

## 2026 Leapfrog Hospital Survey Webinar Series Schedule

The [Leapfrog Hospital Survey Webinar Series](#) is designed for hospitals that would benefit from a more interactive presentation of the Survey materials and information. Nothing presented in the Webinar Series differs from the information available in the printed materials or through the free electronic Help Desk. Hospitals interested in learning about changes to the 2026 Leapfrog Hospital Survey should review the free Town Hall Calls we offer [here](#).

Office Hours will take place on the second Tuesday of the month from 2:00 – 2:30 pm ET unless otherwise noted.

Webinars will take place on the fourth Tuesday of the month from 2:00 – 3:00 pm ET unless otherwise noted.

After participants have successfully registered for both sessions, they will receive information on accessing the office hours and webinar series via email. All sessions will be recorded. Members will have access to the recording, slides, and any materials following each webinar via a secure website.

Date	Topic	Presenters
March 24	<b>Preparing for the 2026 Leapfrog Hospital Survey:</b> Review of deadlines, reporting periods, data sources and data collection, Survey tools available, updating a Survey, etc.	Katie Stewart, MPH, Director of Health Care Ratings, The Leapfrog Group
April 28	<b>Section 5C Nursing Workforce:</b> Overview of nurse staffing questions, measure specifications, FAQs, scoring and public reporting, data verification, and use in other programs for 2026.	Missy Danforth, SVP Health Care Ratings, The Leapfrog Group  Matt Austin, MS, PhD, Assistant Professor of Anesthesiology and Critical Care Medicine, Johns Hopkins Medicine
May 26	<b>Section 6A NQF Safe Practice #1 and Section 6B NQF Safe Practice #2:</b> Overview of questions, FAQs, scoring and public reporting, data verification, and use in other programs for 2026.	Robyn Nabi, MSHCM, Senior Program Coordinator, The Leapfrog Group
June 23	<b>Preparing for Data Verification:</b> How to prepare for and respond to Leapfrog's extensive monthly data verification, monthly documentation requirements, and virtual on-site data verification	Katie Stewart, MPH, Director of Health Care Ratings, The Leapfrog Group
July 28	<b>Scoring, Public Reporting, &amp; Use of Survey Results:</b> Overview of how Survey responses are scored and publicly reported, how hospitals can use their Leapfrog Survey Results, use of Survey Results in other programs, and use of Survey Results by other organizations including health plans.	Dylan Eller, MPH, Data Analytics Manager, The Leapfrog Group
August 25	<b>Section 1B Billing Ethics &amp; Section 7A Never Events:</b> Overview of questions, FAQs, scoring and public reporting, data verification, and use in other programs for 2026.	Missy Danforth, SVP Health Care Ratings, The Leapfrog Group
September 22	<b>Fall 2026 Hospital Safety Grade:</b> Overview of changes to the fall 2026 Safety Grade Methodology and timeline	Alex Campione, MPH, Program Analyst, The Leapfrog Group
October 27	<b>Section 6E Emergency Department (ED) Boarding:</b> Overview of questions, FAQs, and plans for 2027 Survey.	Austin Edwards, Program Analyst, The Leapfrog Group

		Matt Austin, MS, PhD, Assistant Professor of Anesthesiology and Critical Care Medicine, Johns Hopkins Medicine
<b>November 17*</b>	<b>Section 6D Diagnostic Excellence:</b> Overview of diagnostic errors in hospitals, questions, FAQs, resources available to reduce diagnostic errors, and plans for the 2027 Survey.	Jean-Luc Tilly, MPA, Program Director, The Leapfrog Group  Matt Austin, MS, PhD, Assistant Professor of Anesthesiology and Critical Care Medicine, Johns Hopkins Medicine
<b>December 1*</b>	<b>Proposed Changes for the 2027 Leapfrog Hospital Survey</b>	Missy Danforth, SVP Health Care Ratings, The Leapfrog Group

Find more information or register for the Webinar Series on our [website](#).

*\*The November and December call will not be held on the fourth Tuesday of the month. Please refer to the schedule above for the exact date.*