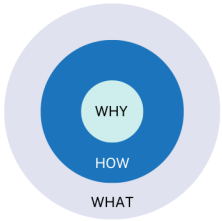


# Zero Harm Learning Consortium



## 4 Pillars of Zero Harm

Built upon identified premises, which were then tied to principles, these 4 pillars emerged

Our citizens deserve the very best and most advanced healthcare services

Unlock innovation in Zero Harm best practices

**LEARNING CONSORTIUM**



Zero Harm demands that we listen to the voice and the experiences of the people

Emancipate the voice and experience of the citizens of our region

**EMR PORTAL OPTIMIZATION**



We must fulfill the social contract of our day

Establish a resilient workforce

**EMOTIONAL INTELLIGENCE TRAINING**



Primary Care should be readily available and of the highest quality to meet the physical, emotional, social and financial needs of our people

Enhance and expand Zero Harm practices

**REIMAGINED, VISIONARY PRIMARY CARE**



The work plan implemented in 2023 had a year-long focus on convening Learning Consortia from Zero Harm leaders across the country to discover best practices in the following areas:

- CAUTI
- CLABSI
- Falls with Injury

**Goal**

Every health system in the region has a Leapfrog grade of A for these outcomes by late 2025

# Zero Harm Learning Consortium

The Michigan Health Improvement Alliance partnered with the Leapfrog Group to identify hospitals with 10 cycles of sustained performance.

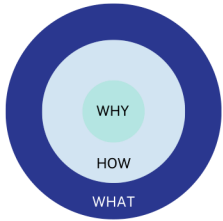


Working with local hospital systems, they formed a team comprised of regional safety and quality experts.

The Learning Consortium collaborated with three hospitals to learn their best practices in CLABSI, CAUTI, and Falls w/Trauma.



# Zero Harm Learning Consortium



Zero harm needs to be **ingrained in our organizational cultures**, with staff and providers at every level buying in and taking ownership as we strive for excellence.

We'll do this through five key efforts:

Nursing driven protocols with front line engagement, physician commitment and buy-in, and emancipating front line staff to be engaged in the development.

Choose provider champions who hold their peers accountable and are dedicated to Zero Harm.

Clear, consistent and intentional communication from executives to front line staff on the importance of Zero Harm.

Training that promotes leadership regardless of title or job function.

Regional alignment of all health systems to achieve payer policy changes that would compensate Zero Harm initiatives and outcomes.