

Leapfrog ASC Survey Town Hall Call

April 11, 2023

Presented by:
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Webinar Reminders

Accessing the Audio

- If you are using computer audio, please select that option in the audio options pop up.
- If you are joining by phone, please dial in using the Toll Free 800 number provided. Then enter the Meeting ID when prompted, then your Participant ID.
 - The Meeting ID can be found in the confirmation email or in the Zoom meeting by clicking the audio button in the bottom left-hand corner.
 - The Participant ID can be found in the audio options in the bottom left-hand corner.
 - If you forgot to enter the Participant ID when dialing in, please dial # then your Participant ID again followed by #.

Use of the Zoom Chat Function

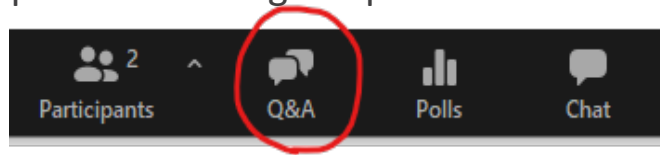
- The Town Hall Call includes a live Q&A during the presentation; therefore, we do not monitor the chat for questions. **Please reserve the Zoom Chat Function for reporting technical issues only.**

Accessing the Slides & Recording

- Following each session, a copy of the slides and recording will be posted and available for download on the Leapfrog website here: <https://www.leapfroggroup.org/asc-survey-materials/town-hall-calls>

Q & A

Participants will be able to ask questions during the presentation. Please select the Q&A icon at the bottom of your screen:



- Once the icon has been selected a Q&A box will appear for you to type your questions.
- All participants will be able to view the questions and answers during the duration of the webinar.
 - You will be receiving responses in real time from a member of our team.
 - We will include a transcript of the Q&A on the Leapfrog website here: <https://www.leapfroggroup.org/asc-survey-materials/town-hall-calls>
 - Some questions may be answered live – please pay close attention.

Following the presentation we will have a live Q&A session. Please use the Raise Hand icon at the bottom of your screen:



- Once the icon has been selected you will be placed in the queue. When it is your turn to ask your question, you will receive a prompt from the host asking you to unmute yourself.



About The Leapfrog Group

About The Leapfrog Group

- National nonprofit founded by large, self-insured purchasers in 2000 in response to 1999 IOM Report *To Err is Human*
- Mission: Trigger giant leaps forward in the safety, quality, and affordability of U.S. health care by using transparency to support informed decision-making and value-based purchasing
- The data we collect and publicly report is used by consumers, purchasers and employers, national and regional health plans, transparency vendors, researchers, and others



Regional Leaders: National Network of Purchasers and Employers



HEALTHCARE
PURCHASER
ALLIANCE
OF MAINE



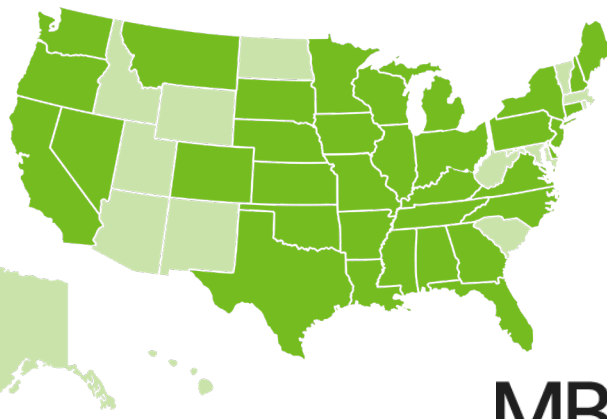
health action council
Enhancing Business. Enlightening Lives. Enriching Communities.



Purchaser Business
Group on Health



COLORADO
BUSINESS GROUP ON
HEALTH



NEW JERSEY
HEALTH CARE
QUALITY
INSTITUTE



Kentuckiana
Health Collaborative

Building a Bridge to Better Health, Better Care and Better Value



Pittsburgh
Business Group
ON HEALTH



Other Employer/Purchaser Initiatives

[National Panel of Employer Benefit Innovators](#) – Will be piloting projects that include Leapfrog Hospital and ASC Survey Results. Members include:

- CBS Corporation
- Comcast NBCUniversal
- General Motors
- H-E-B
- State of Delaware
- State of Maine
- State of Tennessee
- Techtronic Industries North America, Inc.
- University of Michigan
- U. S. Steel
- Walmart

Partnership with [Health Transformation Alliance](#), [ERIC](#), [Purchaser Business Group on Health](#), and [National Alliance of Healthcare Purchaser Coalitions](#) – Joint letter to ASCs urging them to submit an ASC Survey. Together, these groups represent 12,000 employers with more than 55 million lives.

Leapfrog Ambulatory Surgery Center (ASC) Advisory Committee

The ASC Advisory Committee advises Leapfrog on key issues related to ASC safety, quality, and efficiency to ensure that employers have the best available data for decision-making. While the Committee does not discuss the design or execution of the current Leapfrog ASC Survey, their deliberations do impact Leapfrog's long-term plans as the annual Survey evolves over time.

Find the list of current members on our [website](#).



Why participate?

Prominent positioning with employers, purchasers, and health plans

“Leapfrog gives us critical data on quality and safety that employers cannot get anywhere else.”

Lee Lewis, Chief Strategy Officer and GM of Medical Solutions at the Health Transformation Alliance (HTA), a cooperative of 58 leading employers in the U.S.

Many employers are now working directly with ASCs to inform benefits designs and contracting, and they expect transparent data on safety and quality. Others contracting in more traditional ways, through third-party administrators and health plans, expect that data as well. However, they are finding that there is a lack of valuable information they can use.

Peer benchmarks for competitiveness

“The Survey is a check and balance for us. Before participating, I didn’t have good insight into what other ASCs were doing nationally. It’s helped me see what’s important and if we are on the right track.”

Stephanie Jaross, ASC Director for the Center for Spine and Joint Replacement Surgery

While internal reporting and benchmarking can provide valuable insight to an ASC, being able to compare performance with similar ASCs across the country is critical for competitiveness and growth.

Educate patients about your facility

“There’s a drive across the ASC industry to show patients that we deliver the same, if not better, level of care that hospitals provide.”

Stephanie Jaross, ASC Director for the Center for Spine and Joint Replacement Surgery

Most patients have a choice in where to seek care for an elective procedure. Providing essential data on safety and quality, such as surgical volumes, infections and patient experience, to potential patients on an accessible platform like Leapfrog allows patients to compare facilities.

Galvanize improvement

“If I could summarize what Leapfrog does for us, it’s credibility through accountability.”

Dr. Mike Croveti, Owner and Medical Director at Coronado Surgery Center

Abundant evidence suggests that transparency galvanizes change, and that public reporting provides ASC leaders with an actionable tool to get their team on board. This accountability builds and sustains momentum.



About the Leapfrog ASC Survey

Goals for the ASC Survey

- Collect data that is meaningful to purchasers and consumers
 - Use evidence-based, nationally standardized measures of patient safety and quality
 - Ensure proper risk adjustment, when appropriate
 - Run a top-notch Help Desk to provide technical assistance
- Publicly report data to inform purchasing and care decisions
 - Highlight performance gaps where choice really matters
 - Make Survey Results available on a free public website and searchable by procedure
- Build on our work with purchasers, employers, health plans, and others to incorporate Survey Results into member tools, benefit design, direct contracting decisions, and value-based purchasing strategies
 - Initiate pilots designed by the Employer Innovation Panel
 - Continue to leverage Regional Leaders, members, partners, and data licensees
- Maintain the highest level of data integrity by implementing rigorous data verification protocols
 - CEO affirmation
 - Online data warnings
 - Extensive monthly data verification
 - Monthly documentation requirements
 - On-site verification

Survey Content Overview

- Annual – Open from April 1 to November 30
- Always free to participate and results are available on a free public website at ratings.leapfroggroup.org
- Measures on the Survey are nationally standardized and evidence-based – many are endorsed by the National Quality Forum, which means they've been tested for reliability and validity and been approved of use in public reporting and payment programs
- Several of the measures are aligned with other national agencies and organizations such as AAAHC, The Joint Commission (TJC), the Centers for Disease Control and Prevention (CDC), and the Centers for Medicare and Medicaid Services (CMS)

More information is available in the [Survey Overview](#) on our website.

Aligned with other national organizations

Survey Section	Measure	Endorsed or aligned with other national entities	Applicable to pediatric facilities?	Reported on by HOPDs via the Leapfrog Hospital Survey	Results are publicly reported at https://ratings.leapfroggroup.org/
1	Basic Facility Information				
	General Information, Accreditation, Transfer Agreements	NHSN OPC Annual Facility Survey, AAHC	✓		Not scored but details are publicly reported
	Person-Centered Care: Billing Ethics		✓	✓	Billing Ethics: Summary score plus detail
	<i>Person-Centered Care: Health Equity</i>		✓	✓	<i>Not scored or publicly reported</i>
2	Medical, Surgical, and Clinical Staff				
	Certified Clinicians Present While Patients Are Recovering	AAAHC	✓	✓	Elective Outpatient Surgery Recovery Staffing – Adult: Summary score Elective Outpatient Surgery Recovery Staffing – Pediatric: Summary score
	Board Certification		✓	✓	Not scored but details are publicly reported

Helps to fulfill CMS requirements for an ongoing quality program

Survey Section	Measure	Endorsed or aligned with other national entities	Applicable to pediatric facilities?	Reported on by HOPDs via the Leapfrog Hospital Survey	Results are publicly reported at https://ratings.leapfroggroup.org/
	Facility and Surgeon Volume (Total Knee and Total Hip Replacement Surgery)			✓	Total Hip Replacement Surgery: Summary score plus detail Total Knee Replacement Surgery: Summary score plus detail
	Patient Selection	AAHC, TJC	✓	✓	Not scored but details are publicly reported
	Patient Follow-up	ASCQR, OQR	✓	✓ (Colonoscopy measure only)	Unplanned Hospital Visits After Colonoscopy: Summary score Unplanned Hospital Visits After Orthopedic Procedures: Summary Score Unplanned Hospital Visits After Urology Procedures: Summary Score
	Informed Consent		✓	✓	Informed Consent: Summary score plus detail
	Safe Surgery Checklist	WHO, AORN, TJC	✓	✓	Safety Surgery Checklist – Elective Outpatient Surgery: Summary score publicly reported
	Patient Safety Practices				
4	Medication and Allergy Documentation	NQF #0019 and #0020, TJC, AAHC	✓	✓	Medication Documentation for Elective Outpatient Surgery Patients: Summary score plus detail publicly reported
	NHSN Outpatient Procedure Component Module	CDC/NHSN, NQF #3025 (SSI Breast only)	✓ (SDOM only)		Tracking and Reporting Accidents and Infections: Summary score plus detail publicly reported
	Hand Hygiene		✓	✓	Handwashing: Summary score plus detail publicly reported

In some cases, allows surgery centers to utilize existing data

Survey Section	Measure	Endorsed or aligned with other national entities	Applicable to pediatric facilities?	Reported on by HOPDs via the Leapfrog Hospital Survey	Results are publicly reported at https://ratings.leapfroggroup.org/
	NQF Safe Practice 1: Culture of Safety Leadership Structures and Systems	NQF Safe Practice	✓	✓	Effective Leadership to Prevent Errors: Summary score plus detail publicly reported
	NQF Safe Practice 2: Culture Measurement, Feedback, and Intervention	NQF Safe Practice	✓	✓	Staff Work Together to Prevent Errors: Summary score plus detail publicly reported
	NQF Safe Practice 4: Risks and Hazards	NQF Safe Practice	✓		Staff Identify and Mitigate Risks that Associated with Errors: Summary score plus detail publicly reported
	Never Events Policy		✓	✓	Responding to Never Events: Summary score plus detail publicly reported
	Nursing Workforce		✓	✓	Percentage of Registered Nurses who have a bachelor's degree in nursing: Summary Score
5	Patient Experience				
	Patient Experience (OAS CAHPS)	NQF #1741, ASCQR, OQR		✓	Experience of Patients Undergoing Elective Outpatient Surgery: Summary score plus detail publicly reported



Content Overview

Survey Content Organization

Each section of the Survey is organized in the same format in the hard copy of the Survey and the Online Survey Tool:

General information about The Leapfrog Group standard (included in the hard copy only).

Reporting periods to provide facilities with specific periods of time for each set of questions.

Survey questions which may include references to endnotes. The Survey questions and endnotes match the Online ASC Survey Tool exactly.

Affirmation of accuracy by your facility's administrator or by an individual that has been designated by your facility's administrator. These statements affirm the accuracy of your ASC's responses.

Reference information which includes 'What's New' and 'Change Summaries,' important measure specifications, answers to frequently asked questions, and other notes that must be carefully reviewed before providing responses to any of the Survey questions (included in the hard copy only).

1: Basic Facility Information

Includes questions on general facility information, such as:

- Number of operating rooms
- Number of endoscopic procedure rooms
- Number of adult and pediatric discharges
- Teaching status
- Ownership
- Accreditation
- Transfer agreements

As well as questions on efforts to ensure health equity and billing practices, such as:

- What pricing information is displayed on your facility's website for commonly performed procedures?
- Which of the following patient self-identified demographic data does your facility collect directly from its patients (or patient's legal guardian) during patient registration prior to or during the facility visit?

2: Medical, Surgical, and Clinical Staff

Includes questions pertaining to the training and education of medical, surgical, and clinical staff, including proper resuscitation training and board certification:

- Advanced Cardiovascular Life Support (ACLS) certification
- Pediatric Advanced Life Support (PALS) certification
- Board certification for physicians, anesthesiologists, and certified nurse anesthetists

3: Volume and Safety of Procedures

Includes questions on the volume of procedures performed in the facility, as well as questions on patient follow-up, patient selection, informed consent, and the implementation of a Safe Surgery Checklist.

For patient follow-up, Leapfrog obtains data for three (3) CMS Ambulatory Surgical Center Quality Reporting (ASCQR) measures directly from CMS' website:

- ASC-12: Rate of Unplanned Hospital Visits After an Outpatient Colonoscopy
- ASC-17: Rate of Unplanned Hospital Visits After an Orthopedic Procedure
- ASC-18: Rate of Unplanned Hospital Visits After an Urology Procedure

For Leapfrog to obtain the data for each applicable ASCQR measure, facilities must provide a valid CMS Certification Number (CCN) and National Provider Identifier (NPI) in the Profile Section of the Online Survey Tool and submit the Leapfrog ASC Survey.

Facilities that do not perform these procedures will be scored and publicly reported as “Does Not Apply.”

Volume of Procedures

Leapfrog focuses on a small number of adult and pediatric procedures selected using the following criteria:

- High volume in both ambulatory surgery centers and hospital outpatient departments based on an analysis of commercial claims
- Requires moderate to general anesthesia or a nerve block

Specialties Include:

- Gastroenterology
- General surgery
- Ophthalmology
- Orthopedic
- Otolaryngology
- Urology
- Neurological surgery
- Obstetrics and gynecology
- Plastic and reconstructive surgery

Types of Procedures included in 2023

Specialty	# of Adult Procedures	# of Pediatric Procedures
Gastroenterology	3	3
General Surgery	7	2
Ophthalmology	3	3
Orthopedic	7	5
Otolaryngology	3	4
Urology	5	0
Neurological Surgery	1	0
Obstetrics & Gynecology	3	0
Plastic & Reconstructive Surgery	2	0

Facility and Surgeon Volume

Three decades of research have consistently demonstrated that patients who have their surgery performed at a facility and by a surgeon with more experience have better outcomes, including lower complication rates.

Leapfrog asks ASCs to report on two volume-sensitive procedures performed at their facilities: total hip replacement surgery and total knee replacement surgery. Facilities that perform these procedures are asked to report on:

- Total annual facility volume
- Whether their process for privileging surgeons includes requiring the surgeon to meet Leapfrog's minimum surgeon volume standard (which includes procedures performed at other facilities including hospitals)
- Whether the facility's surgeons use specific criteria to ensure that the procedures are only done on patients who would benefit

4: Patient Safety Practices

Medication and allergy documentation

Participation in the NHSN Outpatient Procedure Component (OPC) Module for surgical site infection and same day outcomes measure reporting

Hand Hygiene

Select NQF Safe Practices

- Culture of Safety Leadership Structures and Systems
- Culture Measurement, Feedback, and Intervention
- Risks and Hazards

Policy on Never Events (Adverse Patient Safety Events)

Nursing Workforce

Facilities that are not yet participating in the OPC or administering a culture of Safety Survey can still report to the Leapfrog ASC Survey. They will simply answer “no” to the corresponding questions and/or leave the practice unselected.

5: Patient Experience (OAS CAHPS)

- ASCs are asked to report Top Box scores for the patient experience domains included in the Outpatient and Ambulatory Surgery (OAS) CAHPS Survey
 - Leapfrog accepts responses from ASCs administering the OAS CAHPS Survey regardless of whether they are submitting the data to CMS
 - Leapfrog accepts responses from ASCs administering the OAS CAHPS Survey using modes not yet approved by CMS, such as electronic administration
- Only applicable for facilities with at least 300 eligible discharges (adult patients who had both medically and non-medically necessary surgeries and/or procedures) and at least 100 returned surveys during a 12-month reporting period

Facilities that are not yet administering the OAS CAHPS Survey can still report to the Leapfrog ASC Survey. They will simply answer “no” to the corresponding questions.

Ensuring Data Accuracy

Leapfrog ASC Survey Results are publicly reported on Leapfrog's [website](#) and used by purchasers and consumers, regional and national health plans, transparency vendors, and researchers. The accuracy of the data we publish and distribute is of utmost importance. Leapfrog has several protocols in place to verify the accuracy of our results:

- **Affirmation of Accuracy**
- **Warnings in the Online ASC Survey Tool**
- **Extensive Monthly Data Verification**
- **Monthly Documentation Requirements**
- **Virtual Data Verification** (instead of on-site visits in response to COVID-19)



Submission Overview

Pre-Submission Checklist

On page 10 in the hard copy of the Survey.

Download the Survey on our [website](#).



Pre-Submission Checklist

Before you complete and submit the Survey via the Online ASC Survey Tool, there are a number of steps you should complete:

- ☐ **Ensure that your facility is currently performing procedures in one or more of the specialties listed in [Important Notes](#) about the 2022 Leapfrog ASC Survey.**
- ☐ **Visit the ASC Survey website pages at <http://www.leapfroggroup.org/asc>.**
- ☐ **Make sure you have a 16-digit security code.** If you do not, download a [Security Code Request](#) form.
- ☐ **Download a hard copy of the Survey** on the [Survey Materials webpage](#). Then, read through the [entire Survey document](#) to ensure that you understand what information is required.
- ☐ **Review the reference information** in each section of the Survey document and **download [other supporting materials](#)** for each section. These documents and tools contain information that you will need to accurately respond to the Survey questions. ASCs must download the CPT code Excel workbook on the Survey Dashboard prior to completing Section 3 of the 2022 Leapfrog ASC Survey.
- ☐ **Join Leapfrog's NHSN Group.** Joining Leapfrog's NHSN Group for ASCs is one of two options for authenticating your facility for the purposes of requesting a security code to access to Online ASC Survey Tool. Additionally, Ambulatory Surgical Centers (ASCs) are required to join Leapfrog's NHSN Group (The Leapfrog Group – ASCs Group ID: 57193) for Leapfrog to download data that we collect in Section 4B: NHSN Outpatient Procedure Component Module. Download the instructions and review information about deadlines on the [Join NHSN Group webpage](#).
- ☐ **Identify individuals from your ASC to help you** gather the data you will need to complete the various sections of the Survey.
- ☐ **Complete a hard copy of the Survey before you log in to the Online ASC Survey Tool.** This will expedite the online completion and help to avoid the Online ASC Survey Tool from "timing out" after 20 minutes of idle time (a security precaution). Once all the information has been collected and recorded in the hard copy of the Survey, the Administrator or the Administrator's designee can typically complete the Survey online in less than 60 minutes from the hard copy record. Please note, responses can only be submitted using the Online ASC Survey Tool.
- ☐ **Download and review a copy of the Online Survey Tool Guide** on the [Get Started webpage](#). This document includes important instructions on how to navigate the Online ASC Survey Tool.
- ☐ **Check Survey deadlines.** Carefully review Survey [deadlines](#) before you begin. Ensure that you have enough time to collect the data, complete a hard copy of the Survey, and complete and submit via the Online ASC Survey Tool. Make sure you have joined Leapfrog's NHSN Group by the appropriate [deadline](#).
- ☐ **Download and review the 2022 Leapfrog ASC Survey [Scoring Algorithms](#).**
- ☐ **Review Leapfrog's policies and procedures regarding data accuracy.** Detailed information can be found on the [Data Accuracy webpage](#).

How to Request a Security Code

Each ASC will need a 16-digit security code in order to access the Online ASC Survey Tool.

In order to ensure that only authorized individuals have access to the 2023 Leapfrog ASC Survey for each facility, a [Security Code Request Form](#) must be completed. There are two options for requesting a security code:

- Option 1
 - Join Leapfrog's NHSN Group
 - Have the individual listed as the "NHSN Administrator" complete and sign the Security Code Request Form
 - Print the Security Code Request Form on letterhead and submit it to the [Help Desk](#).
- Option 2
 - Obtain a copy of the facility's national accreditation letter or certificate, or the facility's county or state business license
 - Have the Facility Administrator complete and sign the Security Code Request Form
 - Print the Security Code Request Form on letterhead and submit it with the required documentation to the [Help Desk](#).

Note: In addition to the Facility Administrator referenced above, the Nurse Manager, Medical Director, or CEO may also submit a Security Code Request Form on behalf of their facility.



Scoring and Public Reporting

Review the Scoring Algorithms that will be used for Public Reporting of your 2023 Survey Results

Once a facility submits a Leapfrog ASC Survey via the Online ASC Survey Tool, the submitted responses will be scored using the algorithms detailed on our [website](#).

Only those responses that have been submitted will be scored and publicly reported; saved responses will not be scored or publicly reported.

Leapfrog publicly reports Survey Results beginning on July 25 for facilities that submit by June 30, and these facilities are able to preview their Survey Results on the ASC Details Page on July 12.

ASCs should review their Survey Results following their submission to ensure accuracy and completeness on our website at <https://ratings.leapfroggroup.org>.

Two Places to View Survey Results

ASC Details Page

- Link on the Survey Dashboard
- Only available to surgery centers that submit a Survey
- Includes intermediate scoring information for surgery centers that may NOT be included on the public reporting website
- Starting on July 12, then refreshed monthly within the first 5 business days of the month to reflect new and updated Survey Submissions

Public Reporting Website

- Public and free to view by anyone at <https://ratings.leapfroggroup.org>
- Starting on July 25, then refreshed monthly within the first 5 business days of the month to reflect new and updated Survey Submissions

Performance Categories Used in Scoring and Public Reporting

For the purposes of public reporting, performance on each measure on the Leapfrog ASC Survey is placed into one of four performance categories:







- **Achieved the Standard** (displayed as four filled bars)
- **Considerable Achievement** (displayed as three filled bars)
- **Some Achievement** (displayed as two filled bars)
- **Limited Achievement** (displayed as one filled bar)

Additional scoring terms include:

- **Does Not Apply:** This term is used for facilities that report not performing a particular procedure or do not have applicable patients and/or units for a particular measure.
- **Unable to Calculate Score:** This term is used for facilities that report a sample size that does not meet Leapfrog's minimum reporting requirements.
- **Declined to Respond:** This term is used for facilities that do not submit a Survey.
- **Pending Leapfrog Verification:** This term is used for facilities who have Survey responses that are undergoing Leapfrog's standard verification process.

Performance Categories Used in Scoring and Public Reporting

Progress towards meeting Leapfrog standards:

	Achieved the Standard
	Considerable Achievement
	Some Achievement
	Limited Achievement
 NOT AVAILABLE	Due to the COVID-19 pandemic, data for this measure is not available
DOES NOT APPLY	This measure is not applicable to this facility
UNABLE TO CALCULATE	Sample size too small to calculate score
PENDING LEAPFROG VERIFICATION	This facility's responses are undergoing Leapfrog's standard data verification process
 DECLINED TO RESPOND	Did not respond to this measure

Preventing and Responding to Patient Harm

Measure name

Leapfrog's Standard

Effective Leadership to Prevent Errors

Surgery centers should take meaningful steps to raise awareness about patient safety, hold leadership accountable for reducing unsafe practices, provide resources to implement a patient safety program, and develop systems and structures to support action to improve patient safety.

▼ SHOW MORE ON THIS SURGERY CENTER'S PERFORMANCE ▼

Staff Work Together to Prevent Errors

Surgery centers should have assessed their culture of safety and held leadership accountable for implementing policies, procedures, and staff education to improve the culture of safety.

▼ SHOW MORE ON THIS SURGERY CENTER'S PERFORMANCE ▼

Handwashing

Surgery centers should regularly monitor hand hygiene practices for everyone interacting with patients, and give feedback to ensure compliance. Surgery centers foster a culture of good hand hygiene, offers training and education, and have provided equipment, such as paper towels, soap dispensers, and hand [more](#)

Responding to Never Events

Surgery centers should have a never events policy that includes all nine (9) actions that should occur following a "never event," which includes apologizing to the patient and not charging for costs associated with the never event.

Tracking and Reporting Accidents and Infections

Surgery centers should track and report all applicable accidents such as burns, falls, errors, hospital admissions and surgical site infections, to a national database.

Progress Towards Meeting Leapfrog's Standard



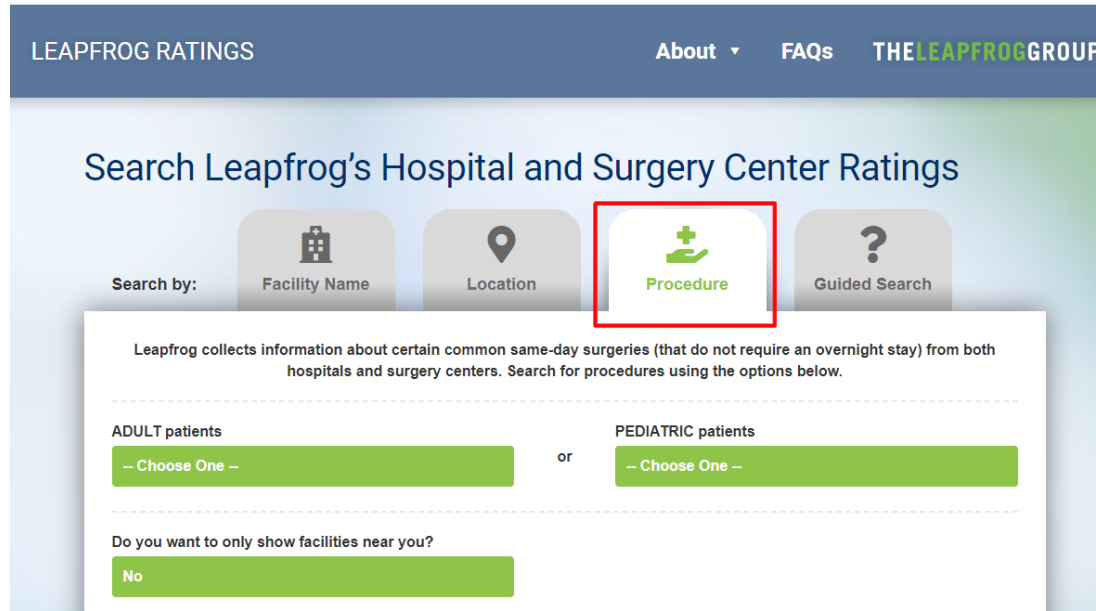
Public Reporting – ratings.leapfroggroup.org

- Users can search for hospitals and surgery centers by name, location, procedure type, or use the guided search function
- **As a reminder, hospitals and ASCs that don't submit a Survey by June 30 will be publicly reported as Declined to Respond starting on July 25**

The screenshot shows the LEAPFROG RATINGS website. At the top is a dark blue header with the text "LEAPFROG RATINGS" on the left and "About", "FAQs", and "THE LEAPFROG GROUP" on the right. Below the header is a light blue section with the title "Search Leapfrog's Hospital and Surgery Center Ratings". Under this title are four search options: "Facility Name" (with a building icon), "Location" (with a location pin icon), "Procedure" (with a medical cross icon), and "Guided Search" (with a question mark icon). The "Facility Name" option is selected. Below these options is a white search box with the label "Facility name" and a placeholder text "Start typing the name of the facility here". An orange "Search" button is located at the bottom of the search box.

Public Reporting – Procedure Search

- Users can search for hospitals and/or ASCs that perform the adult and pediatric same day surgeries included on the Surveys



LEAPFROG RATINGS

About ▾ FAQs THE LEAPFROG GROUP

Search Leapfrog's Hospital and Surgery Center Ratings

Search by:

- Facility Name
- Location
- Procedure**
- Guided Search

Leapfrog collects information about certain common same-day surgeries (that do not require an overnight stay) from both hospitals and surgery centers. Search for procedures using the options below.

ADULT patients

-- Choose One --

or

PEDIATRIC patients

-- Choose One --

Do you want to only show facilities near you?

No

Public Reporting – Select Facilities




The Leapfrog Group | 2021 Survey Results

Compare selected facilities

Edmonds Center for Outpatient Surgery

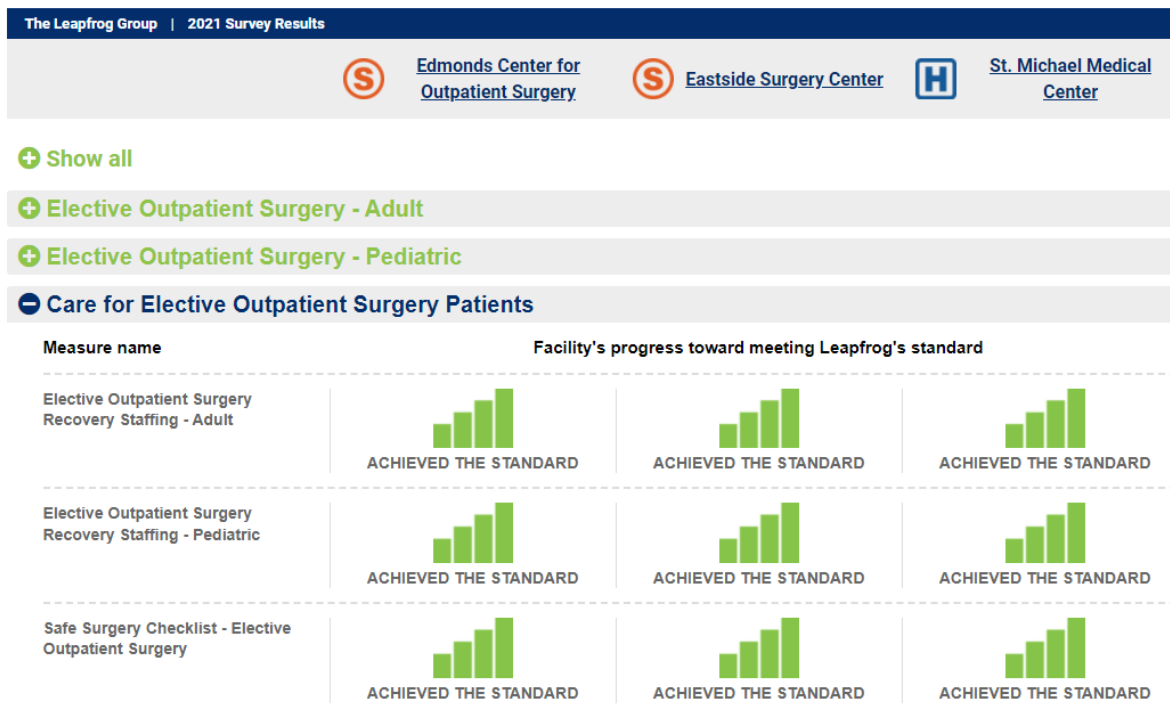
Eastside Surgery Center

St. Michael Medical Center

<input checked="" type="checkbox"/>		Edmonds Center for Outpatient Surgery 7320 216th St Sw, Suite 320 Edmonds, Washington 98026 View Surgery Center Ratings	13.6 miles
<input checked="" type="checkbox"/>		Eastside Surgery Center 1301 4th Ave Nw, Suite 201 Issaquah, Washington 98027-8985 View Surgery Center Ratings	14.2 miles
<input checked="" type="checkbox"/>		St. Michael Medical Center 1800 NW Myhre Rd Silverdale, Washington 98383 View Hospital Ratings	16.3 miles

- Users can also compare up to three hospitals and/or ASCs at a time

Public Reporting – Compare Results





How Survey Results are Used

Public reporting

- Leapfrog's purchaser and employer members use the Survey Results to:
 - Educate and inform their health plan enrollees
 - Recognize and acknowledge hospitals and ASCs that achieve our national standards
 - Negotiate contracts with their health plans (i.e., ensure Survey Results will be embedded in member tools) and hospitals and ASCs (i.e., direct contracting)
- Consumers use Leapfrog's free public reporting website to compare hospitals and ambulatory surgery centers.
- Health plans, transparency vendors, and others that use Survey Results to design consumer education tools, perform market analysis, or inform contracting decisions, must license the data from The Leapfrog Group for a fee.
- The revenue from data licenses is used to support the ongoing administration of the Leapfrog Surveys and Leapfrog's data dissemination efforts.

National Recognition – Leapfrog’s Top ASCs

- Each year, Leapfrog awards “Leapfrog Top ASCs” based on performance on the Leapfrog ASC Survey.
- ASC winners are acknowledged in a national press release and on Leapfrog’s website and invited to accept their award in-person at Leapfrog's Annual Meeting and Awards Ceremony.
- To be considered, ASCs must submit [the Leapfrog ASC Survey](#) by August 31, 2023.



More information is available here:

<https://www.leapfroggroup.org/ratings-reports/top-ascs>

National Recognition – Leapfrog’s Media Partnership with Money.com

Best Ambulatory Surgery Centers (ASCs)

Even though visiting an ASC doesn’t require an overnight stay, outpatient surgeries are still nerve-wracking. Money and The Leapfrog Group’s list of Best Ambulatory Surgery Centers examines the places where you can get the best care – so you can quickly get home to recover.



Facility ▽ ▲	Safe Surgery Checklist ▽ ▲	Clinicians Present in Recovery ▽ ▲	Never Events ▽ ▲	Patient Experience ▽ ▲	Hand Hygiene ▽ ▲
Connecticut Orthopedic Surgery Center Milford, Connecticut	Achieved the Standard	Achieved the Standard	Achieved the Standard	Achieved the Standard	Some Achievement
Glastonbury Surgery Center, LLC Glastonbury, Connecticut	Achieved the Standard	Achieved the Standard	Achieved the Standard	Considerable Achievement	Achieved the Standard
HHC Hartford Surgery Center Hartford, Connecticut	Achieved the Standard	Achieved the Standard	Achieved the Standard	Considerable Achievement	Achieved the Standard
Lighthouse Surgery Center Hartford, Connecticut	Achieved the Standard	Achieved the Standard	Achieved the Standard	Achieved the Standard	Achieved the Standard
Rocky Hill Surgery Center Rocky Hill, Connecticut	Achieved the Standard	Achieved the Standard	Achieved the Standard	Considerable Achievement	Achieved the Standard

Best Hospitals and Surgery Centers for Billing Ethics

Health care stays are always stressful – and that includes the bills you get afterward. For Money and The Leapfrog Group’s Best Hospitals and Surgery Centers for Billing Ethics, we selected the facilities that are most likely to play fair with your bill.



Facility ▽ ▲	Type ▽ ▲	Safety Grade ▽ ▲	Area ▽ ▲	Billing Statement ▽ ▲	Billing Contact ▽ ▲	Legal Action ▽ ▲
Elmhurst Outpatient Surgery Center, LLC Elmhurst, Illinois	Surgery Center	Not Graded	Urban	Yes	Yes	No
Novant Health Clemmons Outpatient Surgery Center Clemmons, North Carolina	Surgery Center	Not Graded	Urban	Yes	Yes	No



Deadlines & Resources

Survey Deadlines

- The Survey opens on **April 1**. **The Submission Deadline** is **June 30**. Survey Results are first publicly reported on **July 25**.
- After July, results are updated on the fifth business day of the month to reflect Surveys (re)submitted by the end of the previous month.
- Facilities can continue to (re)submit Surveys until the **Late Submission Deadline – November 30**.
- **December and January** are reserved as a corrections period for facilities that submit a Survey by November 30. No new Surveys can be submitted after November 30.

More information about deadlines is available at <https://www.leapfroggroup.org/asc-survey-materials/deadlines>

Deadlines for joining Leapfrog's NHSN Group are separate and different from deadlines listed above and are available at <https://www.leapfroggroup.org/asc-survey-materials/join-asc-nhsn-group>

Dedicated Webpages – leapfroggroup.org/ASC



The screenshot shows the top navigation bar of the Leapfrog website with links: Health Care Choices, About Our Ratings, Hospital Survey, **ASC Survey and materials**, News, Events and impact, and Who We Are and our mission. Below the navigation bar is a main banner for the 2022 Leapfrog ASC Survey. The banner includes the text "Welcome to the 2022 Leapfrog ASC Survey" and "This section of the website is designed for ambulatory surgery centers (ASCs) who are interested in submitting the Leapfrog ASC Survey on patient safety and quality." There is an "ASC Survey Login" button. Below the banner is a social media sharing bar with icons for Facebook, Twitter, LinkedIn, Email, and Print. At the bottom of the banner, there is a paragraph: "The annual Leapfrog ASC Survey is free and open to ambulatory surgery centers (ASCs) from April 1 to November 30. The Survey assesses the safety and quality of ASCs based on national, evidence-based measures that are of specific interest to employers, health care purchasers, and consumers. Survey Results are publicly reported and provide ASCs with information to benchmark their progress in improving the care they deliver."

Prepare to Submit an ASC Survey

The 2021 Leapfrog ASC Survey opens on April 1. Please review the information on these webpages before you begin. These resources will help you to successfully complete the submission process.



Get Started

Request a security code, join Leapfrog's NHSN Group, and download the ASC Survey Overview.

[Learn more >](#)



Deadlines

View important deadlines related to the submitting the ASC Survey and joining Leapfrog's NHSN Group.

[Learn more >](#)



Survey Materials

Download a hard copy of the Survey and supporting materials that you will need to complete the Online ASC Survey Tool.

[Learn More >](#)

Survey Materials and Technical Assistance

- Hard copy of the **Survey** includes reporting periods, questions, measure specifications and FAQs
- **Scoring algorithms** include performance targets, cut-points, and information on how Survey Results will be publicly reported
- **Leapfrog ASC Survey Binder** outlines documents and materials that should be maintained for Survey verification
- **Town Hall Calls** are held each year to give ASCs an overview of the Survey content, logistics, and deadlines
- **1:1 Orientation and Technical Assistance calls** can be requested throughout the Survey Cycle (April 1 – November 30)
- **Dedicated Help Desk** is available to answer all your questions and provide technical assistance

Visit www.leapfroggroup.org/ASC

Quick Links

To Do:	Where:
1. Request a 16-digit security code	https://www.leapfroggroup.org/asc-survey-materials/get-asc-security-code
2. Review Survey Deadlines	https://www.leapfroggroup.org/asc-survey-materials/deadlines
3. Download a hard copy of the Survey	https://www.leapfroggroup.org/asc-survey-materials/survey-materials
4. Join Leapfrog's NHSN Group for ASCs	https://www.leapfroggroup.org/asc-survey-materials/join-asc-nhsn-group
5. Review Scoring Algorithms	https://www.leapfroggroup.org/asc-survey-materials/scoring-and-results
6. Check Out the Public Reporting Website	https://ratings.leapfroggroup.org/
7. Ask Questions	https://leapfroghelpdesk.zendesk.com



Questions?