

THE LEAPFROG GROUP: THE YEAR IN REVIEW AND THE YEAR AHEAD

December 6, 2016

Leah Binder, President & CEO, The Leapfrog Group



2016

3 Core Leapfrog Programs

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Survey: Hospitals Submit to Us

1. The Leapfrog Hospital Survey

Composite Scores: Leapfrog Assigns to Hospitals

2. Hospital Safety Grade
3. Value-Based Purchasing Platform



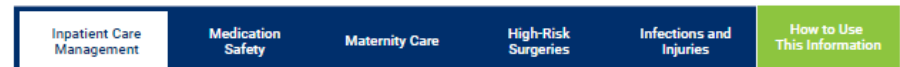
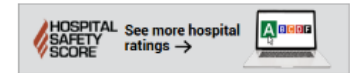
1. The Leapfrog Hospital Survey: Record Hospital Participation

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Hospital Ratings

You searched for: New York, NY, United States within 50 miles. Start a new search.



To provide the safest, highest-quality care, hospitals must staff their units with appropriate expertise and have effective policies in place to manage and reduce errors. The biggest impact on patient outcomes comes from a deliberate and hospital-wide commitment to these practices.



How hospitals use the Survey

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- ❑ Show commitment to regional purchasers
- ❑ Benchmark performance
- ❑ Drive highest levels of quality improvement & excellence
- ❑ Practice transparency
- ❑ Predict performance on value programs (Leapfrog benchmarking nationally is at least 1 year ahead of CMS)

How Purchasers Use Leapfrog Survey Results

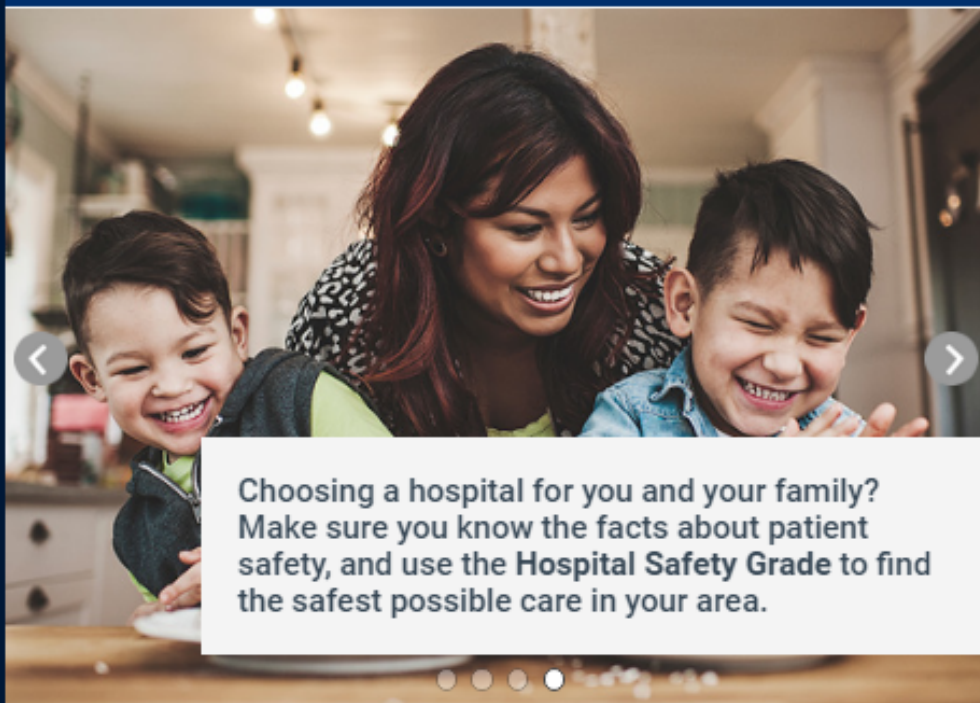
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- ❑ Pay for value programs
- ❑ Contract negotiations
- ❑ Benefits design strategies
- ❑ Employee engagement
- ❑ Used by all national health plans for public reporting and P4P
- ❑ Used by many transparency programs

2. Leapfrog Hospital Safety Grade

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Choosing a hospital for you and your family? Make sure you know the facts about patient safety, and use the Hospital Safety Grade to find the safest possible care in your area.

How Safe is Your Hospital?

Search below to find the Fall 2016 Leapfrog Hospital Safety Grade of your general hospital.

Search By City/State ▼

City

- Choose - ▼

Search

Newsroom October 31, 2016

New Hospital Safety Grades Released, Revealing How Prioritizing Safety Can Save Lives

Newsroom October 31, 2016

How safe is your state? See the state ranking for the Fall 2016 Leapfrog Hospital Safety Grade.

What is Patient Safety?

Errors, Injuries, Accidents, and



Your Hospital's Safety Grade

About the Grade



What You Can Do to Stay Safe

Preparing for Your Hospital

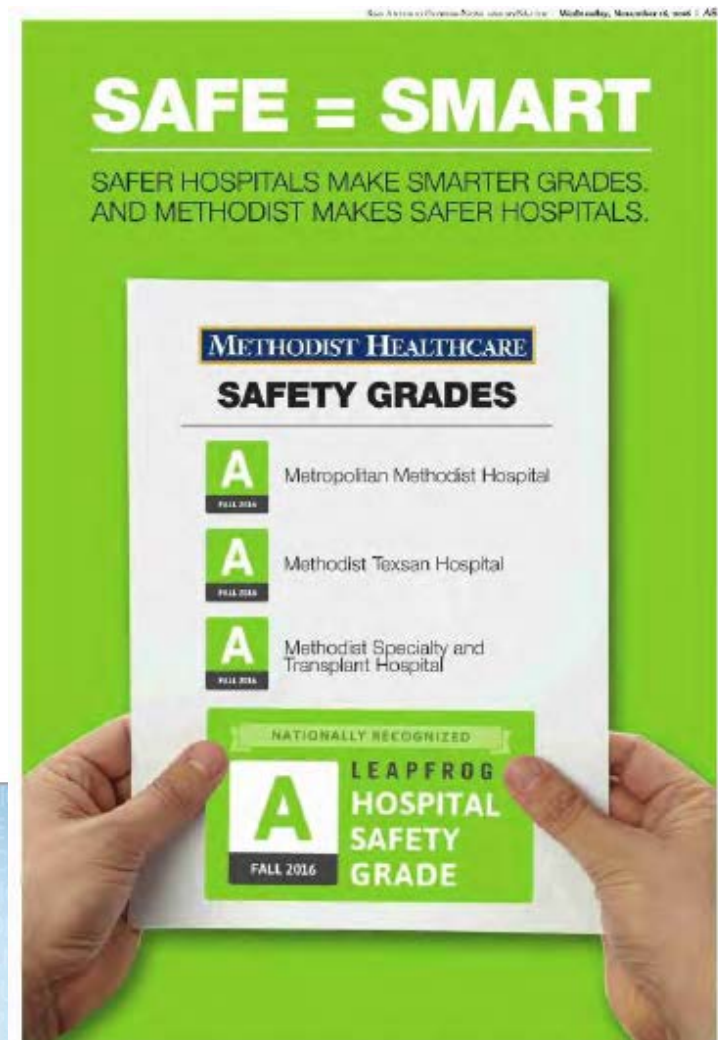
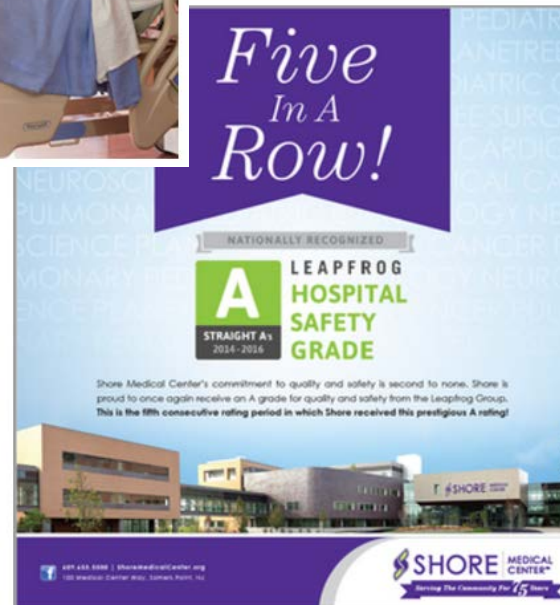


Media Coverage

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- Social media: Up over 100% on Twitter & Facebook
- Website traffic:
 - up 16% for Fall release
 - Web hits over 2.5 million YTD
- Media: 2000+ placements in 2016

Hospitals tout their safety!



The Leapfrog Group, a nonprofit patient safety watchdog organization, has been driving the quality and safety of American health care since 2000. Its Leapfrog Hospital Safety Grade assesses 30 different measurements of public safety data for more than 2,600 hospitals across the United States, then assigns A, B, C, D, and F grades.

Metropolitan Methodist Hospital, Methodist Texsan Hospital, and Methodist Specialty and Transplant Hospital each earned one of only 844 "A" grades awarded nationally. These are the only hospitals in San Antonio to earn this top grade for patient safety. Methodist Hospital, Methodist Children's Hospital, Northeast Methodist Hospital, and Methodist Stone Oak Hospital also made the Leapfrog Honor roll with B's.

What does it mean for you?
You've got one more reason to trust
Methodist Healthcare with your family's health.

METHODIST HEALTHCARE

"Serving Humanity to Honor God"
www.SAHealth.com

3. Leapfrog Value-Based Purchasing Platform

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Domains of hospital performance from the Leapfrog Hospital Survey

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- ❑ Medication Safety
- ❑ Inpatient Care Management
- ❑ High-Risk Surgeries
- ❑ Maternity Care
- ❑ Infections & Injuries

The Platform then calculates an overall composite score, the **Value Score**.

The Leapfrog Board, 2016

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- Laurel Pickering, Northeast Business Group on Health, Chairperson
- Five new board members since September 2015
 - Gov. John Engler, Business Roundtable
 - G. Richard Wagoner, GM (Ret.)
 - John G. Zern, Aon
 - Arnold Milstein, MD, Stanford
 - Marleece Barber, MD, Lockheed Martin



THE LEAP FROG GROUP
BRUCE BRADLEY
FELLOWSHIP



**3 Fellows in
the 2016**

**7 Fellows for
2017**



2017

COMING SOON:

A New Never Events Campaign

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- Since 2007, Leapfrog has asked hospitals to agree to all of the following principles if a never event occurs within their facility:
 - Apologize to the patient and/or family
 - Report to external agencies
 - Perform a root cause analysis
 - Waive all costs

New Never Events Policy Elements (Out for public comment)

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- **Communicate right away:** We will advise the patient and/or family that an adverse event may have occurred within 60 minutes after the event is identified.
- **Caregiver support:** We will have a protocol in place to provide support for caregivers involved in never events, and make that protocol known to all employees and affiliated clinicians.
- **Involve patients & families at every stage:** We will meet with the patient and/or family, if willing and able, to (a) gather evidence for the root cause analysis, (b) review conclusions from the root cause analysis, and (c) share the actions we will take to prevent future recurrences of similar events.
- **Verify compliance:** We will perform an annual review to ensure compliance with each element of Leapfrog's Never Events Policy for each never event that occurred.

Minimum Volume Standards for Safety

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Procedure	Hospital (minimum per 12-months or 24-month average)	Surgeon (minimum per 12-months or 24-month average)
Bariatric surgery for weight loss	40	20
Esophagus resections	20	TBD
Lung resections	40	20
Pancreas resections	20	TBD
Rectal cancer surgery	15	TBD
Carotid artery stenting	10	TBD
Complex abdominal aortic aneurysm repair	20	TBD
Mitral valve repair	20	10
Hip replacement	50	25
Knee replacement	50	25

Surgical Necessity Monitoring Policy

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- Shared decision making used to educate patients/families on harms, benefits , alternatives
- Surgeons are aware of specialty society's clinical practice guidelines, including relevant Choosing Wisely
- We monitor the necessity of surgery at our hospital and periodically report results to the hospital Board alongside other quality and safety reports
- We have a pre-defined, formal plan of action that includes accountability for surgeons, surgical leadership, as well as administrative leadership when an inappropriate surgery is identified

Medication Reconciliation

20

- NQF Measure #2456
- Hospitals will be asked to report on the number of unintentional medication discrepancies per medication per adult patient

Pediatric Care

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- Two new measures:
 - Pediatric CT Radiation Dose (NQF 2820)
 - CAHPS Child Hospital Survey (Child HCAHPS)

New CPOE Tool

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- Vast upgrade of the test
- Multi-year project funded by AHRQ and led by Drs. David Bates and David Classen

NEXT:

Expanding beyond inpatient care

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- FUNDING APPROVED AND UNDERWAY:
Ambulatory Surgical Centers & Hospital Outpatient
Surgical Units
- Health Networks
- Individual surgeons/physicians

Welcoming the New Neighbors

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Where everything is going: What we know

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1. Consumerism will prevail.
2. Value Movement here to stay.
3. Transparency is king.



Key national advocate: Consumer empowerment, transparency, value

Advisory Board
Leapfrog grades 2,633 hospitals from 'A' to 'F' of which 1,000 earned 'A' grade

Leapfrog releases latest hospital grades

Modern Healthcare
Leapfrog releases latest hospital grades

POLITICO
D.C. brings up the rear on hospital safety. That's according to the Leapfrog Group, which ranked the District of Columbia for hospital safety and quality. Alaska received the lowest possible score, with a 'D' grade.

FierceHealthcare
Leapfrog Group gives 1 in 3 hospitals an A for patient safety

Castlight | THE LEAPFROG GROUP
CASTLIGHT • LEAPFROG | MATERNITY CARE REPORT

MATERNITY CARE

DATA BY HOSPITAL ON NATIONALLY STANDARDIZED METRICS

FIGURE 1
HOSPITALS FAIL TO COMPLY WITH NATIONAL MATERNITY CARE STANDARDS

Leapfrog compared each hospital's performance to evidence-based standards set by its Maternity Care Expert Panel. The percentage of hospitals that did NOT fully meet Leapfrog's standards:

Metric	Percentage
EARLY ELECTIVE DELIVERY:	16%
C-SECTIONS:	60%
EPISIOTOMY:	68%
HIGH-RISK DELIVERY:	78%

Giving birth marks one of life's most important milestones for many women and families. For privately-insured women ages 19-44, maternity care accounts for 10% of total hospitalization costs. This area of medical intervention and babies born from C-section elective delivery.

Private and public reporting of occurred experts or reporting of individuals to choose a hospital participate in these that do, most are not maternity care metrics.

HOSPITALS OVER RISK MOTHERS
An episiotomy is an incision made during a vaginal birth canal during a linked to worse perineal floor defects only a small proportion is 5%, meaning that episiotomy for a variety of necessities such as getting stuck during delivery (68%), the episiotomy

Forbes
Business Investing Technology Entrepreneurs Small Business Opinion Leadership

Contributor
Leah Binder
Full Bio »
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Oct 26, 2016 | 3,132 views

The Third-Leading Cause Of Death Is Preventable, But Candidates Don't Mention It

Today:

Shaping Health **Care**, Not Just Coverage

27

- ePatient Dave:
Patients first
- Neel Shah: The
Cutting Edge on
Quality
- Political roundup media panel: Where we are
going with and why it matters
- Patients' View Institute Impact Awards



True North

- Patients and Families Empowered
- Transparency
- Highest Standards for Quality

