



2022 Leapfrog Hospital Survey Overview of Content for Hospitals and Stakeholders

The Leapfrog Hospital Survey is a free, annual survey that assesses hospital performance on national measures of safety, quality, and efficiency of both inpatient and outpatient care. These measures are of specific interest to health care purchasers and consumers, and cover a broad range of hospital processes, outcomes, and structures in many clinical areas such as maternity and intensive care.

Several of the measures included on Leapfrog's annual survey are aligned with other national agencies and organizations such as The Joint Commission (TJC), the Centers for Disease Control and Prevention (CDC), and the Centers for Medicare and Medicaid Services (CMS). The table below includes information about which measures are used in one or more of the CMS programs including the Inpatient Quality Reporting Program (IQR), Value-Based Purchasing Program (VBP), Hospital-Acquired Condition (HAC) Reduction Program, and Hospital Outpatient Quality Reporting Program (OQR). In addition, the table includes information about which measures are included in the [Leapfrog Hospital Safety Grade](#).

The Leapfrog Hospital Survey provides hospitals with the opportunity to benchmark their performance on these national measures against other hospitals in their state and across the nation. Hospitals can also benchmark their performance against ambulatory surgery centers on a national set of measures focused on outpatient surgeries and procedures.

Survey Results from hospitals and ASCs are publicly reported at <https://ratings.leapfroggroup.org/>. Find more information about the Leapfrog Hospital Survey at www.leapfroggroup.org/hospital.

All the measures listed below are applicable to general, acute care hospitals.

✓ Check marks indicate measures that are applicable to either freestanding Pediatric Facilities or Critical Access Hospitals.

* An asterisk indicates that the measure is only applicable if the hospital performs the procedure or treats the conditions.

Survey Section	Measure	Included in the Hospital Safety Grade?	Used in a CMS Program?	Endorsed or Aligned with other National Reporting Entities	Applicable to Pediatric Hospitals?	Applicable to Critical Access Hospitals?	Results are publicly reported at https://ratings.leapfroggroup.org/
1	Basic Hospital Information						
	1A: Basic Hospital Information				✓	✓	Not scored, but information is publicly reported
	1B: Person-Centered Care: Billing Ethics				✓	✓	Billing Ethics: summary score
	1B: Person-Centered Care: Health Equity				✓	✓	Not scored or publicly reported
	1C: Informed Consent (Optional)				✓	✓	Not scored or publicly reported
2	Medication Safety - Computerized Physician Order Entry						
	2A: Computerized Physician Order Entry	✓		NQF Safe Practice	✓	✓	Safe Medication Ordering: summary score plus detail
	2B: EHR Application Information					✓	Not scored or publicly reported
3	Adult and Pediatric Complex Surgery						
	3A: Hospital and Surgeon Volume for 11 high-risk surgical procedures: <ul style="list-style-type: none"> • Carotid endarterectomy • Mitral Valve Repair & Replacement • Open Aortic Procedures • Bariatric Surgery for Weight Loss • Lung Resection for Cancer • Esophageal Resection for Cancer • Pancreatic Resection for Cancer • Rectal Cancer Surgery • Norwood Procedure 				*	*	Each procedure includes summary score plus detail: <ul style="list-style-type: none"> • Carotid Artery Surgery • Mitral Valve Repair & Replacement • Open Aortic Procedures • Bariatric Surgery for Weight Loss • Lung Resection for Cancer • Esophageal Resection for Cancer • Pancreatic Resection for Cancer • Rectal Cancer Surgery

Survey Section	Measure	Included in the Hospital Safety Grade?	Used in a CMS Program?	Endorsed or Aligned with other National Reporting Entities	Applicable to Pediatric Hospitals?	Applicable to Critical Access Hospitals?	Results are publicly reported at https://ratings.leapfroggroup.org/
	<ul style="list-style-type: none"> Total Hip Replacement Total Knee Replacement 						<ul style="list-style-type: none"> Congenital Heart Surgery for Infants (Norwood Procedure) Total Hip Replacement Total Knee Replacement
	3B: Surgical Appropriateness				*	*	Not scored, but information is publicly reported
	3C: Safe Surgery Checklist for Adult and Pediatric Complex Surgery			WHO, AORN, TJC	*	*	Safe Surgery Checklist - Adult and Pediatric Complex Surgery: summary score
4	Maternity Care						
	4A: Maternity Care Volume				*	✓	Not scored, but information is publicly reported
	4B: Elective Delivery		IQR	TJC PC-01	*	✓	Early Elective Deliveries: summary score plus detail
	4C: Cesarean Birth			TJC PC-02	*	✓	Cesarean Sections: summary score plus detail
	4D: Episiotomy			NQF #0470	*	✓	Episiotomies: summary score plus detail

Survey Section	Measure	Included in the Hospital Safety Grade?	Used in a CMS Program?	Endorsed or Aligned with other National Reporting Entities	Applicable to Pediatric Hospitals?	Applicable to Critical Access Hospitals?	Results are publicly reported at https://ratings.leapfroggroup.org/
	4E: Newborn Bilirubin Screening Prior to Discharge				*	✓	Screening newborns for jaundice before discharge: summary score plus detail
	4E: Appropriate DVT Prophylaxis in Women Undergoing Cesarean Delivery			NQF #0473 (endorsement removed May 2017)	*	✓	Preventing blood clots in women undergoing cesarean section: summary score plus detail
	4F: High-Risk Deliveries			Vermont Oxford Network	*	*	High-Risk Deliveries: summary score plus detail
5	ICU Physician Staffing	✓		NQF Safe Practice	✓	*	Specially Trained Doctors Care for Critical Care Patients: summary score plus detail
6	Patient Safety Practices						
	6A: SP 1 Culture of Safety Leadership Structures and Systems	✓		NQF Safe Practice	✓	✓	Effective leadership to prevent errors: summary score
	6B: SP 2 Culture Measurement, Feedback, and Intervention	✓		NQF Safe Practice	✓	✓	Staff work together to prevent errors: summary score
	6C: SP 9 Nursing Workforce	✓		NQF Safe Practice	✓	✓	Support for nursing workforce: summary score
	6D: Hand Hygiene	✓			✓	✓	Handwashing: summary score plus detail
	6E: Nurse Staffing and Skill Level (Optional)			NQF #0204, NQF #0205, NDNQI	✓	✓	<i>Not scored or publicly reported</i>
7	Managing Serious Errors						
	7A: The Leapfrog Group “Never Events” Policy Statement				✓	✓	Responding to never events: summary score plus detail
	7B: Central-line Associated Blood Stream Infections (CLABSI) in ICUs and select wards	✓	VBP, HAC Reduction	NQF #0139, CDC/NHSN	✓	✓	Infection in the Blood: summary score plus detail

Survey Section	Measure	Included in the Hospital Safety Grade?	Used in a CMS Program?	Endorsed or Aligned with other National Reporting Entities	Applicable to Pediatric Hospitals?	Applicable to Critical Access Hospitals?	Results are publicly reported at https://ratings.leapfroggroup.org/
	7B: Catheter-associated Urinary Tract Infections (CAUTI) in ICUs and select wards	✓	VBP, HAC Reduction	NQF #0138, CDC/NHSN	✓	✓	Infection in the Urinary Tract: summary score plus detail
	7B: Surgical Site Infections from Colon Surgery (SSI: Colon)	✓	VBP, HAC Reduction	NQF #0753, CDC/NHSN	*	*	Surgical Site Infection After Colon Surgery: summary score plus detail
	7B: Facility-wide Inpatient Methicillin-resistant Staphylococcus aureus (MRSA) Blood Laboratory-identified Events	✓	VBP, HAC Reduction	NQF #1716, CDC/NHSN	✓	✓	MRSA Infection: summary score plus detail
	7B: Facility-wide Inpatient <i>Clostridium difficile</i> (CDI) Laboratory-identified Events	✓	VBP, HAC Reduction	NQF #1717, CDC/NHSN	✓	✓	<i>C. difficile</i> Infection: summary score plus detail
8	Medication Safety						
	8A: Bar Code Medication Administration	✓			✓	✓	Safe Medication Administration: summary score plus detail
	8B: Medication Reconciliation			NQF #2456		✓	Medication Reconciliation: summary score plus detail
9	Pediatric Care						
	9A: Patient Experience (CAHPS Child Hospital Survey)			NQF #2548	✓	*	Experience of Children and their Parents: summary score plus detail
	9B: Pediatric Computed Tomography (CT) Radiation Dose			NQF #2820	✓	*	Radiation Dose for Head Scans: summary score Radiation Dose for Abdomen/Pelvis scans: summary score
10	Outpatient Procedures*						
	10A: Basic Outpatient Department Information				✓	*	Not scored, but information is publicly reported
	10B: Medical, Surgical, and Clinical Staff - Certified Clinicians Present While Patients Are Recovering				✓	*	Elective Outpatient Surgery Recovery Staffing – Adult: Summary score

Survey Section	Measure	Included in the Hospital Safety Grade?	Used in a CMS Program?	Endorsed or Aligned with other National Reporting Entities	Applicable to Pediatric Hospitals?	Applicable to Critical Access Hospitals?	Results are publicly reported at https://ratings.leapfroggroup.org/
							Elective Outpatient Surgery Recovery Staffing – Pediatric: Summary score
	10C: Volume of commonly performed adult and pediatric outpatient surgeries and procedures in the following specialties: <ul style="list-style-type: none"> • Gastroenterology • General Surgery • Ophthalmology • Orthopedic • Otolaryngology • Urology • Neurological Surgery** • Obstetrics and Gynecology** • Plastic and Reconstructive Surgery** 				✓	*	Not scored, but information is publicly reported
	10D: Safety of Procedures - Patient Follow-up		ASCQR, OQR			*	Improvement in Visual Function Following Cataract Surgery: Summary score Unplanned Hospital Visits After Colonoscopy: Summary score
	10D: Safety of Procedures - Patient Selection				✓	*	Not scored, but information is publicly reported
	10D: Safety of Procedures - Safe Surgery Checklist for Adult and Pediatric Outpatient Procedures			WHO, AORN, TJC	✓	*	Safe Surgery Checklist – Elective Outpatient Surgery: Summary score



Survey Section	Measure	Included in the <u>Hospital Safety Grade?</u>	Used in a CMS Program?	Endorsed or Aligned with other National Reporting Entities	Applicable to Pediatric Hospitals?	Applicable to Critical Access Hospitals?	Results are publicly reported at https://ratings.leapfroggroup.org/
	10E: Medication Safety for Outpatient Procedures				✓	*	Medication Documentation for Elective Outpatient Surgery Patients: Summary score plus detail
	10F: Patient Experience (OAS CAHPS)		ASCQR, OQR			*	Experience of Patients Undergoing Elective Outpatient Surgery: Summary score plus detail