2025 Leapfrog



THELEAPFROGGROUP

ASC Survey Jean-Luc Tilly, MPA, PMP **Program Director** May 9, 2025

Webinar Reminders

Accessing the Audio

- If you are using computer audio, please select that option in the audio options pop up.
- If you are joining by phone, please dial in using the Toll Free 800 number provided. Then enter the Meeting ID when prompted, then your Participant ID.
 - The Meeting ID can be found in the confirmation email or in the Zoom meeting by clicking the audio button in the bottom left-hand corner.
 - The Participant ID can be found in the audio options in the bottom left-hand corner.
 - If you forgot to enter the Participant ID when dialing in, please dial # then your Participant ID again followed by #.

• Use of the Zoom Chat Function

- The Town Hall Call includes a live Q&A during the presentation; therefore, we do not monitor the chat for questions. Please reserve the Zoom Chat Function for reporting technical issues only.
- Accessing the Slides & Recording
 - Following each session, a copy of the slides and recording will be posted and available for download on the Leapfrog website here: https://www.leapfroggroup.org/asc-survey-materials/town-hall-calls





• Participants will be able to ask questions throughout the presentation. Please select the Q&A icon at the bottom of your screen:



- Once the icon has been selected a Q&A box will appear for you to type your questions.
- All participants will be able to view the questions and answers during the duration of the webinar.
 - You will be receiving responses in real time from a member of our team.
 - We will include a transcript of the Q&A on the Leapfrog website here: <u>https://www.leapfroggroup.org/asc-survey-</u> materials/town-hall-calls
 - Some questions may be answered live please pay close attention.
- During the presentation we will have live Q&A breaks. Please use the Raise Hand icon at the bottom of your screen:



- Once the icon has been selected you will be placed in the queue. When it is your turn to ask your question, you will receive a prompt from the host asking you to unmute yourself.





About The Leapfrog Group



About The Leapfrog Group

- National not-for-profit organization, founded by employers and purchasers, and headquartered in Washington, DC
- On a mission to trigger giant leaps forward in the safety, quality, and affordability of health care by using transparency to drive informed decision-making and promote high-value care
- The data we collect and the ratings we publish are used by national and regional health plans, employers and purchasing groups, transparency vendors, researchers, policy-makers, healthcare consumers, and many others





Leapfrog Regional Leaders



Leapfrog Ambulatory Surgery Center (ASC) **Advisory Committee**

The ASC Advisory Committee advises Leapfrog on key issues related to ASC safety, quality, and efficiency to ensure that employers have the best available data for decision-making.

While the Committee does not discuss the design or execution of the current Leapfrog ASC Survey, their deliberations do impact Leapfrog's long-term plans as the annual Survey evolves over time.

Advisory Committee Roster









Why participate?

Negotiate with employers, purchasers, and health plans

"Leapfrog gives us critical data on quality and safety that employers cannot get anywhere else."

Lee Lewis, Chief Strategy Officer and GM of Medical Solutions at the Health Transformation Alliance (HTA), a cooperative of 58 leading employers in the U.S.

Employers are interested in leveraging data to get the best value for their health care dollars. Some work directly with ASCs, while others contract with health plans or other administrators to design their health care benefits programs. They expect transparent data on safety and quality.



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Benchmark to galvanize improvement

"The ASC Survey gave us a clear, objective measure of how we were performing, focusing on quality and patient safety. It helps us with transparency and continuous improvement, which is important not only to our patients but also to our staff, physicians and leaders."

Brian Graham, Director of Nursing for Outpatient Services, Baptist Health South Florida

We know that transparency makes change possible, and that public reporting provides ASC leaders with an actionable tool to get their team on board. Accountability builds and sustains momentum for quality improvement.



Demonstrate your commitment to patient safety and transparency

"Purchasers and consumers look to Leapfrog to provide information on how often an ASC does the surgical procedure that they seek and how well its safety practices meet accepted standards of care. Patients can be confident that a reporting ASC prioritizes patient safety and upholds their obligation to transparency and public accountability."

Louise Probst, Executive Director at St Louis Area Business Health Coalition which represents leading employers, who provide health benefits to thousands of lives in Missouri and millions nationally.



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About the Leapfrog ASC Survey



Key Facts about the Leapfrog ASC Survey



Always free

One submission per year (open April 1 – November 30)

20-40 hours of staff time to collect and submit data

Single and multispecialty ASCs caring for adult and pediatric patients can participate

Submissions scored against fixed performance targets and reported at ratings.leapfroggroup.org





Goals for ASC Survey

- Publicly report data that purchasers and patients need to make decisions about their care
- Use nationally standardized measures, tested for reliability and validated by expert panels for use in **public reporting and payment programs**
- Lower the level of effort of reporting by aligning with other performance ulletmeasurement groups (such as the CDC/NHSN, CMS, accreditation organizations, and applicable registries)
- Keep measures and scoring algorithms consistent year over year, so that ASCs can use the Survey Results for **benchmarking**, which also fulfills AAAHC's requirement for surgery centers to benchmark their performance.



Aligned with other national organizations

Survey Section	Measure	Endorsed or aligned with other national entities	Applicable to pediatric facilities?	Reported on by HOPDs via the Leapfrog Hospital Survey	Results are publicly reported at https://ratings.leapfroggroup.org/
1	Patient Rights and Ethics				
	Basic Facility Information: General Information, Accreditation, Transfer Agreements	NHSN OPC Annual Facility Survey, AAAHC	~		Not scored but details are publicly reported
	Billing Ethics		~	✓	Billing Ethics: Performance category plus detail
	Health Care Equity		✓	✓	Health Care Equity: Performance category
2	Medical, Surgical, and Clinical Staff				
	Certified Clinicians Present While Patients Are Recovering	AAAHC	~	~	Elective Outpatient Surgery Recovery Staffing – Adult and Elective Outpatient Surgery Recovery Staffing – Pediatric: Performance category
	Board Certification		~	✓	Not scored but details are publicly reported



Helps to fulfill requirements for an ongoing quality program

4	Patient Safety Practices				
	Medication and Allergy Documentation	NQF #0019 and #0020, TJC, AAAHC	~	✓	Medication Documentation for Elective Outpatient Surgery Patients: Performance category plus detail
	NHSN Outpatient Procedure Component Module	CDC/NHSN, NQF #3025 (SSI Breast only)			Tracking and Reporting Infections: Performance category plus detail
	Hand Hygiene		✓	✓	Handwashing: Performance category plus detail
	NQF Safe Practice 1: Culture of Safety Leadership Structures and Systems	NQF Safe Practice	✓	✓	Effective Leadership to Prevent Errors: Performance category plus detail
	NQF Safe Practice 2: Culture Measurement, Feedback, and Intervention	NQF Safe Practice	~	✓	Staff Work Together to Prevent Errors: Performance category plus detail
	NQF Safe Practice 4: Risks and Hazards	NQF Safe Practice	~		Staff Identify and Mitigate Risks that Associated with Errors: Performance category plus detail publicly reported
	Never Events		✓	✓	Responding to Never Events: Performance category
	Nursing Workforce		~	✓	Percentage of Registered Nurses who have a Bachelor's Degree in Nursing: Performance category



You can re-purpose existing data

5	Patient Experience			
	Patient Experience (OAS CAHPS)	NQF #1741, ASCQR, OQR	✓	Experience of Patients Undergoing Elective Outpatient Surgery: Performance category plus detail



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Content Overview & 2025 Updates



Survey Content Organization

- Each year facilities must complete an ASC Profile to provide demographic and contact information to Leapfrog.
- Each section of the Survey is organized in the same format in the hard copy of the ASC Survey and the Online ASC Survey Tool:
 - <u>General information</u> about The Leapfrog Group's standard (hard copy only).
 - <u>**Reporting periods**</u> to provide facilities with specific periods of time for each set of questions.
 - <u>Survey questions</u> which often include additional definitions of key terms: endnotes. The Survey questions and endnotes match the Online ASC Survey Tool exactly.
 - <u>Affirmation of accuracy</u> by your facility's administrator or by an individual that has been designated by your facility's administrator.
 - <u>Reference Information</u> which includes 'What's New' and 'Change Summaries,' important measure specifications, answers to frequently asked questions, and other notes that must be carefully reviewed before providing responses to any of the Survey questions (hard copy only).



Survey Sections				
	ASC Profile			
1	Patient Rights and Ethics			
2	Medical, Surgical, and Clinical Staff			
3	Volume and Safety of Procedures			
4	Patient Safety Practices			
5	Patient Experience (OAS CAHPS)			

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Section 1: Patient Rights and Ethics

Provide general facility information, such as:

- Number of operating rooms
- Number of endoscopic procedure rooms
- Number of adult and pediatric discharges
- Teaching status
- Ownership
- Accreditation
- Transfer agreements

- Provide information on efforts to ensure health equity and billing practices, such as:
 - What pricing information is displayed on your facility's website for commonly performed procedures?
 - Which of the following patient selfidentified demographic data does your facility collect directly from its patients (or patient's legal guardian) during patient registration prior to or during the facility visit?





Section 2: Medical, Surgical, and Clinical Staff

Three questions on resuscitation training and board certification:

- Advanced Cardiovascular Life Support (ACLS) certification
- Pediatric Advanced Life Support (PALS) certification
- Board certification for physicians, anesthesiologists, and certified nurse anesthetists



Section 3: Volume and Safety of Procedures

Volume of Procedures Performed CMS Outcome Measures Informed Consent

- Are staff trained?
- Does consent form reflect key information patients need?
- Is consent form readable by most Americans?
- Is preferred language or translation available?

Safe Surgery Checklist

- Are all necessary elements of the checklist included?
- What does an audit show about the consistency of implementation?





Volume of Procedures: Unscored, But Publicly Reported

- Leapfrog focuses on a small number of adult and pediatric procedures selected using the following criteria:
 - High volume in both ambulatory surgery centers and hospital outpatient departments based on an analysis of commercial claims
 - Requires moderate to general anesthesia or a nerve block
- Specialties Include:
 - Gastroenterology
 - General surgery
 - Ophthalmology
 - Orthopedic
 - Otolaryngology
 - Urology —
 - Neurological surgery
 - **Obstetrics and gynecology**
 - Plastic and reconstructive surgery



Types of Procedures included in 2025

Specialty	# of Adult Procedures	# of Pediatric Procedures
Gastroenterology	2	0
General Surgery	7	0
Ophthalmology	3	1
Orthopedic	7	5
Otolaryngology	3	4
Urology	5	0
Neurological Surgery	1	0
Obstetrics & Gynecology	3	0
Plastic & Reconstructive Surgery	2	0





Facility and Surgeon Volume: Scored Procedures

- Three decades of research have consistently demonstrated that patients who have their surgery performed at a facility and by a surgeon with more experience have better outcomes, including lower complication rates.
- Leapfrog scores ASCs on three volume-sensitive procedures performed at their facilities: total hip replacement surgery, total knee replacement surgery, and bariatric surgery for weight loss. Facilities that perform these procedures are asked to report on:
 - Total annual facility volume
 - Whether their process for privileging surgeons includes requiring the surgeon to meet Leapfrog's minimum surgeon volume standard (which includes procedures performed at other facilities including hospitals)



New in 2025: CMS Outcome Measures Surgical Outcomes from ASCQR

- Leapfrog is leveraging new public reporting of data from the Ambulatory Surgery Center Quality Reporting Program (ASCQR) to score:
 - ASC-1: Percentage of Patients Who Experience a Burn Prior to Discharge from the ASC
 - ASC-2: Percentage of Patients Who Experience a Fall Within the ASC
 - ASC-3: Percentage of Patients Who Experience a Wrong Site, Side, Patient, Procedure, or Implant
 - ASC-4: Percentage of ASC Patients Who Are Transferred or Admitted to a Hospital Upon Discharge from the ASC

In order for Leapfrog to obtain the data for each applicable ASCQR measure, facilities must provide a valid CMS Certification Number (CCN) and National Provider Identifier (NPI) in the ASC Profile of the Online Survey Tool and submit the Leapfrog ASC Survey.



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CMS Outcome Measures: Procedure-Specific Post-Surgical Outcomes

Leapfrog will continue to report on three risk-standardized measures that reflect post-surgical outcomes and patient follow-up for specific procedures. Unplanned visits to the hospital after a procedure can be an indication of unexpected complications from the procedure.

- ASC-12: Rate of Unplanned Hospital Visits After an Outpatient Colonoscopy
- ASC-17: Hospital Visits After Orthopedic Ambulatory Surgical Center Procedures
- ASC-18: Hospital Visits After Urology Ambulatory Surgical Center Procedures



Section 4: Patient Safety Practices

- Medication and allergy documentation
- Participation in the NHSN Outpatient Procedure Component (OPC) Module for surgical site infection
- Hand Hygiene
- Select NQF Safe Practices
 - -Culture of Safety Leadership Structures and Systems
 - -Culture Measurement, Feedback, and Intervention
 - -Risks and Hazards
- Policy on Never Events (Adverse Patient Safety Events)
- % of Nursing Workforce with a BSN





New in 2025: Reduced OPC Requirement

- SDOM reporting plan data will no longer be collected through NHSN OPC
- Updated reporting period requirement: required to have reporting plans in place for the full 12-month reporting period to "Achieve the Standard" **ONLY if you perform any of the** following procedures:
 - breast surgery (BRST),
 - laminectomy (LAM),
 - herniorrhaphy (HER), or
 - knee prosthesis (KPRO)
- REMOVED the following:
 - Question #4: "During the reporting period, did your facility have a Monthly Reporting Plan in place with NHSN for the Same Day Outcome Measures (SDOM) Module and submit associated Summary Data?"
 - Question #5: "For how many months during the reporting period did your facility have a Monthly Reporting Plan and Summary Data in place with NHSN for the Same Day Outcome Measures (SDOM) Module?"



Section 5: Patient Experience (OAS CAHPS)

- ASCs are asked to report Top Box scores for the patient experience domains included in the Outpatient and Ambulatory Surgery (OAS) CAHPS Survey
 - Leapfrog accepts responses from ASCs administering the OAS CAHPS Survey regardless of whether they are submitting the data to CMS
 - Leapfrog accepts responses from ASCs administering the OAS CAHPS Survey using modes not yet approved by CMS, such as electronic administration
- Only applicable for facilities with at least 300 eligible discharges (adult patients who had both medically and non-medically necessary surgeries and/or procedures) and at least 100 returned surveys during a 12-month reporting period

Facilities that are not yet administering the OAS CAHPS Survey can still report to the Leapfrog ASC Survey. They will simply answer "no" to the corresponding questions, and will be reported as "Did Not Measure".



New Performance Category: "Did Not Measure"

- Leapfrog is adding a new performance category for surgery centers who did not measure and therefore cannot report on select measures on the Survey:
 - Section 4A: Medication and Allergy Documentation
 - Section 4F: Nursing Workforce
 - Section 5: Patient Experience (OAS CAHPS)





Submission Overview



Pre-Submission Checklist

- Visit the ASC Survey website pages at http://www.leapfroggroup.org/asc.
- Make sure you have a 16-digit security code. If you do not, download a <u>Security Code Request</u> form and submit to helpdesk@leapfroggroup.org.
- Download a hard copy of the Survey on the <u>Survey Materials webpage</u>. Then, read through the entire Survey document to ensure that you understand what information is required.
- Review the reference information in each section of the Survey document and download other supporting materials for each section. These will be useful for data collection and as a reference.
 - ASCs must download the CPT code Excel workbook on the Survey Dashboard prior to completing Section 3 of the 2025 Leapfrog ASC Survey.
- **Check Survey deadlines.** Carefully review Survey <u>deadlines</u> before you begin. Ensure that you have enough time to collect the data, complete a hard copy of the Survey, and complete and submit via the Online ASC Survey Tool. Make sure you have joined Leapfrog's NHSN Group by the appropriate deadline.
- Join Leapfrog's NHSN Group. Joining Leapfrog's NHSN Group for ASCs is one of two options for authenticating your facility for the purposes of requesting a security code to access to Online ASC Survey Tool. Additionally, Ambulatory Surgical Centers (ASCs) are required to join Leapfrog's NHSN Group (The Leapfrog Group – ASCs Group ID: 57193) for Leapfrog to download data that we collect in Section 4B: NHSN Outpatient Procedure Component Module. Download the instructions and review information about deadlines on the Join NHSN Group webpage.



Pre-Submission Checklist (continued)

- Identify individuals from your ASC to help you gather the data you will need to complete the various sections of the Survey.
- Complete a hard copy of the Survey before you log in to the Online ASC Survey Tool. This will expedite the online submission. Once all the information has been collected and recorded in the hard copy of the Survey, the Administrator or the Administrator's designee can typically complete the Survey online in less than 60 minutes from the hard copy record. Responses can <u>only</u> be submitted using the Online ASC Survey Tool.
- Download and review a copy of the Online Survey Tool Guide on the <u>Get Started webpage</u>. This document includes important instructions on how to navigate the Online ASC Survey Tool.
- Check your scores: download and review the 2025 Leapfrog ASC Survey <u>Scoring Algorithms</u>.
- Plan for possible data verification. Detailed information can be found on the Data Accuracy webpage.





How to Request a Security Code

- Each ASC will need a 16-digit security code to access the Online ASC Survey Tool.
- To ensure that only authorized individuals have access to the 2025 Leapfrog ulletASC Survey for each facility, a <u>Security Code Request Form</u> must be completed. There are two options for requesting a security code:
 - Option 1 _
 - Join Leapfrog's NHSN Group
 - Have the individual listed as the "NHSN Administrator" complete and sign the Security Code ٠ **Request Form**
 - Print the Security Code Request Form on letterhead and submit it to the <u>Help Desk</u>.
 - Option 2
 - Obtain a copy of the facility's national accreditation letter or certificate, or the facility's county or state business license
 - Have the Facility Administrator complete and sign the Security Code Request Form •
 - Print the Security Code Request Form on letterhead and submit it with the required ulletdocumentation to the <u>Help Desk</u>.
- Note: In addition to the Facility Administrator referenced above, the Nurse Manager, Medical Director, or CEO may also submit a Security Code Request Form on behalf of their facility.





How Survey Results are Used



5-Step Verification

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Leapfrog has several protocols in place to verify the accuracy of our results, including:



Review the Scoring Algorithms that will be used for Public Reporting of your 2025 Survey

- Once a facility submits a Leapfrog ASC Survey via the Online ASC Survey Tool, the submitted responses will be scored using the algorithms detailed on our website.
- Only those responses that have been submitted will be scored and publicly reported; saved responses will not be scored or publicly reported.
- Leapfrog publicly reports Survey Results beginning on July 25 for facilities that submit by June 30.
- Preview your Survey Results on the ASC Details Page beginning July 12. • ASCs should review their Survey Results periodically to ensure accuracy and completeness on our website at <u>https://ratings.leapfroggroup.org</u>.



Two Places to View Survey Results

ASC Details Page

- Link on the Survey Dashboard
- Only visible to you
- Includes intermediate scoring information for surgery centers that is NOT included on the public reporting website
- Starting on July 12, then refreshed monthly within the first 7 business days of the month to reflect new and updated Survey Submissions

Public Reporting Website



Public and free to view by anyone at https://ratings.leapfroggroup.org

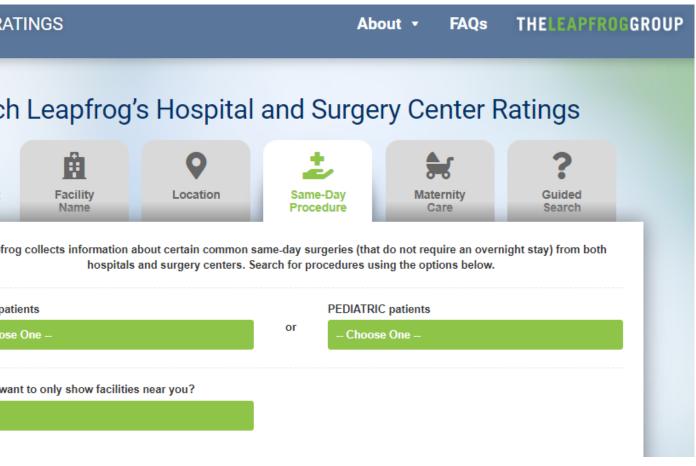
Starting on July 25, then refreshed monthly within the first 7 business days of the month to reflect new and updated Survey Submissions

Ratings.LeapfrogGroup.org

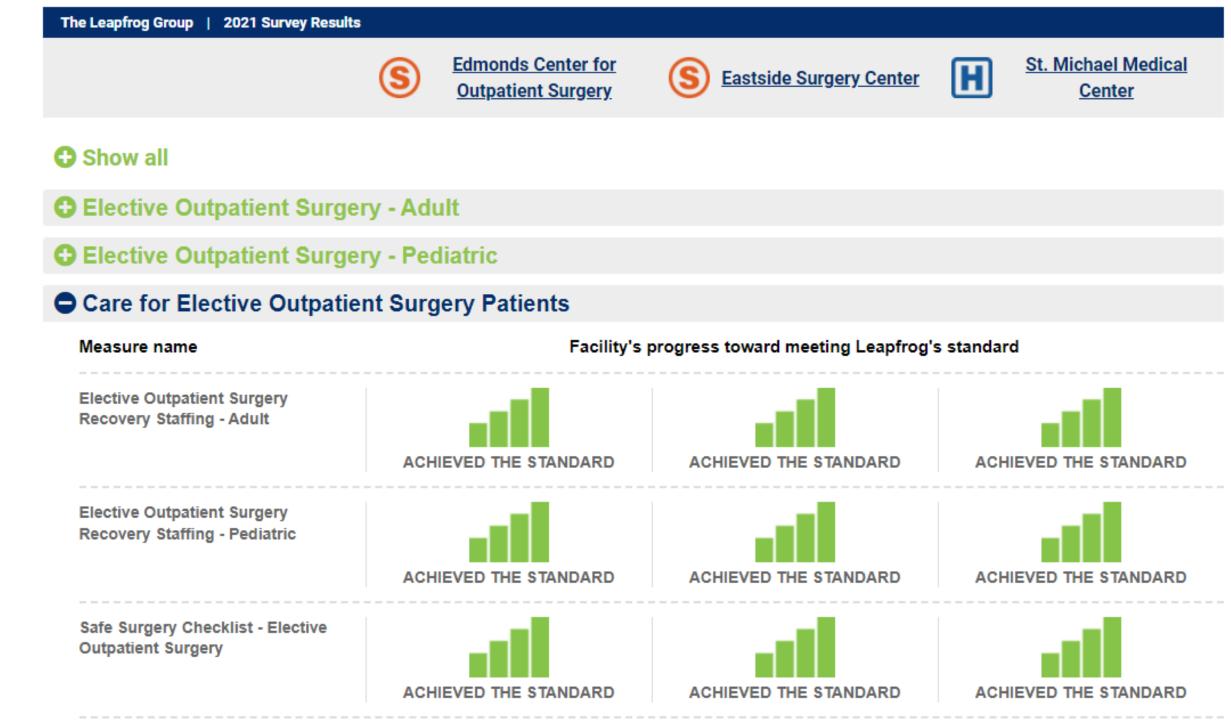
- Users can search for hospitals and surgery centers by name, location, procedure type, or \bullet use the guided search function
- As a reminder, hospitals and ASCs that don't submit a Survey by June 30 will be publicly \bullet reported as Declined to Respond starting on July 25

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	Å	•	±		?		Search by:
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							No





Comparing Hospitals and ASCs





Performance Categories Used in Scoring and Public Reporting

Progress towards meeting Leapfrog standards: Preventing and Responding to Patient Harm Achieved the Standard Leapfrog's Standard Measure name Effective Leadership to Prevent Errors Considerable Achievement and structures to support action to improve patient safety. Some Achievement Staff Work Together to Limited Achievement Prevent Errors improve the culture of safety. Did not report to the Survey on this measure DECLINED TO RESPOND This measure is not applicable to DOES NOT Handwashing APPLY this facility Facility reported not collecting data DID NOT MEASURE more on this measure UNABLE TO Sample size too small to CALCULATE calculate score Responding to Never This facility's responses are PENDING Events LEAPFROG undergoing Leapfrog's standard data VERIFICATION verification process





Surgery centers should have a never events policy that includes all nine (9) actions that should occur following a "never event," which includes apologizing to the patient and not charging for costs associated with the never event.



National Recognition: Top ASCs

- Each year, Leapfrog awards "Leapfrog Top ASCs" based on performance on the Leapfrog ASC Survey.
- ASC winners are acknowledged in a national press release and on Leapfrog's website and invited to accept their award inperson at Leapfrog's Annual Meeting and Awards Ceremony.





ASCs must submit the Leapfrog ASC Survey by August 31, 2025 to be considered.







Top ASCs Recognition

Free Benchmarking Report

- ASCs that submit a Survey by August 31, **2025**, will receive a free ASC Benchmarking Report, which also fulfills a requirement from AAAHC for surgery centers to benchmark their performance.
- The report includes:
 - **Overall performance summary**
 - Detailed information on each of the ASC Survey measures
 - Surgical volume benchmarks.
- Scores and benchmarking information included in the report are **not** publicly reported by Leapfrog, but ASCs may choose to share this report internally with staff and leadership.

Informed Consent

procedures.

Your A Con 54

Facilities are scored on whether they meet the requirements for their informed consent policies and training, the content of their informed consent forms, and their processes for gaining informed consent.

Elements of Informed Consent

Training Program

Clinician Explain Difficulti

Consent Form Content

Sixth Grade Reading Lev

Preferred Language

Teach Back Method





Surgery centers should ensure that all patients are fully aware of risks and alternatives prior to tests, treatments, and

Your ASC's Score	ASC Average Score	HOPD Average Score
2.0 out of 4.0 Points	2.8 out of 4.0 Points	2.6 out of 4.0 Points
ASC's performance on Informed nsent is equal to or better than 4% of all participating ASCs.		

Standard	Your Response	Percentage Yes for ASCs	Percentage Yes for HOPDs
	Yes	83%	69%
ties	Yes	97%	91%
ıt	Yes	76%	70%
vel	No	61%	56%
	Yes	93%	94%
	Yes	83%	72%

ASC Benchmarking Reports

Case Studies

New in 2025 Case Study: Baptist Health South Florida's Leapfrog Journey

Case Study: The Center for Spine and Joint **Replacement Surgery's Leapfrog Journey**

Case Study: Coronado Surgery Center's Leapfrog Journey





CASE STUDY: HOW THE LEAPFROG ASC SURVEY **HIGHLIGHTS THE IMPORTANCE OF** TRANSPARENCY

CASE STUDY: HOW THE LEAPFROG ASC SURVEY **GIVES SURGERY** CENTERS CREDIBILITY THROUGH ACCOUNTABILITY



CASE STUDY:

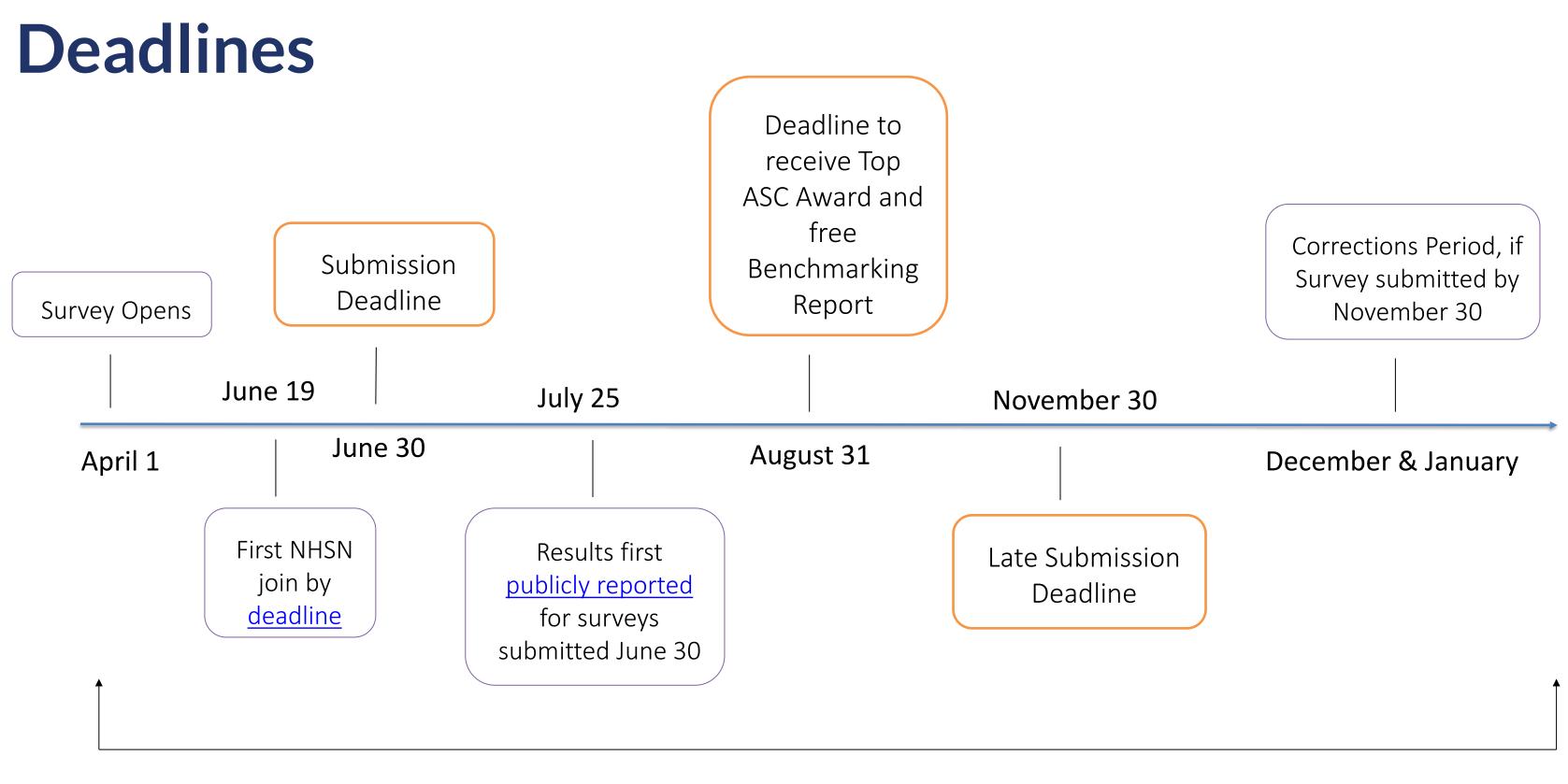
IMPROVING OUTCOMES THROUGH SYSTEM-WIDE REPORTING TO THE LEAPFROG ASC SURVEY





Deadlines & Resources







More information about deadlines is available at <u>https://www.leapfroggroup.org/asc-survey-materials/deadlines</u>

January 31, 2026

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Survey Materials and Technical Assistance

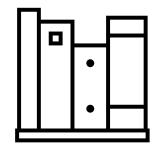


Survey Hard Copy





Scoring Algorithms



ASC Survey Binder





Town Hall Calls

Help Desk Reach out for individual Survey Orientation and Technical Assistance calls

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Quick Links

To Do:	Where:
1. Request a 16-digit security code	https://www.leapfroggro code
2. Review Survey Deadlines	https://www.leapfrogg
3. Download a hard copy of the Survey	<u>https://www.leapfrogg</u> <u>materials</u>
4. Join Leapfrog's NHSN Group for ASCs	<u>https://www.leapfrogg</u> group
5. Review Scoring Algorithms	<u>https://www.leapfrogg</u> <u>results</u>
6. Check Out the Public Reporting Website	https://ratings.leapfrog
7. Ask Questions	https://leapfroghelpde



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LEAPFROG **ASC SURVEY**

PATIENT SAFETY AND QUALITY



