10 YEARS
THE LEAPFROG GROUP

Anniversary Gala
November 30, 2010

Annual Meeting
December 1, 2010
Ten years ago, a small group of business leaders gathered for dinner, and by the time dessert was served, they had settled on an idea to transform American health care. They used their napkins to sketch out a plan for a new purchaser-driven organization focused on a simple, yet revolutionary idea: employers should leverage their purchasing power to demand public transparency from hospitals. Only then will people be able to compare hospitals on safety, quality and cost, and then select the one that is best for their families.

The name of the organization on the napkins: The Leapfrog Group.
10 Year Anniversary Gala Agenda

6:00 PM  Networking Reception

7:00 PM  Dinner & Program

Welcome
David Knowlton, President & CEO, New Jersey Health Care Quality Institute and Chair, Leapfrog Board of Directors

Special Recognition: Founding Frogs
Past Board Chairs

News from the Business Roundtable: Does Leapfrog Work?
Arnold Milstein, M.D.

Keynote: Leapfrog's Critical Role in Transforming Health Care
David Goldhill, President & CEO, GSN

Top Hospital of the Decade Awards
Leapfrog Board of Directors
Adjourn

Founding Frogs

Bruce E. Bradley served as director, health care strategy and public policy, for General Motors Health Care from 1996 to 2008. He is currently on the faculty of The Institute for Health Care Improvement “Triple Aim” project. He is a member of the Quality Committee of the Board of Trustees of the Henry Ford Health System and has been appointed to the Board of Examiners of the Michigan Quality Council (Baldrige Award).

Vince Kerr, M.D. is both president of Care Solutions and chief medical officer for national accounts at UnitedHealthcare. As chief medical officer, he is responsible for clinical policy matters internally and for external clinical policy matters for the large employer segment. In the capacity of president of Care Solutions, he leads the strategy for large employers to manage trends and improve the quality and efficiency of care, among other responsibilities.

Suzanne F. Delbanco, Ph.D. is the executive director of Catalyst for Payment Reform. Dr. Delbanco is also on the Advisory Committee to the director of the Centers for Disease Control and Prevention as well as the CDC’s National Biosurveillance Advisory Subcommittee. She serves on the boards of the Health Care Incentives Improvement Institute, the Anvita Health Advisory Council, and the executive committee of the California Maternal Quality Care Collaborative, and participates in the Healthcare Executives Leadership Network.

Lucian M. Leape, M.D. is a pediatric surgeon and is Adjunct Professor of Health Policy at the Harvard School of Public Health. He is internationally recognized as a leader in patient safety, starting with the 1994 publication in JAMA of his seminal article, “Error in Medicine,” which formed the basis for the 1999 Institute of Medicine report, To Err is Human, which he co-authored. In 2007, the National Patient Safety Foundation established the Lucian Leape Institute to further strategic thinking in patient safety.

Robert S. Galvin, M.D. is the chief executive officer of Equity Healthcare, which oversees the management of health care for firms owned by private equity companies. Dr. Galvin is a member of the Institute of Medicine and sits on the IOM’s Board on Health Care Services. He is also on the Board of Directors of the National Quality Forum and a member of the National Advisory Council for the Agency for Healthcare Research and Quality (AHRQ). Dr. Galvin is professor adjunct of medicine and health policy at Yale. He is a fellow of the American College of Physicians.

Arnold Milstein, M.D., M.P.H. is a former Leapfrog Board member and chair of the Leaps and Measures Committee. He is a full professor at Stanford University Medical School and will lead the new Stanford Clinical Excellence Research Center. He serves as the medical director of the Pacific Business Group on Health (PBGH), the largest employer health care purchasing coalition in the U.S. Dr. Milstein also co-founded the Consumer-Purchaser Disclosure Group and continues to advise on performance measurement.
Thank you to our Regional Roll-Outs

Leapfrog takes a regional approach to national participation in our hospital survey and other public reporting and purchasing initiatives. In 38 regions across the country, Leapfrog partners with the following Regional Roll-Outs that have been instrumental in driving quality improvement in hospitals.

- The Boeing Corporation
- Buyers Health Care Action Group
- Center for Health Transformation
- Colorado Business Group on Health
- Dallas-Fort Worth Business Group on Health
- Employers Coalition for Healthcare Options
- Employers Health Purchasing Corporation of Ohio
- Florida Health Care Coalition
- FrontPath Health Coalition
- GM / Michigan Health and Safety Coalition
- Health Action Council
- Health Services Coalition
- HealthCare 21
- IBM
- Indiana Employers Quality Health Alliance
- Iowa Health Buyers Alliance / Health Policy Corporation of Iowa
- Lehigh Valley Business Coalition on Health Care
- MA Healthcare Purchasers Group / MA Group Insurance Commission
- Maine Health Management Coalition
- Memphis Business Group on Health
- Mid-Atlantic Business Group on Health
- Midwest Business Group on Health
- Nevada Health Care Coalition
- New Hampshire Purchasers Group on Health
- New Jersey Health Care Quality Institute
- New York Business Group on Health
- Niagara Health Quality Coalition
- Oregon Coalition of Health Care Purchasers
- Pacific Business Group on Health
- Savannah Business Group on Health
- South Carolina Business Coalition on Health
- St. Louis Area Business Health Coalition
- Tri-State Business Coalition on Health
- Virginia Business Coalition on Health
- Washington State Health Care Authority
- Wisconsin Healthcare Purchasers for Quality
- Western North Carolina Health Coalition
- Wyoming Business Coalition on Health

Gala Keynote Speaker

David Goldhill President & CEO, GSN

David Goldhill was appointed GSN’s president and chief executive officer on August 1, 2007. In this role, he oversees all aspects of the cable network’s operations. GSN is jointly owned by Liberty Media Corporation and Sony Pictures Entertainment and is currently watched in over 65 million homes. In June 2007, Mr. Goldhill was elected chairman of the Board of Directors of Fun Technologies, a Toronto-based online skill and sports games business in which Liberty Media is the majority shareholder. He is also currently a senior advisor to Associated Partners, a New York-based investment firm specializing in media, telecommunications, and technology. In addition, he serves on the Board of Directors of Expedia, Inc.; eLong, one of China’s leading travel companies; and Pando Inc., a private file-sharing technology company.

In 2009, Mr. Goldhill captured the attention of millions with his powerful cover story in *The Atlantic*, “How American Health Care Killed My Father.” He has since emerged as a leading national consumer advocate for patient safety and this year joined Leapfrog’s Board of Directors.

Mr. Goldhill graduated from Harvard University with a B.A. degree in history and holds an M.A. degree in the same subject from New York University.
Leapfrog Top Hospitals of the Decade

University of Maryland Medical Center and Virginia Mason Medical Center are the only two hospitals in America to be named a Leapfrog Top Hospital since Leapfrog began its prestigious national awards program in 2006. We are proud to honor them as the Leapfrog Top Hospitals of the Decade.
Dear University of Maryland Medical Center Staff:

On behalf of the citizens of Maryland, I am honored to be one of the first to congratulate you on being named one of only two hospitals in the country to earn the distinction of Hospital of the Decade.

For many years you have shown distinctive leadership in your efforts to improve patient safety, quality outcomes, and efficiency.

Each year the standards are raised, and each year UMMS has risen to the challenge to keep improving and continually meet the needs of our state and beyond. You have also committed to a level of transparency and public accountability that every hospital should strive to attain.

The University of Maryland Medical Center is a national and regional referral center for trauma, cancer care, cardiac care, neurology, and organ transplants -- but most of all you are there for Marylanders when we need you.

Congratulations again on this wonderful distinction.

Sincerely,

[Signature]
Governor

November 15, 2010

Gary S. Kaplan, M.D.
Chairman and Chief Executive Officer
Virginia Mason Medical Center
1100 Ninth Avenue
Seattle, WA 98111

Dear Dr. Kaplan and Directors:

Congratulations to Virginia Mason for being recognized as one of just two “Top Hospitals of the Decade.” This award acknowledges the extraordinary dedication of your doctors, nurses, employees and volunteers, as well as the commitment of your trustees and administrators.

This honor affirms your leadership in our region and your collaboration with state government, as well as other payers and providers, to the benefit of our citizens. The accolade builds on your reputation for pioneering the incorporation of the Toyota production system into the delivery of health care. Using this method, Virginia Mason is continuously identifying ways to eliminate waste, improve quality and reduce the rising cost of health care, all without compromising patient care. By streamlining repetitive and low-touch aspects of care delivery, staff and providers spend more time talking with, listening to, and treating patients. Teams from across the country and around the world visit Virginia Mason to learn how to put these proven methods in place.

I also congratulate Leapfrog on its tenth anniversary, and applaud its work with employers and purchaser members to institute the highest possible standards for patient safety and quality of care in hospitals. Because of the efforts of Leapfrog and our state’s hospitals, Washington is a leader in staffing intensive care units with specially trained doctors – a practice that reduces mortality by as much as 30 percent. Thanks to Leapfrog, our hospitals are reporting on their use and the efficacy of computerized physician order entry systems as this technology significantly reduces medication errors.

I am proud that Washington State has been a leader in implementing these impressive Leapfrog measures. The Boeing Company and the Washington State Health Care Authority have championed this effort. With the support of our hospitals, particularly Virginia Mason, they have been instrumental in driving quality improvements.

With such successful partners making these remarkable advances, the promise of better health care is even closer. Again, congratulations to Virginia Mason and the Leapfrog group!

Sincerely,

[Signature]
Christine O. Gregoire
Governor
Thank You to our Experts

The chairs of Leapfrog’s Expert Panels are renowned in their fields. They advise Leapfrog in its quest to make giant leaps forward and volunteer their time to define the standards and develop evidence-based measures for Leapfrog’s Hospital Survey. Their work has significantly impacted the care patients receive in hospitals today and in the future.

John D. Birkmeyer, M.D., has served as the chair for Leapfrog’s Evidence-Based Hospital Referral Leap since 2001. He is a professor of surgery at the University of Michigan Medical School and is a member of the Division of Minimally Invasive Surgery. Dr. Birkmeyer is a national leader in surgical outcomes research, quality, and health policy.

David Bates, M.D., has served as chair for Leapfrog’s CPOE Leap since 2001. He is a practicing general internist and is chief of the Division of General Internal Medicine and Primary Care at Brigham and Women’s Hospital in Boston, a professor of medicine at Harvard Medical School, and a professor of health policy and management at the Harvard School of Public Health, where he co-directs the Program in Clinical Effectiveness.

Charles Denham, M.D. has served as the chair for the Safe Practices Leap since 2003. He is CEO of the HCC Corporation. Dr. Denham is also the founder and chairman of the Texas Medical Institute of Technology. He was a fellow of the Harvard University Advanced Leadership Initiative in 2009 and is a senior fellow of the same program for 2010. He is an associate editor for the Journal of Patient Safety.

Peter J. Pronovost, M.D., Ph.D., has served as the chair for Leapfrog’s ICU Physician Staffing Leap since 2001. Dr. Pronovost is a practicing anesthesiologist and critical care physician, teacher, researcher, and international patient safety leader. He is a professor in the Johns Hopkins University School of Medicine (Departments of Anesthesiology and Critical Care Medicine, and Surgery), in the Bloomberg School of Public Health (Department of Health Policy and Management), and in the School of Nursing.

Annual Meeting Agenda
December 1, 2010 from 8:00 AM – 3:00 PM

Getting Healthcare Right: Empower the Right People. Get the Right Results.

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
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<tbody>
<tr>
<td>8:00 AM</td>
<td>2010 Leapfrog Top Hospital Photo Shoot, Networking Breakfast, &amp; Registration</td>
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<tr>
<td>9:00 AM</td>
<td>Welcome and Call to Action: Getting Health Care Right</td>
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<tr>
<td></td>
<td>David Knowlton, President &amp; CEO, New Jersey Health Care Quality Institute &amp; Chair, The Leapfrog Group; and Leah Binder, CEO, The Leapfrog Group</td>
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<tr>
<td>9:15 AM</td>
<td>Keynote: How the Overuse of Medical Care is Wrecking Americans’ Health and What We Can Do About It</td>
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<td>Rosemary Gibson</td>
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<tr>
<td>10:15 AM</td>
<td>MORNING BREAK</td>
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<tr>
<td>10:30 AM</td>
<td>Getting the Right Results Post Health Care Reform: The Leapfrog Agenda</td>
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<td>Leah Binder, CEO, The Leapfrog Group</td>
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<td></td>
<td>Reactor Panel: To be announced</td>
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<tr>
<td>11:30 AM</td>
<td>Lunch</td>
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<td>Mobilizing Patients and Families to Achieve Safe Health Care</td>
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<td></td>
<td>Patients and families care about patient safety. But we currently do not mobilize them to contribute the extra eyes, ears, and minds needed to simultaneously reduce adverse events and improve their overall experience of care. This presentation will address what patients, families, and employers can do and what health professionals and institutions need to do to mobilize them.</td>
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<td>Shoshanna Sofer, Dr.P.H.</td>
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<td>1:00 PM</td>
<td>Mobilizing Patients and Families: Stakeholder Perspectives</td>
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<td>A purchaser, a hospital, a health plan, and a consumer advocate react to the day’s presentations and talk about their experiences engaging patients and their families in their own health care. This lively discussion will include a chance for audience members to ask questions and share their own lessons learned.</td>
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<tr>
<td>2:00 PM</td>
<td>Top Hospital Award Ceremony</td>
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<td>Leapfrog’s Board of Directors &amp; CEO</td>
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<tr>
<td>3:00 PM</td>
<td>Adjourn</td>
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Thank you to our 10 Year Anniversary Gala and Annual Meeting Sponsors

Gold Sponsors

Silver Sponsors

Friends of Leapfrog
- Anthem BlueCross
- CareFirst BlueCross BlueShield
- DNV Healthcare
- Ropes & Gray LLP
- sanofi-aventis

Special Thanks to:
- AARP
- Eli Lilly and Company
- Hackensack Medical Center
- Thomson Reuters
- University of Maryland Medical Center
- Virginia Mason Medical Center
David Knowlton is the president & CEO of the New Jersey Health Care Quality Institute. In the past six years, the Institute has worked to enact numerous improvements to patient safety and transparency. Mr. Knowlton is the chair of the Board of Directors of The Leapfrog Group and directs New Jersey’s Leapfrog program.

Deborah J. Leblanc, RN is the vice president of patient care services at the Detroit Medical Center’s Detroit Receiving Hospital. She is designated as a Certified Nurse Executive Advanced (NEA-BC) and a LEAN Healthcare Executive. She is considered an expert in clinical care and business operations. In 2009, Detroit Receiving Hospital received the Magnet Award for excellence in nursing service.

Vince Kerr, M.D. is both president of Care Solutions and chief medical officer for national accounts at UnitedHealthcare. As chief medical officer, he is responsible for clinical policy matters internally and for external clinical policy matters for the large employer segment. In his capacity as president of Care Solutions, he leads the strategy for large employers to manage trends and improve the quality and efficiency of care.

Martin J. Hatlie, JD currently is CEO, Project Patient Care, which is dedicated to fostering improvement in the Chicago region via development of a Patient Safety Organization and other initiatives. He is the president of Partnership for Patient Safety (p4ps), a patient-centered initiative dedicated to advancing the reliability of health care systems worldwide.
Leapfrog Top Hospitals

Mayo Clinic Hospital
Phoenix, Phoenix, AZ

California Pacific Medical Center – Davies Campus
San Francisco, CA

Kaiser Permanente Antioch Medical Center
Antioch, CA

Kaiser Permanente Fontana Medical Center
Fontana, CA

Kaiser Permanente Harbor City Medical Center
Harbor City, CA

Kaiser Permanente Los Angeles Medical Center
Los Angeles, CA

Kaiser Permanente Oakland Medical Center
Oakland, CA

Kaiser Permanente Panorama City Medical Center
Panorama City, CA

Kaiser Permanente Richmond Medical Center
Richmond, CA

Kaiser Permanente – Riverside Medical Center
Riverside, CA

Kaiser Permanente Roseville Medical Center
Roseville, CA

Kaiser Permanente San Diego Medical Center
San Diego, CA

Kaiser Permanente San Francisco Medical Center
San Francisco, CA

Kaiser Permanente San Jose Medical Center
San Jose, CA

Kaiser Permanente San Rafael Medical Center
San Rafael, CA

Kaiser Permanente Santa Clara Medical Center
Santa Clara, CA

Kaiser Permanente South San Francisco Medical Center
South San Francisco, CA

Kaiser Permanente Walnut Creek Medical Center
Walnut Creek, CA

NorthShore University HealthSystem – Skokie Hospital
Skokie, IL

NorthShore University HealthSystem – Evanston Hospital
Evanston, IL

NorthShore University HealthSystem – Evanston Hospital
Evanston, IL

NorthShore University HealthSystem – Glenbrook Hospital
Glenview, IL

NorthShore University HealthSystem – Highland Park Hospital
Highland Park, IL

NorthShore University HealthSystem – Skokie Hospital
Skokie, IL

Rush University Medical Center
Chicago, IL

Baystate Medical Center
Springfield, MA

Beth Israel Deaconess Medical Center
Boston, MA

Brigham And Women’s Hospital
Boston, MA

Cantrix Good Samaritan Medical Center
Brooklyn, MA

Northwood Hospital
Norwood, MA

The University of Maryland Medical Center
Baltimore, MD

Detroit Receiving Hospital & University Health Center
Detroit, MI

DMC Harper University Hospital - Hutzel Women’s Hospital
Detroit, MI

Huron Valley-Sinai Hospital
Commerce Township, MI

University of Michigan Health System
Ann Arbor, MI

Mayo Clinic Rochester - Saint Marys
Rochester, MN

Hackensack University Medical
Hackensack, NJ

University Medical Center at Princeton
Princeton, NJ

Roswell Park Cancer Institute
Buffalo, NY

The Christ Hospital
Cincinnati, OH

The Ohio State University Comprehensive Cancer Center – Arthur G. James and Richard J. Solove Research Institute
Columbus, OH

Lehigh Valley Hospital
Allentown, PA

Bon Secours St. Francis Health System – Downtown
Greenville, SC

Vanderbilt University Hospital
Nashville, TN

Sentara Careplex Hospital
Hampton, VA

Sentara Leigh Hospital
Norfolk, VA

Swedish Medical Center/Cherry Hill
Salt Lake City, UT

Swedish Medical Center/First Hill
Seattle, WA

Virginia Mason Medical Center
Seattle, WA

2010 Leapfrog Top Children’s Hospitals

Children’s Hospital Los Angeles
Los Angeles, CA

Children’s National Medical Center
Washington, DC

Children’s Hospital Boston
Boston, MA

Children’s Hospitals And Clinics Of Minnesota – Minneapolis
Minneapolis, MN

Children’s Hospitals And Clinics Of Minnesota – Saint Paul
Saint Paul, MN

Children’s Hospital of Pittsburgh of UPMC
Pittsburgh, PA

Cook Children’s Medical Center
Fort Worth, TX

Leapfrog Top Rural Hospitals

St. Anthony Summit Medical Center
Frisco, CO

Gruninell Regional Medical Center
Grinnell, IA

Inland Hospital
Waterville, ME

Sebastescok Valley Hospital
Pittsfield, ME

Central Carolina Hospital
Sanford, NC
97% HCA CARE PROVIDERS (OVER 150,000) VACCINATED AGAINST FLU
+ 3% OF HCA CARE PROVIDERS WEARING MASKS
100% OF PATIENTS PROTECTED

WE COMMEND OUR EMPLOYEES...
for their outstanding commitment to HCA’s efforts to ensure patient safety. We commend The Leapfrog Group on 10 years of our shared commitment to improving patient safety.

If you would like more information or have an interest in employment opportunities at HCA, please visit us at HCAhealthcare.com.

The AARP Public Policy Institute congratulates The Leapfrog Group on your 10th anniversary!

Thank you for your support of the Center to Champion Nursing in America’s work to ensure access to quality health care for all.

For more information, go to aarp.org/ppi and championnursing.org.

HACKENSACK UNIVERSITY MEDICAL CENTER SALUTES

THE LEAPFROG GROUP
ON ITS 10 YEAR ANNIVERSARY AND IS PROUD TO SUPPORT THE LEAPFROG GROUP’S MISSION

To trigger giant leaps forward in the safety, quality and affordability of healthcare by:
• Supporting informed healthcare decisions by those who use and pay for healthcare; and,
• Promoting high-value health care through incentives and rewards.

WE LOOK FORWARD TO OUR CONTINUED PARTNERSHIP AND COLLABORATION!
A DECADE OF WORK
HAS MEANT LONGER LIVES FOR COUNTLESS PATIENTS.

Congratulations and thank you to The Leapfrog Group, on behalf of patients who continue to enjoy their lives, but may never know the importance of your work. It is the highest honor for Virginia Mason Medical Center to be named a Leapfrog Top Hospital of the Decade. We owe this distinction to the people who make Team Medicine an everyday reality, for their unwavering focus on providing the highest-quality, safest care for patients.

University of Maryland Medical Center

We would like to congratulate the Leapfrog Group on celebrating its 10-YEAR ANNIVERSARY

ON BEHALF OF THE PHYSICIANS AND STAFF at the University of Maryland Medical Center, we would like to congratulate the Leapfrog Group on its unwavering leadership over the past 10 years on behalf of patients across the U.S. Leapfrog’s focus on safety, quality, and efficiency has helped hospitals measure the right things that truly improve outcomes.

Each year, Leapfrog raises the standards, and each year I am proud to say that UMMC has risen to the challenge to meet or surpass these goals to deliver the finest health care.

Health care is very personal to each of us—it matters in our lives and the lives of our loved ones, and it touches us when we are most vulnerable. We can’t lose sight of the people who deliver this care: the nurses, physicians, technicians, and support staff who touch the lives of patients every day. That is what truly makes a great hospital.

Congratulations again to the Leapfrog Group on completing its first decade, and congratulations to everyone at UMMC and to all who have contributed to making our hospital the Hospital of the Decade.

Jeffrey A. Rivest
President and Chief Executive Officer
University of Maryland Medical Center

we heal >>>>>> we teach >>>>>>> we discover >>>>>> we care
www.ummc.edu
Korn/Ferry International is a proud sponsor of the Leapfrog Gala.

Maureen Ryan
1700 K Street, NW
Suite 700
Washington, DC 20006
202-955-0907
maureen.ryan@kornferry.com

www.kornferry.com

“Real payment reform is one of the critical missing components of our current health reform debate. The work done by NCN in creating a proven and defensible methodology to bring rational payment to our irrational healthcare billing environment is an important part of where we need to head.”

Nawz Ginspach
Former Speaker of the House and Founder, Center for Health Transformation

Quantros

Congratulates

TheLeapfrogGroup

Working Together
To Improve Healthcare Quality
Through Increased Transparency

Learn how our web-based software and service solutions can help improve your clinical, operational and financial performance

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Boehringer Ingelheim ranks among the world’s 15 leading pharmaceutical corporations. Our vision drives us forward. It helps us to foster value through innovation in our company and to look to the future with constantly renewed commitment and ambition.

Boehringer Ingelheim
125 years more health

Value through Innovation

For 125 years Boehringer Ingelheim has been committed to the research and development of innovative medicines that help improve the lives of patients and their families. Learn more about us at www.boehringer-ingelheim.com

Follow the Leapfrog Group on LinkedIn

WE’RE PROUD TO RECOGNIZE
THE LEAPFROG GROUP

Your leadership in transforming healthcare over the past decade is an inspiration to us all.

Mercer congratulates
The Leapfrog Group and
Dr. Arnie Milstein
for their achievements in
transforming health care.
We’re proud to work with you!

www.mercer.com

Join The Leapfrog Group for our SECOND DECADE

Membership Information at www.leapfroggroup.org

Chevy salutes Leapfrog’s decade of dedication to the American worker.

Ten years ago, a few people got together and scribbled down a crazy idea on a napkin that would transform healthcare as we know it.
What would you do to make the world a better place?

It takes determined commitment to make a difference in the lives of others. What fuels the commitment is a strong belief that things can change and people’s lives can improve. UnitedHealthcare salutes The Leapfrog Group for 10 years of dedicated actions to make this belief a reality.

Get Well. Sooner.

When a Cancer Treatment Centers of America (CTCA) patient successfully finishes treatment and returns home, it makes all of us smile. Now, we’re adding a new weapon in our fight against cancer that can make that happen even sooner.

It’s called the Novac7®. Novac7 technology delivers highly-effective, precise Intraoperative Radiation Therapy (IORT) at the time of your surgery. One day and done in most cases! Instead of the 6 weeks of radiation which normally follows surgery.

Most patients will leave CTCA in just days after surgery. Getting back to their families and lives quickly with better cosmetic results, and fewer side effects which sometimes accompany a long, 6 week course of radiation treatment.

We’ll never stop searching the world for leading-edge treatment options that will help you get back home where you belong.

Proud to support The Leapfrog Group.

800-333-CTCA | cancerscenter.com

Congratulations
to THE LEAPFROG GROUP
on their 10th anniversary.

CIGNA is proud to support the Leapfrog Group and its efforts to improve the quality, safety and affordability of health care. Together we’re working to make things better. For everyone.

www.cigna.com

Our promise,
a healthier future for children.

As a leader in children’s health, Nemours has a responsibility to provide the safest, most effective, family-focused care. As stewards of quality and innovation, we’ve established a system to ensure we do.

For more than 10 years, Nemours has employed a fully integrated electronic medical record (EMR) system across campuses in four states. The system extends medical record access to every member of the care team, including referring physicians and patient-families, resulting in better coordination of care, reduced redundancy and improved safety and communication. Hundreds of quality of care measures are embedded in our EMR to validate our progress toward achieving the best health outcomes for children.

Today, our commitment enables a level of quality and safety that exceeds the national average in many pediatric medical and surgical specialties. And together, we are fulfilling our promise of a healthier future for every child we serve. Your child, our promise.

Our promise,
a healthier future for children.

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Anthem BlueCross: 
Anthem BlueCross would like to congratulate Leapfrog on 10 years!

CareFirst BlueCross BlueShield: 
CareFirst BlueCross BlueShield congratulates The Leapfrog Group on 10 successful years!

The Care Continuum Alliance: 
The Care Continuum Alliance congratulates The Leapfrog Group on 10 productive years of work!

Discern Consulting: 
Congratulations, Leapfrog! Take a well deserved bow for 10 years of improving health care quality!

DNV: 
DNV Healthcare the new standard in hospital accreditation, congratulates Leapfrog on it’s 10th birthday.

Johns Hopkins Medicine: 
Working to improve patient outcomes by advancing the science of health care delivery and working together.

Kaiser Permanente: 
Our technology and people improve lives by delivering safe, affordable, high-quality health care.

Raven Creative: 
RavenCreative.com congratulates The Leapfrog Group on 10 successful years

Ropes & Gray: 
Congratulations to The Leapfrog Group on 10 years of empowering American health care consumers.

sanofi-aventis: 
Congratulations to Leapfrog on your 10 Year Anniversary!

Leapfrog Current and Former Staff
Leapfrog Board of Directors thank current and former staff who make everything possible.

Leah Binder 
CEO

Matt Austin 
Director of the Leapfrog Hospital Survey

Christopher Connors 
Communications & Membership Coordinator

Melissa Dunforth 
Director of Communications and Membership

Frances Mangelin 
Director of Operations

Angela Ridley 
Senior Administrative Assistant

William Robinson 
Project Coordinator

Barbara Raskolph, Ph.D. 
Senior Science Director

Former:

Greg Balden
Eric Booth
Sarah Boyd
Chad Brown
Cedric Calhoun
Susanne Delbanco, CEO, 2001 - 2007
Catherine Ekkel
Kantina Johnson
Karen Lincott
Jose Lucio
Lori Meta
Christine Paolenti
Kat Song
Emily Stopa
Nicole Todd
Claire Turner
Rachel Weinsberg
Paul Zarlo

Former Board Members:

Lori Armbruster
Abby Block
Bruce Bradley
Ingrid Burford
George Chedrawi
Robert Galvin, M.D.
Peter Hayes
Shedly Hoffman
Lori Larson
Patricia Macraggart
Greg Marchand

Board Chairs:

David Kornbluth, Current
Jill Berger
Bruce Bradley
Robert Galvin
The Blackburn Group

Former Board Members:

Lori Armbruster
Abby Block
Bruce Bradley
Ingrid Burford
George Chedrawi
Robert Galvin, M.D.
Peter Hayes
Shedly Hoffman
Lori Larson
Patricia Macraggart
Greg Marchand

Current Board:

David Kornbluth, Chair
President & CEO
New Jersey Health Care Quality Institute

Jill Berger, Past Chair
VP, Health and Welfare
Marriott International

Eyed Byer
Chief Medical Officer
The Little Clinic

Elizabeth Castlel, Governance Committee Chair
Staff Director, Enterprise Health Care
Paulus Corporation

Rebecca Dunk
Senior Manager, Health & Welfare Benefits
AEGON, USA

William Finek, Treasurer
Independent Healthcare Consultant
Horizon, Ret.

David Goldhill
President & CEO
GSN

Martin J. Harle
President
Partnership for Patient Safety

Theresa Helle
Manager, Health Care Quality & Efficiency Initiatives
Paychex, Company

Steve Hill
Director, Department of Retirement Systems
Washington State Health Care Authority

Frank Johnson, Secretary
Executive Director, Employers Health & Benefits
State of Maine, State Health Employee Commission

Laurel Pickering
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