## PEDIATRIC CAHPS REPORT CROSSWALK

This table shows how the domain noted on a Press Ganey Pediatric CAHPS Report, NRC Pediatric CAHPS Report and PRC Pediatric CAHPS Report translates to the AHRQ Domains used in the 2019 Leapfrog Hospital Survey, and listed here: [https://www.ahrq.gov/cahps/surveys-guidance/hospital/about/child_hp_survey.html](https://www.ahrq.gov/cahps/surveys-guidance/hospital/about/child_hp_survey.html).

<table>
<thead>
<tr>
<th>AHRQ Domain Name</th>
<th>AHRQ Questions</th>
<th>Press Ganey Domain Name</th>
<th>NRC Domain Name</th>
<th>PRC Domain Name</th>
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</table>
| **Communication with Parent** – Communication between you and your child’s nurses | • Nurses listened carefully to parent  
• Nurses explained things to parent in a way that was easy to understand  
• Nurses treated parent with courtesy and respect | Comm You Child’s Nurse | Communication with Nurses | Nurses – Parent |
| **Communication with Parent** – Communication between you and your child’s doctors | • Doctors listened carefully to parent  
• Doctors explained things to parent in a way that was easy to understand  
• Doctors treated parent with courtesy and respect | Comm You Child’s Doctor | Communication with Doctors | Doctors – Parent |
| **Communication with Parent** – Communication about your child’s medicines | • Parent was asked about child’s prescription medicines  
• Parent was asked about child’s vitamins, herbal medicines, and over-the-counter medicines | Communication Child’s Med | Communication About Meds | Communication About Medicines |
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<tbody>
<tr>
<td>Communication with Parent</td>
<td>• Providers explained how child should take new medicines after leaving the hospital&lt;br&gt;• Providers explained side effects of new medicines to be taken after leaving the hospital</td>
<td>Informed Child's Care</td>
<td>Keeping You Informed About Your Child’s Care</td>
<td>Keeping Parent Informed</td>
</tr>
<tr>
<td>– Keeping you informed about your child’s care</td>
<td>• Providers kept parent informed about care&lt;br&gt;• Providers gave parent enough information about test result</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Communication with Parent</td>
<td>• Parent had privacy when discussing child’s care with providers</td>
<td>Privacy Talk MD/RN</td>
<td>Privacy When Talking</td>
<td>Privacy</td>
</tr>
<tr>
<td>– Privacy when talking with doctors, nurses, and other providers</td>
<td>• Provider asked parent about child’s readiness to leave the hospital&lt;br&gt;• Provider talked with parent about care after leaving the hospital&lt;br&gt;• Provider explained when child can resume regular activities&lt;br&gt;• Provider explained symptoms or problems to look for after leaving the hospital&lt;br&gt;• Parent received written information about symptoms or problems to look for after leaving the hospital</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Communication with Parent</td>
<td>• Parent kept informed about child’s care in emergency room</td>
<td>Child's Care in ER - In ER kept informed about what done</td>
<td>Keeping You Informed About Care in the ER</td>
<td></td>
</tr>
<tr>
<td>– Keeping you informed</td>
<td></td>
<td></td>
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</table>
| about your child’s care in the Emergency Room | • Nurses listened carefully to child  
• Nurses explained things to child in a way that was easy to understand  
• Nurses encouraged child to ask questions | Nurses Communicate Child | Your Child’s Care in the ER |  |
| Communication with Child – How well nurses communicate with your child | • Doctors listened carefully to child  
• Doctors explained things to child in a way that was easy to understand  
• Doctors encouraged child to ask questions | Doctors Communicate Child |  | Doctors – Child |
| Communication with Child – How well doctors communicate with your child | • Providers involved teen in discussions about care  
• Provider asked teen about readiness to leave the hospital  
• Provider talked with teen about care after leaving the hospital | Involve Teens in Care |  | Involving Teens in Care |
| Attention to Safety and Comfort – Preventing mistakes and helping you report concerns | • Providers checked child’s identity before giving medicines  
• Providers told parent how to report mistakes | Prevent Mistakes Rpt Conc | Preventing Mistakes and Helping You Report Concerns | Preventing Mistakes |
<p>| Attention to Safety and Comfort – Responsiveness to the call button | • Parent or child got help after pressing call button | Response to Call Button | Responsiveness of Hospital Staff | Responsiveness |
| Attention to Safety and Comfort – Helping your child feel comfortable | • Providers asked about things a family knows best about child | Help Child Feel Comfortable | Helping Your Child Feel Comfortable | Helping Child Feel Comfortable |</p>
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<tr>
<td>Hospital had things available that</td>
<td>• Hospital had things available that were right for child’s age</td>
<td></td>
<td>Paying Attention to Your Child’s Pain</td>
<td>Pain</td>
</tr>
<tr>
<td>were right for child’s age</td>
<td>• Providers talked and acted in a way that was appropriate for child’s age</td>
<td></td>
<td>Cleanliness</td>
<td>Cleanliness</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Quietness</td>
<td>Quietness</td>
</tr>
<tr>
<td>Attention to Safety and</td>
<td>• Providers asked about child’s pain</td>
<td>Attention to Child's Pain</td>
<td>Overall Rating of Hospital</td>
<td>Overall Hospital Rating</td>
</tr>
<tr>
<td>Comfort – Paying attention to your</td>
<td></td>
<td></td>
<td>Rate hospital 0 - 10</td>
<td>Would Recommend Hospital</td>
</tr>
<tr>
<td>child’s pain</td>
<td></td>
<td></td>
<td>Recommend the hospital</td>
<td>Would Recommend</td>
</tr>
<tr>
<td>Hospital Environment – Cleanliness</td>
<td>• Room and bathroom were kept clean</td>
<td>Hospital Environment –</td>
<td>Cleanliness</td>
<td>Cleanliness</td>
</tr>
<tr>
<td>of hospital room</td>
<td></td>
<td>Cleanliness of hospital</td>
<td>Quietness</td>
<td>Quietness</td>
</tr>
<tr>
<td>Hospital Environment – Quietness</td>
<td>• Room was quiet at night</td>
<td>Hospital Environment –</td>
<td>Overall Rating of Hospital</td>
<td>Overall Hospital Rating</td>
</tr>
<tr>
<td>of hospital room</td>
<td></td>
<td>Quietness of hospital</td>
<td>Rate hospital 0 - 10</td>
<td>Would Recommend Hospital</td>
</tr>
<tr>
<td>Global Rating – Overall rating</td>
<td>• Rating of hospital</td>
<td>Rate hospital 0 - 10</td>
<td>Overall Rating of Hospital</td>
<td>Overall Hospital Rating</td>
</tr>
<tr>
<td>Global Rating – Recommend hospital</td>
<td>• Recommend hospital to family and friends</td>
<td>Recommend the hospital</td>
<td>Would Recommend Hospital</td>
<td>Would Recommend</td>
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