



PEDIATRIC CAHPS REPORT CROSSWALK

This table shows how the domain noted on a Press Ganey Pediatric CAHPS Report, NRC Pediatric CAHPS Report and PRC Pediatric CAHPS Report translates to the AHRQ Domains used in the 2020 Leapfrog Hospital Survey, and listed here: https://www.ahrq.gov/cahps/surveys-guidance/hospital/about/child_hp_survey.html.

AHRQ Domain Name	AHRQ Questions	Press Ganey Domain Name	NRC Domain Name	PRC Domain Name
Communication with Parent – Communication between you and your child’s nurses	<ul style="list-style-type: none"> • Nurses listened carefully to parent • Nurses explained things to parent in a way that was easy to understand • Nurses treated parent with courtesy and respect 	Comm You Child's Nurse	Communication with Nurses	Nurses – Parent
Communication with Parent – Communication between you and your child’s doctors	<ul style="list-style-type: none"> • Doctors listened carefully to parent • Doctors explained things to parent in a way that was easy to understand • Doctors treated parent with courtesy and respect 	Comm You Child's Doctor	Communication with Doctors	Doctors – Parent
Communication with Parent – Communication about your child’s medicines	<ul style="list-style-type: none"> • Parent was asked about child’s prescription medicines • Parent was asked about child’s vitamins, herbal medicines, and over-the-counter medicines 	Communication Child's Med	Communication About Meds	Communication About Medicines



AHRQ Domain Name	AHRQ Questions	Press Ganey Domain Name	NRC Domain Name	PRC Domain Name
	<ul style="list-style-type: none"> Providers explained how child should take new medicines after leaving the hospital Providers explained side effects of new medicines to be taken after leaving the hospital 			
Communication with Parent – Keeping you informed about your child’s care	<ul style="list-style-type: none"> Providers kept parent informed about care Providers gave parent enough information about test result 	Informed Child's Care	Keeping You Informed About Your Child’s Care	Keeping Parent Informed
Communication with Parent – Privacy when talking with doctors, nurses, and other providers	<ul style="list-style-type: none"> Parent had privacy when discussing child’s care with providers 	Privacy Talk MD/RN	Privacy When Talking	Privacy
Communication with Parent – Preparing you and your child to leave the hospital	<ul style="list-style-type: none"> Provider asked parent about child’s readiness to leave the hospital Provider talked with parent about care after leaving the hospital Provider explained when child can resume regular activities Provider explained symptoms or problems to look for after leaving the hospital Parent received written information about symptoms or problems to look for after leaving the hospital 	Prepare Child Leave Hospital	Preparing to Leave the Hospital	Preparation to Leave the Hospital
Communication with Parent – Keeping you informed	<ul style="list-style-type: none"> Parent kept informed about child’s care in emergency room 	Child's Care in ER - In ER kept informed about what done	Keeping You Informed About	Informed About Care in the ER



AHRQ Domain Name	AHRQ Questions	Press Ganey Domain Name	NRC Domain Name	PRC Domain Name
about your child’s care in the Emergency Room			Your Child’s Care in the ER	
Communication with Child – How well nurses communicate with your child	<ul style="list-style-type: none"> Nurses listened carefully to child Nurses explained things to child in a way that was easy to understand Nurses encouraged child to ask questions 	Nurses Communicate Child	Nurse Communication With Child	Nurses – Child
Communication with Child – How well doctors communicate with your child	<ul style="list-style-type: none"> Doctors listened carefully to child Doctors explained things to child in a way that was easy to understand Doctors encouraged child to ask questions 	Doctors Communicate Child	Doctor Communication With Child	Doctors – Child
Communication with Child – Involving teens in their care	<ul style="list-style-type: none"> Providers involved teen in discussions about care Provider asked teen about readiness to leave the hospital Provider talked with teen about care after leaving the hospital 	Involve Teens in Care	Involving Teens in Their Care	Involving Teens in Care
Attention to Safety and Comfort – Preventing mistakes and helping you report concerns	<ul style="list-style-type: none"> Providers checked child’s identity before giving medicines Providers told parent how to report mistakes 	Prevent Mistakes Rpt Conc	Preventing Mistakes and Helping You Report Concerns	Preventing Mistakes
Attention to Safety and Comfort – Responsiveness to the call button	<ul style="list-style-type: none"> Parent or child got help after pressing call button 	Response to Call Button	Responsiveness of Hospital Staff	Responsiveness
Attention to Safety and Comfort – Helping your child feel comfortable	<ul style="list-style-type: none"> Providers asked about things a family knows best about child 	Help Child Feel Comfortab	Helping Your Child Feel Comfortable	Helping Child Feel Comfortable



AHRQ Domain Name	AHRQ Questions	Press Ganey Domain Name	NRC Domain Name	PRC Domain Name
	<ul style="list-style-type: none"> Hospital had things available that were right for child's age Providers talked and acted in a way that was appropriate for child's age 			
Attention to Safety and Comfort – Paying attention to your child's pain	<ul style="list-style-type: none"> Providers asked about child's pain 	Attention to Child's Pain	Paying Attention to Your Child's Pain	Pain
Hospital Environment – Cleanliness of hospital room	<ul style="list-style-type: none"> Room and bathroom were kept clean 	Hospital Environment – Cleanliness of hospital environment	Cleanliness	Cleanliness
Hospital Environment – Quietness of hospital room	<ul style="list-style-type: none"> Room was quiet at night 	Hospital Environment – Quietness of hospital environment	Quietness	Quietness
Global Rating – Overall rating	<ul style="list-style-type: none"> Rating of hospital 	Rate hospital 0 - 10	Overall Rating of Hospital	Overall Hospital Rating
Global Rating – Recommend hospital	<ul style="list-style-type: none"> Recommend hospital to family and friends 	Recommend the hospital	Would Recommend Hospital	Would Recommend