermatology** Neurological Surgery** Obstetrics and Gynecology** Plastic and Reconstructive Surgery** <p>**Adult procedures only</p>				
	Facility and Surgeon Volume (Total Knee and Total Hip Replacement Surgery)				<i>Not scored or publicly reported</i>
	Patient Follow-up		✓	✓	<i>Not scored or publicly reported</i>
	Patient Selection and Consent to Treat	AAAHC, TJC	✓	✓	<i>Not scored but details will be publicly reported</i>
	Safe Surgery Checklist	WHO, AORN, TJC	✓	✓	Safety Surgery Checklist – Elective Outpatient Surgery: Summary score publicly reported
4	Patient Safety Practices				
	Medication Safety				
	Medication and Allergy Documentation	NQF #0019 and #0020, TJC, AAAHC	✓	✓	Medication Documentation for Elective Outpatient Surgery Patients: Summary score plus detail publicly reported
	Opioid Prescribing		✓	✓	<i>Not scored or publicly reported</i>
	NHSN Outpatient Procedure Component Module	CDC/NHSN, NQF #3025 (SSI Breast only)	✓ (SDOM only)		Tracking and Reporting Accidents and Infections: Summary score plus detail publicly reported
	Hand Hygiene Practices	AAAHC	✓	✓	Handwashing: Summary score plus detail publicly reported
	NQF Safe Practice 1: Culture of Safety Leadership Structures and Systems	NQF Safe Practice	✓	✓	Effective Leadership to Prevent Errors: Summary score plus detail publicly reported

In some cases, allows surgery centers to utilize existing data

Survey Section	Measure	Endorsed or Aligned with other National Reporting Entities	Applicable to Pediatric Facilities?	Reported on by HOPDs via the Leapfrog Hospital Survey	How responses will be publicly reported at https://ratings.leapfroggroup.org/
	NQF Safe Practice 2: Culture Measurement, Feedback, and Intervention	NQF Safe Practice	✓	✓	Staff Work Together to Prevent Errors: Summary score plus detail publicly reported
	Never Events Policy		✓	✓	Responding to Never Events: Summary score plus detail publicly reported
	Nursing Workforce (<i>New and Optional in 2021</i>)		✓	✓	<i>Not scored or publicly reported</i>
5	Patient Experience				
	Patient Experience (OAS CAHPS)	NQF #1741, ASCQR, OQR		✓	Experience of Patients Undergoing Elective Outpatient Surgery: Summary score plus detail publicly reported

Eligibility

Leapfrog Ambulatory Surgery Center Survey

For ASCs

- A distinct entity that exclusively **provides same-day surgical services** to patients not requiring hospitalization
- If certified by Medicare, the facility is certified as an ASC and has a 10-digit CCN; not required
- Provides surgical services that do not exceed 24 hours
- May or may not be affiliated with a hospital
- Often specialty-specific

Section 10: Outpatient Procedures

For Hospital Outpatient Departments (HOPD)

- A location that provides **hospital outpatient services** and operates under the license of a hospital
- If certified by Medicare, the facility is certified as a hospital and has a 6-digit CCN
- Provides outpatient hospital services, meaning preventive, diagnostic, therapeutic, rehabilitative, or palliative services that are furnished to outpatients
- May be co-located with a hospital (e.g., a unit within the building) or separately located (e.g., separate on/off campus location)



Leapfrog's Response to COVID-19

One-time-only Changes to the Leapfrog ASC Survey Due to COVID-19

To uphold our shared vision for quality, safety, and transparency, while acknowledging changes in services and normal operations that occurred in ASCs last year, Leapfrog is implementing several one-time-only changes to the 2021 Leapfrog ASC Survey:

- Extended Submission Deadline for the 2021 Survey
- Extended Reporting Periods
- Reduced Sample Size for Outpatient Procedure Measures

Read the full summary of changes [here](#).

Extended Submission Deadline for the 2021 Survey

Leapfrog will extend the deadline for submission of the Leapfrog ASC Survey by 30 days as part of our pandemic response. The Submission Deadline for the 2021 Leapfrog ASC Survey will be July 31, 2021, with results publicly reported within the first five business days of August. The Late Submission Deadline will continue to be November 30, 2021. All deadlines for the 2021 ASC Survey are available on our website: <https://www.leapfroggroup.org/asc-survey-materials/deadlines>.

Extended Reporting Periods

Due to COVID-19 and interruptions to the services provided at ASCs during the pandemic, ASCs submitting a survey prior to September 1 can report using either calendar year 2019 or calendar year 2020 data. This means that ASCs submitting a Survey prior to September 1 will have the option of reusing data already collected for the 2020 Leapfrog ASC Survey for the following sections:

- 1A Basic Facility Information
- 3A Volume of Procedures
- 4A Medication Safety

We have also reduced the reporting period for the CDC's National Healthcare Safety Network (NHSN) Outpatient Procedure Component (OPC) measure from the last 12-months prior to Survey submission to the last 6-months prior to Survey submission and adjusted reporting periods for each of the National Quality Forum (NQF) Safe Practices:

- 4D NQF Safe Practice #1 Leadership, Structures, and Systems: reporting period updated from the last 12 months to the last 24 months.
- 4D NQF Safe Practice #2 Culture of Safety Measurement, Feedback, and Intervention: ASCs can report on culture of safety surveys administered in the last 36 months and additional practice elements that were implemented in the past 24 months.

Reduced Sample Size for Outpatient Procedure Measures

In 2020, Leapfrog reduced the sample size for the Medication and Allergy Documentation measure from 60 to 30. In 2021, Leapfrog will maintain the reduced sample size of 30 cases.



Content Overview

Survey Content Organization

Each section of the Survey is organized in the same format in the hard copy of the Survey and the Online Survey Tool:

General information about The Leapfrog Group standard (included in the hard copy only).

Reporting periods to provide facilities with specific periods of time for each set of questions.

Survey questions which may include references to endnotes. The Survey questions and endnotes match the Online ASC Survey Tool exactly.

Affirmation of accuracy by your facility's administrator or by an individual that has been designated by your facility's administrator. These statements affirm the accuracy of your ASC's responses.

Reference information which includes 'What's New' and 'Change Summaries,' important measure specifications, answers to frequently asked questions, and other notes that must be carefully reviewed before providing responses to any of the Survey questions (included in the hard copy only).

1: Basic Facility Information

ASCs will be asked for general information on their facility.

- Examples of questions:
 - Number of operating rooms
 - Number of endoscopic procedure rooms
 - Number of adult and pediatric discharges
 - Teaching status
 - Ownership
 - Accreditation
 - Transfer agreements

2: Medical, Surgical, and Clinical Staff

- Will include questions pertaining to the training and education of medical, surgical, and clinical staff, including proper resuscitation training and board certification:
 - Advanced Cardiovascular Life Support (ACLS) certification
 - Pediatric Advanced Life Support (PALS) certification
 - Board certification for physicians, anesthesiologists, and certified nurse anesthetists

3: Volume and Safety of Procedures

Asking ASCs to report information on the procedures performed in their centers, including:

- Volume of adult and pediatric procedures: 12-month reporting periods, procedures defined by CPT codes
- Patient follow-up
- Processes to ensure that patients are selected appropriately for the surgery center
- Informed consent
- Implementation of the Safe Surgery Checklist

Types of Procedures

In 2021, Leapfrog continues to focus on a small number of adult and pediatric procedures selected using the following criteria:

- High volume in both ambulatory surgery centers and hospital outpatient departments based on an analysis of commercial claims
- Requires moderate to general anesthesia or a nerve block

Specialties Include:

- Gastroenterology
- General surgery
- Ophthalmology
- Orthopedic
- Otolaryngology
- Urology
- Dermatology
- Neurological surgery
- Obstetrics and gynecology
- Plastic and reconstructive surgery

Types of Procedures included in 2021

Specialty	# of Adult Procedures	# of Pediatric Procedures
Gastroenterology	4	4
General Surgery	7	2
Ophthalmology	3	2
Orthopedic	7	7
Otolaryngology	3	4
Urology	5	4
Dermatology	1	0
Neurological Surgery	1	0
Obstetrics & Gynecology	3	0
Plastic & Reconstructive Surgery	2	0

4: Patient Safety Practices

Medication Safety

- Medication and allergy documentation
- Opioid Prescribing

NHSN Outpatient Procedure Component (OPC) Module

- Surgical site infections and same day outcomes measures

Hand Hygiene

Select NQF Safe Practices

- Culture of Safety Leadership Structures and Systems
- Culture Measurement, Feedback, and Intervention

Policies related to Never Events

Facilities that are not yet participating in the OPC or administering the AHRQ Surveys on Patient Safety Culture (SOPS) can still report to the Leapfrog ASC Survey. They will simply answer “no” to the corresponding questions and/or leave the practice unselected.

5: Patient Experience (OAS CAHPS)

- ASCs will be asked to report domain scores and selected aggregated question responses from the Outpatient and Ambulatory Surgery (OAS) CAHPS Survey
 - Leapfrog will accept responses from ASCs administering the OAS CAHPS Survey regardless of whether they are submitting the data to CMS
 - Leapfrog will accept responses from ASCs administering the OAS CAHPS Survey using modes not yet approved by CMS, such as electronic administration
- Only applicable for facilities with at least 300 eligible discharges (adult patients who had both medically and non-medically necessary surgeries and/or procedures) and at least 100 returned surveys during a 12-month reporting period

Facilities that are not yet administering the OAS CAHPS Survey can still report to the Leapfrog ASC Survey. They will simply answer “no” to the corresponding questions.

Removed in 2021

Section 1 – Removed fact-finding questions regarding internal transfer policies

Section 4 – Removed fact-finding questions regarding antimicrobial stewardship

New, Optional Subsections in 2021

Section 1 – Added new, optional questions on billing ethics and monitoring health care inequity; will not be scored or publicly reported in 2021

Section 4 – Added new, optional questions on percentage of BSN or higher educated nurses; will not be scored or publicly reported in 2021

Ensuring Data Accuracy

Leapfrog ASC Survey Results are publicly reported on Leapfrog's [website](#) and used by purchasers and consumers, regional and national health plans, transparency vendors, and researchers. The accuracy of the data we publish and distribute is of utmost importance. Leapfrog has several protocols in place to verify the accuracy of our results:

- **Affirmation of Accuracy**
- **Warnings in the Online ASC Survey Tool**
- **Extensive Monthly Data Verification**
- **Monthly Documentation Requirements**
- **Virtual Data Verification** (instead of on-site visits in response to COVID-19)



Submission Overview

Pre-Submission Checklist

On page 12 in the hard copy of the Survey.

Download the Survey on our [website](#).



Pre-Submission Checklist

Before you complete and submit the Survey via the Online ASC Survey Tool, there are a number of steps you should complete:

- ☐ **Ensure that your facility is currently performing procedures in one or more of the specialties listed in [Important Notes](#) about the 2021 Leapfrog ASC Survey.**
- ☐ **Visit the ASC Survey website pages at <http://www.leapfroggroup.org/asc>.**
- ☐ **Make sure you have a 16-digit security code.** If you do not, download a [Security Code Request](#) form.
- ☐ **Download a hard copy of the Survey** on the [Survey Materials webpage](#). Then, read through the [entire Survey document](#) to ensure that you understand what information is required.
- ☐ **Review the reference information** in each section of the Survey document and **download [other supporting materials](#)** for each section. These documents and tools contain information that you will need to accurately respond to the Survey questions. ASCs must download the CPT code Excel workbook on the Survey Dashboard prior to completing Section 3 of the 2021 Leapfrog ASC Survey.
- ☐ **Join Leapfrog's NHSN Group.** Joining Leapfrog's NHSN Group for ASCs is one of two options for authenticating your facility for the purposes of requesting a security code to access to Online ASC Survey Tool. Additionally, Ambulatory Surgical Centers (ASCs) are required to join Leapfrog's NHSN Group (The Leapfrog Group – ASCs Group ID: 57193) in order for Leapfrog to pull data that we collect in Section 4B: NHSN Outpatient Procedure Component Module. Download the instructions and review information about deadlines on the [Join NHSN Group webpage](#).
- ☐ **Identify individuals from your ASC to help you** gather the data you will need to complete the various sections of the Survey.
- ☐ **Complete a hard copy of the Survey before you log in to the Online ASC Survey Tool.** This will expedite the online completion and help to avoid the Online ASC Survey Tool from "timing out" after 20 minutes of idle time (a security precaution). Once all of the information has been collected and recorded in the hard copy of the Survey, the Administrator or the Administrator's designee can typically complete the Survey online in less than 60 minutes from the hard copy record. Please note, responses can only be submitted using the Online ASC Survey Tool.
- ☐ **Download and review a copy of the Quick Start Guide** on the [Get Started webpage](#). This document includes important instructions on how to navigate the Online ASC Survey Tool.
- ☐ **Check Survey deadlines.** Carefully review Survey [deadlines](#) before you begin. Ensure that you have enough time to collect the data, complete a hard copy of the Survey, and complete and submit via the Online ASC Survey Tool. Make sure you have joined Leapfrog's NHSN Group by the appropriate [deadline](#).
- ☐ **Download and review the 2021 Leapfrog ASC Survey [Scoring Algorithms](#).**
- ☐ **Review Leapfrog's policies and procedures regarding data accuracy.** Detailed information can be found on the [Data Accuracy webpage](#).

How to Request a Security Code

Each ASC will need a 16-digit security code in order to access the Online ASC Survey Tool.

In order to ensure that only authorized individuals have access to the 2021 Leapfrog ASC Survey for each facility, a [Security Code Request Form](#) must be completed. There are two options for requesting a security code:

- Option 1
 - Join Leapfrog’s NHSN Group
 - Have the individual listed as the “NHSN Administrator” complete and sign the Security Code Request Form
 - Print the Security Code Request Form on letterhead and submit it to the [Help Desk](#).
- Option 2
 - Obtain a copy of the facility’s national accreditation letter or certificate, or the facility’s county or state business license
 - Have the Facility Administrator complete and sign the Security Code Request Form
 - Print the Security Code Request Form on letterhead and submit it with the required documentation to the [Help Desk](#).

Note: In addition to the Facility Administrator referenced above, the Nurse Manager, Medical Director, or CEO may also submit a Security Code Request Form on behalf of their facility.



Scoring and Public Reporting

Review the Scoring Algorithms that will be used for Public Reporting of your 2021 Survey Results

Once a facility submits a Leapfrog ASC Survey via the Online ASC Survey Tool, the submitted responses will be scored using the algorithms detailed on our [website](#).

Only those responses that have been submitted will be scored and publicly reported; saved responses will not be scored or publicly reported.

Generally, Leapfrog publicly reports Survey Results beginning on July 25 for facilities that submit by June 30, and these facilities are able to preview their Survey Results on the ASC Details Page on July 12. However, in 2021, as part of Leapfrog's COVID-19 response, Leapfrog will not publicly report Survey Results until August for ASCs that submit by July 31.

ASCs should review their Survey Results following their submission to ensure accuracy and completeness on our website at <https://ratings.leapfroggroup.org>.

Two Places to View Survey Results

ASC Details Page

- Link on the Survey Dashboard
- Only available to surgery centers that submit a Survey
- Includes intermediate scoring information for surgery centers that may NOT be included on the public reporting website
- Starting in August, refreshed monthly within the first 5 business days of the month to reflect new and updated Survey Submissions

Public Reporting Website

- Public and free to view by anyone at <https://ratings.leapfroggroup.org>
- Starting in August, refreshed monthly within the first 5 business days of the month to reflect new and updated Survey Submissions

Performance Categories Used in Scoring and Public Reporting

For the purposes of public reporting, performance on each measure on the Leapfrog ASC Survey is placed into one of four performance categories:







- **Achieved the Standard** (displayed as four filled bars)
- **Considerable Achievement** (displayed as three filled bars)
- **Some Achievement** (displayed as two filled bars)
- **Limited Achievement** (displayed as one filled bar)

Additional scoring terms include:

- **Does Not Apply:** This term is used for facilities that report not performing a particular procedure or do not have applicable patients and/or units for a particular measure.
- **Unable to Calculate Score:** This term is used for facilities that report a sample size that does not meet Leapfrog's minimum reporting requirements.
- **Declined to Respond:** This term is used for facilities that do not submit a Survey.
- **Pending Leapfrog Verification:** This term is used for facilities who have Survey responses that are undergoing Leapfrog's standard verification process.

Performance Categories Used in Scoring and Public Reporting

Progress towards meeting Leapfrog standards:

	Achieved the Standard
	Considerable Achievement
	Some Achievement
	Limited Achievement
 NOT AVAILABLE	Due to the COVID-19 pandemic, data for this measure is not available
DOES NOT APPLY	This measure is not applicable to this facility
UNABLE TO CALCULATE	Sample size too small to calculate score
PENDING LEAPFROG VERIFICATION	This facility's responses are undergoing Leapfrog's standard data verification process
 DECLINED TO RESPOND	Did not respond to this measure

Preventing and Responding to Patient Harm

Measure name

Leapfrog's Standard

Effective Leadership to Prevent Errors

Surgery centers should take meaningful steps to raise awareness about patient safety, hold leadership accountable for reducing unsafe practices, provide resources to implement a patient safety program, and develop systems and structures to support action to improve patient safety.

▼ SHOW MORE ON THIS SURGERY CENTER'S PERFORMANCE ▼

Staff Work Together to Prevent Errors

Surgery centers should have assessed their culture of safety and held leadership accountable for implementing policies, procedures, and staff education to improve the culture of safety.

▼ SHOW MORE ON THIS SURGERY CENTER'S PERFORMANCE ▼

Handwashing

Surgery centers should regularly monitor hand hygiene practices for everyone interacting with patients, and give feedback to ensure compliance. Surgery centers foster a culture of good hand hygiene, offers training and education, and have provided equipment, such as paper towels, soap dispensers, and hand [more](#)

Responding to Never Events

Surgery centers should have a never events policy that includes all nine (9) actions that should occur following a "never event," which includes apologizing to the patient and not charging for costs associated with the never event.

Tracking and Reporting Accidents and Infections

Surgery centers should track and report all applicable accidents such as burns, falls, errors, hospital admissions and surgical site infections, to a national database.

Progress Towards Meeting Leapfrog's Standard



Public Reporting

<https://ratings.leapfroggroup.org/>

Search Leapfrog's Hospital and Surgery Center Ratings

Search by:



Facility Name



Location

Facility name

Start typing the name of the facility here

Search

Public Reporting (continued)

Results

You searched by facility name: **white marsh** and have **31** results.

[Start a new search](#)





= Hospital



= Surgery Center

Share these results



▲ Facility Type	▲ Name/Location
	Johns Hopkins White Marsh Surgery Center 4924 Campbell Blvd, Suite 250 Nottingham, Maryland 21236 View Surgery Center Ratings
	White Plains Hospital 41 East Post Road White Plains, New York 10601-4699 View Hospital Ratings

New Search Functionality for 2021

Beginning in August, visitors to Leapfrog's public reporting website will be able to search by facility name, location, and by procedure.

We will feature the outpatient and ambulatory surgeries to drive even more traffic to those results.

We will also launch a new compare feature that will allow visitors to select up to 3 hospitals and/or ASCs and compare their Survey Results side-by-side.

Leapfrog's Approach to Scoring and Public Reporting

Leapfrog works with national experts to establish standards to which all participating hospitals and ambulatory surgery centers are measured against.

Standard setting creates a goal post for all participating hospitals and ambulatory surgery centers to strive for.

Standard setting allows us to include process, structural, and outcome measures on the hospital and ASC Surveys.

Case Study

Case Study: The Center for Spine and Joint Replacement Surgery's Leapfrog Journey - <https://www.leapfroggroup.org/center-spine-and-joint-replacement-surgery-case-study>

CASE STUDY:
HOW THE
LEAPFROG
ASC SURVEY
HIGHLIGHTS THE
IMPORTANCE OF
TRANSPARENCY



Top ASCs

In 2021, The Leapfrog Group will give out its first ever Top Ambulatory Surgery Center awards, modeled after [the Leapfrog Top Hospital award](#). Top ASCs will be acknowledged in Leapfrog's national press release and website and will be invited to accept their award in person at Leapfrog's Annual Meeting and Awards Ceremony.

To be eligible for consideration, ASCs must complete [the Leapfrog ASC Survey](#) by August 31, 2021.

More information is available here: <https://www.leapfroggroup.org/ratings-reports/top-ascs>.



Timeline, Important Dates, & Next Steps

Deadlines for the 2021 Survey

- **Submission Deadline** extended 30 days from June 30 to July 31.
- **Public Reporting** will begin in the first 5 days of August with Surveys submitted by July 31 (historically started on July 25 with Surveys submitted by June 30).
- **Late Submission Deadline** will be November 30 (no deadline extension).
- **Corrections Period** from December 1 to January 31. Online Survey Tool will go offline at midnight EST on January 31.

Review all 2021 Survey Deadlines on our [website](#).

Technical Assistance

Contact our dedicated Help Desk with questions or to schedule a 1:1 orientation call at <https://leapfroghelpdesk.Zendesk.com>



Questions?