THELEAPFROGGROUP
Giant Leaps for Patient Safety

GUIDELINES FOR A CULTURE OF SAFETY SURVEY

THAT DEMONSTRATES VALIDITY, CONSISTENCY, AND RELIABILITY

For the purposes of reporting on Section 6B NQF Safe Practice #2 Culture Measurement, Feedback, and Intervention, hospitals must conduct a culture of safety survey of their employees (the units surveyed must account for at least 50% of the aggregated care delivered to patients within the facility and includes the high patient safety risk units or departments) using a "nationally recognized tool that has demonstrated validity, consistency and reliability" within the past 24 months.

Numerous nationally recognized culture of safety survey tools have demonstrated validity, consistency, and reliability in peer-reviewed literature. In addition, over the past several years, Leapfrog's Culture of Safety Expert Panel has reviewed and approved several additional culture of safety surveys that can be used for the purposes of reporting on Section 6B NQF Safe Practice #2 on the Leapfrog Hospital Survey:

- **Option 1:** Unaltered, nationally recognized tools with information on the validity, consistency, and reliability of the tool published in peer-reviewed literature:
    - AHRQ Hospital Survey on Patient Safety Culture Version 1.0/Version 2.0
        - Version 1.0 or Version 2.0 may be used for the purposes of reporting on the Leapfrog Hospital Survey through 2025. Starting in 2026, only Version 2.0 may be used.
    - Patient Safety Climate for Healthcare Organizations
    - Safety Attitudes Questionnaire
    - SCORE/SCORE II
        - SCORE or SCORE II may be used for the purposes of reporting on the Leapfrog Hospital Survey through 2025. Starting in 2026, only SCORE II may be used.
    - Zohar
- **Option 2:** Minor modifications to an Option 1 tool, such as simple word changes that do not alter the intent or tone of questions (e.g., changing "unit" to "department"). For Option 2, the culture of safety survey must be utilized in its entirety.
- **Option 3:** Expert reviewed and approved culture of safety surveys that have passed Leapfrog's testing requirements:
    - Press Ganey Safety Culture Survey
    - Microsoft Viva Glint patient safety survey
    - Gallup Patient Safety Culture Survey
    - Perceptyx Safety Culture Survey

Leapfrog will only review and approve additional surveys that are novel or innovative from what currently exists in the marketplace. Vendors or hospitals who would like to submit a culture of safety survey for expert panel review must complete a form available from the [Help Desk](#).