



## 2023 Leapfrog Hospital Survey Overview of Content for Hospitals and Stakeholders

The Leapfrog Hospital Survey is a free, annual survey that assesses hospital performance on national measures of safety, quality, and efficiency of both inpatient and outpatient care. These measures are of specific interest to health care purchasers and consumers, and cover a broad range of hospital processes, outcomes, and structures in many clinical areas such as maternity and intensive care.

Several of the measures included on Leapfrog's annual survey are aligned with other national agencies and organizations such as The Joint Commission (TJC), the Centers for Disease Control and Prevention (CDC), and the Centers for Medicare and Medicaid Services (CMS). The table below includes information about which measures are used in one or more of the CMS programs including the Inpatient Quality Reporting Program (IQR), Value-Based Purchasing Program (VBP), Hospital-Acquired Condition (HAC) Reduction Program, and Hospital Outpatient Quality Reporting Program (OQR). In addition, the table includes information about which measures are included in the [Leapfrog Hospital Safety Grade](#).

The Leapfrog Hospital Survey provides hospitals with the opportunity to benchmark their performance on these national measures against other hospitals in their state and across the nation. Hospitals can also benchmark their performance against ambulatory surgery centers on a national set of measures focused on outpatient surgeries and procedures.

Survey Results from hospitals and ASCs are publicly reported at <https://ratings.leapfroggroup.org/>. Find more information about the Leapfrog Hospital Survey at [www.leapfroggroup.org/hospital](http://www.leapfroggroup.org/hospital). Detailed scoring information is provided in the Scoring Algorithms at <https://www.leapfroggroup.org/survey-materials/scoring-and-results>.

### **All the measures listed below are applicable to general, acute care hospitals.**

✓ Check marks indicate measures that are applicable to either freestanding Pediatric Facilities or Critical Access Hospitals.

\* An asterisk indicates that the measure is only applicable if the hospital performs the procedure or treats the conditions.

Survey Section	Measure	Included in the Hospital Safety Grade?	Used in a CMS Program?	Endorsed or Aligned with other National Reporting Entities	Applicable to Pediatric Hospitals?	Applicable to Critical Access Hospitals?	Results are publicly reported at <a href="https://ratings.leapfroggroup.org/">https://ratings.leapfroggroup.org/</a>
<b>1</b>	<b>Basic Hospital Information</b>						<b>More Information, Patient-Centered Care</b>
	1A: Basic Hospital Information				✓	✓	Not scored, but information is publicly reported
	1B: Person-Centered Care: Billing Ethics				✓	✓	Billing Ethics: summary score plus detail
	1B: Person-Centered Care: Health Equity				✓	✓	<i>Not scored or publicly reported</i>
	1C: Informed Consent				✓	✓	Informed Consent: summary score plus detail
<b>2</b>	<b>Medication Safety</b>						<b>Medication Safety</b>
	2A: Computerized Physician Order Entry	✓		NQF Safe Practice	✓	✓	Safe Medication Ordering: summary score plus detail
	2B: EHR Application Information					✓	<i>Not scored or publicly reported</i>
	2C: Bar Code Medication Administration (BCMA)	✓			✓	✓	Safe Medication Administration: summary score plus detail
	2D: Medication Reconciliation			NQF #2456		✓	Medication Reconciliation: summary score plus detail
<b>3</b>	<b>Adult and Pediatric Complex Surgery</b>						<b>Complex Adult and Pediatric Surgery, Total Joint Replacement</b>
	3A: Hospital and Surgeon Volume for 11 high-risk surgical procedures: <ul style="list-style-type: none"> <li>• Carotid endarterectomy</li> <li>• Mitral Valve Repair &amp; Replacement</li> <li>• Open Aortic Procedures</li> <li>• Bariatric Surgery for Weight Loss</li> <li>• Lung Resection for Cancer</li> <li>• Esophageal Resection for Cancer</li> <li>• Pancreatic Resection for Cancer</li> <li>• Rectal Cancer Surgery</li> <li>• Norwood Procedure</li> </ul>			STS	*	*	Each procedure includes summary score plus detail: <ul style="list-style-type: none"> <li>• Carotid Endarterectomy</li> <li>• Mitral Valve Repair &amp; Replacement</li> <li>• Open Aortic Procedures</li> <li>• Bariatric Surgery for Weight Loss</li> <li>• Esophageal Resection for Cancer</li> <li>• Lung Resection for Cancer</li> <li>• Pancreatic Resection for Cancer</li> <li>• Rectal Cancer Surgery</li> </ul>

Survey Section	Measure	Included in the Hospital Safety Grade?	Used in a CMS Program?	Endorsed or Aligned with other National Reporting Entities	Applicable to Pediatric Hospitals?	Applicable to Critical Access Hospitals?	Results are publicly reported at <a href="https://ratings.leapfroggroup.org/">https://ratings.leapfroggroup.org/</a>
	<ul style="list-style-type: none"> <li>Total Hip Replacement</li> <li>Total Knee Replacement</li> </ul>						<ul style="list-style-type: none"> <li>Congenital Heart Surgery for Infants (Norwood Procedure)</li> <li>Total Hip Replacement Surgery</li> <li>Total Knee Replacement Surgery</li> </ul>
	3B: Surgical Appropriateness				*	*	Not scored, but information is publicly reported
	3C: Safe Surgery Checklist for Adult and Pediatric Complex Surgery			WHO, AORN, TJC	*	*	Safe Surgery Checklist - Complex Surgery: summary score
<b>4</b>	<b>Maternity Care</b>						<b>Maternity Care</b>
	4A: Maternity Care Volume and Services				*	✓	Not scored, but information is publicly reported
	4B: Elective Delivery		IQR, VBP	TJC PC-01	*	✓	Early Elective Deliveries: summary score plus detail
	4C: Cesarean Birth			TJC PC-02	*	✓	Cesarean Sections: summary score plus detail
	4D: Episiotomy			NQF #0470	*	✓	Episiotomies: summary score plus detail
	4E: Newborn Bilirubin Screening Prior to Discharge				*	✓	Screening Newborns for Jaundice before Discharge: summary score plus detail
	4E: Appropriate DVT Prophylaxis in Women Undergoing Cesarean Delivery				*	✓	Preventing Blood Clots in Women undergoing Cesarean Section: summary score plus detail
	4F: High-Risk Deliveries			Vermont Oxford Network	*	*	High-Risk Deliveries: summary score plus detail
<b>5</b>	<b>ICU Physician Staffing (IPS)</b>						<b>Critical Care</b>
	5: ICU Physician Staffing (IPS)	✓		NQF Safe Practice	✓	*	Specially Trained Doctors Care for Critical Care Patients: summary score plus detail



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6	<b>Patient Safety Practices</b>						<b>Preventing Patient Harm</b>
	6A: SP 1 Culture of Safety Leadership Structures and Systems	✓		NQF Safe Practice	✓	✓	Effective Leadership to Prevent Errors: summary score
	6B: SP 2 Culture Measurement, Feedback, and Intervention	✓		NQF Safe Practice	✓	✓	Staff Work Together to Prevent Errors: summary score
	6C: Nursing Workforce	✓		NQF #0204, NQF #0205, NDNQI, NQF Safe Practice	✓	✓	Each measure includes summary score plus detail: <ul style="list-style-type: none"> <li>• Amount of Time Nurses Spend Caring for Patients Each Day</li> <li>• Amount of Time Registered Nurses (RNs) Spend Caring for Patients Each Day</li> <li>• Percentage of Nursing Staff who are Registered Nurses (RNs)</li> <li>• Percentage of Registered Nurses (RNs) who have a Bachelor's Degree in Nursing</li> </ul>
	6D: Hand Hygiene	✓			✓	✓	Handwashing: summary score plus detail
7	<b>Managing Serious Errors</b>						<b>Patient-Centered Care</b>
	7A: The Leapfrog Group "Never Events" Policy Statement				✓	✓	Responding to Never Events: summary score plus detail
							<b>Preventing Patient Harm, Healthcare-Associated Infections</b>
	7B: Central-line Associated Blood Stream Infections (CLABSI) in ICUs and select wards	✓	VBP, HAC Reduction	NQF #0139, CDC/NHSN	✓	✓	Infection in the Blood: summary score plus detail
	7B: Catheter-associated Urinary Tract Infections (CAUTI) in ICUs and select wards	✓	VBP, HAC Reduction	NQF #0138, CDC/NHSN	✓	✓	Infection in the Urinary Tract: summary score plus detail

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	7B: Surgical Site Infections from Colon Surgery (SSI: Colon)	✓	VBP, HAC Reduction	NQF #0753, CDC/NHSN	*	*	Surgical Site Infection After Colon Surgery: summary score plus detail
	7B: Facility-wide Inpatient Methicillin-resistant Staphylococcus aureus (MRSA) Blood Laboratory-identified Events	✓	VBP, HAC Reduction	NQF #1716, CDC/NHSN	✓	✓	MRSA Infection: summary score plus detail
	7B: Facility-wide Inpatient <i>Clostridium difficile</i> (CDI) Laboratory-identified Events	✓	VBP, HAC Reduction	NQF #1717, CDC/NHSN	✓	✓	<i>C. difficile</i> Infection: summary score plus detail
<b>8</b>	<b>Pediatric Care</b>						<b>Pediatric Care</b>
	8A: Patient Experience (CAHPS Child Hospital Survey)			NQF #2548	✓	*	Experience of Children and their Parents: summary score plus detail
	8B: Pediatric Computed Tomography (CT) Radiation Dose			NQF #2820	✓	*	Radiation Dose for Abdomen/Pelvis scans: summary score Radiation Dose for Head Scans: summary score
<b>9</b>	<b>Outpatient Procedures</b>						<b>Care for Elective Outpatient Surgery Patients, Medication Safety</b>
	9A: Basic Outpatient Department Information				✓	*	Not scored, but information is publicly reported
	9B: Medical, Surgical, and Clinical Staff - Certified Clinicians Present While Patients Are Recovering				✓	*	Elective Outpatient Surgery Recovery Staffing – Adult: summary score Elective Outpatient Surgery Recovery Staffing – Pediatric: summary score
	9C: Volume of commonly performed adult and pediatric outpatient surgeries and procedures in the following specialties: • Gastroenterology				✓	*	Not scored, but information is publicly reported (see Elective Outpatient Surgery – Adult and Elective Outpatient Surgery – Pediatric)

Survey Section	Measure	Included in the <u>Hospital Safety Grade?</u>	Used in a CMS Program?	Endorsed or Aligned with other National Reporting Entities	Applicable to Pediatric Hospitals?	Applicable to Critical Access Hospitals?	Results are publicly reported at <a href="https://ratings.leapfroggroup.org/">https://ratings.leapfroggroup.org/</a>
	<ul style="list-style-type: none"> <li>• General Surgery</li> <li>• Ophthalmology</li> <li>• Orthopedic</li> <li>• Otolaryngology</li> <li>• Urology</li> <li>• Neurological Surgery</li> <li>• Obstetrics and Gynecology</li> <li>• Plastic and Reconstructive Surgery</li> </ul>						
	9D: Safety of Procedures - Patient Follow-up		ASCQR, OQR			*	Unplanned Hospital Visits after Colonoscopy: summary score
	9D: Safety of Procedures - Patient Selection				✓	*	Not scored, but information is publicly reported
	9D: Safety of Procedures - Safe Surgery Checklist for Adult and Pediatric Outpatient Procedures			WHO, AORN, TJC	✓	*	Safe Surgery Checklist – Elective Outpatient Surgery: summary score
	9E: Medication Safety for Outpatient Procedures				✓	*	Medication Documentation for Elective Outpatient Surgery Patients: summary score plus detail
	9F: Patient Experience (OAS CAHPS)		ASCQR, OQR			*	Experience of Patients Undergoing Elective Outpatient Surgery: summary score plus detail