

Custom Benchmarking Report

Leapfrog Sample Hospital

A comparative assessment of your hospital's quality and patient safety, derived from measures on the Leapfrog Hospital Survey.



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About this Report

Leapfrog's Custom Benchmarking Report is designed to help you summarize and benchmark your hospital's performance on up to 45 measures of patient safety and quality nationally, state-wide, and against other hospitals with similar characteristics, such as bed size, teaching status, type, etc.

Your hospital's performance can be compared by:

- **Value Score:** 0-100 score that summarizes performance across all measures (Indicates how your hospital is doing overall)
- **Domain Scores:** 0-100 score that summarizes performance at the domain level (Indicates how your hospital is doing on medication safety, maternity care, etc.)
- **Measure Scores:** 0-100 score that indicates performance at the individual measure level (Indicates how your hospital is doing on medication reconciliation, cesarean births, etc.)

To take full advantage of this report, you should:

- Use the color-coding to quickly and easily identify areas of excellence (green) and opportunities for improvement (red)
- Use the national, state, and cohort averages to benchmark your performance and set goals for the future
- Use the Measure and Domain Scores to engage hospital leadership in a dialogue around targeted quality improvement efforts

Download the complete methodology used to develop this report on our [website](#).

For questions about this report, please contact Leapfrog's [Help Desk](#).

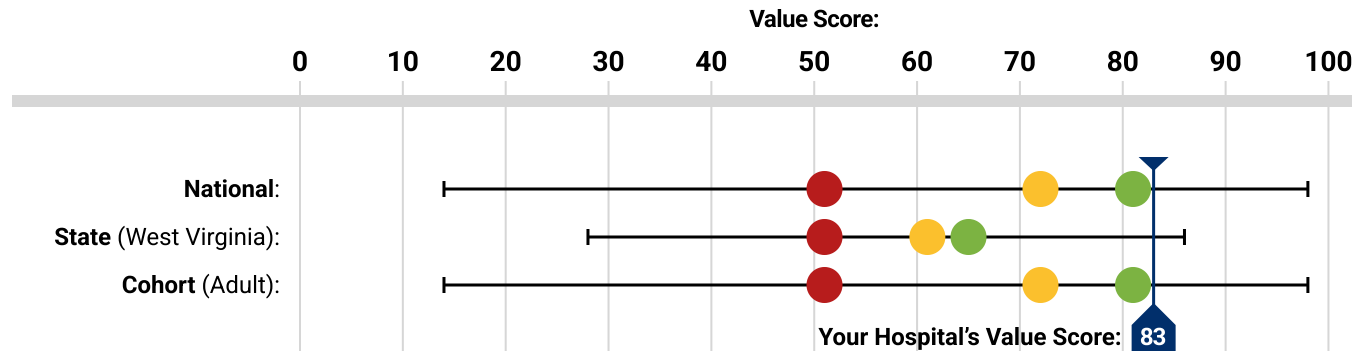
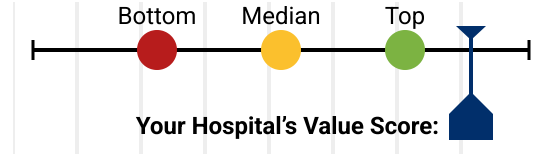
Your Hospital's Value Score

The Value Score is a 0 to 100 score that represents your hospital's performance across all applicable measures from the 2025 Leapfrog Hospital Survey.

Based on your hospital's Value Score of **83**, your hospital is performing:

- **Better than** the Top Quartile of hospitals nationally
- **Better than** the Top Quartile of hospitals in your state
- **Better than** the Top Quartile of hospitals in your Cohort

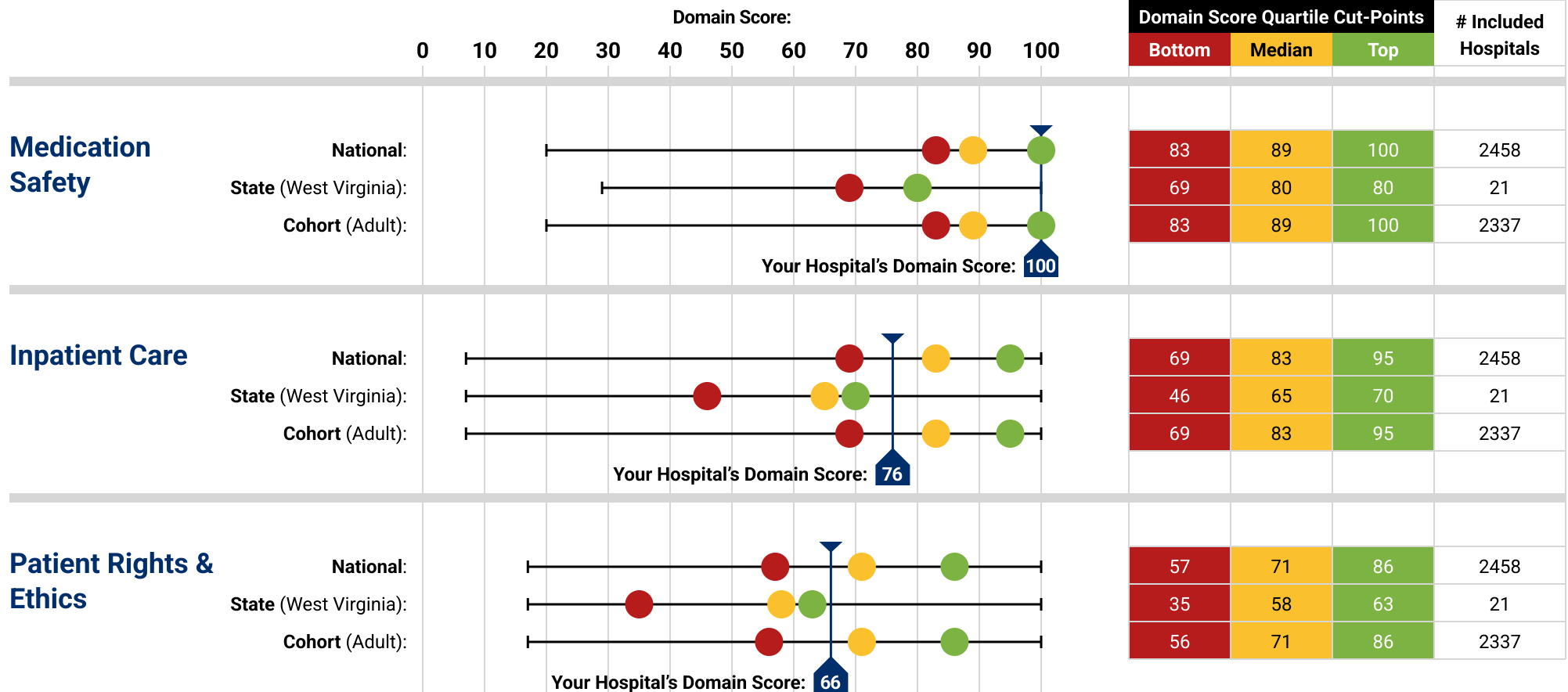
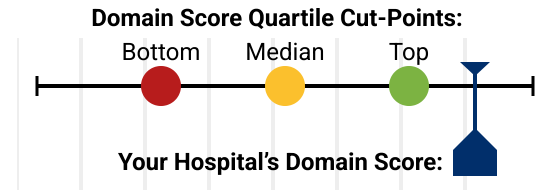
Value Score Quartile Cut-Points:



Value Score Quartile Cut-Points			# Included Hospitals
Bottom	Median	Top	
51	72	81	2446
51	61	65	21
51	72	81	2337

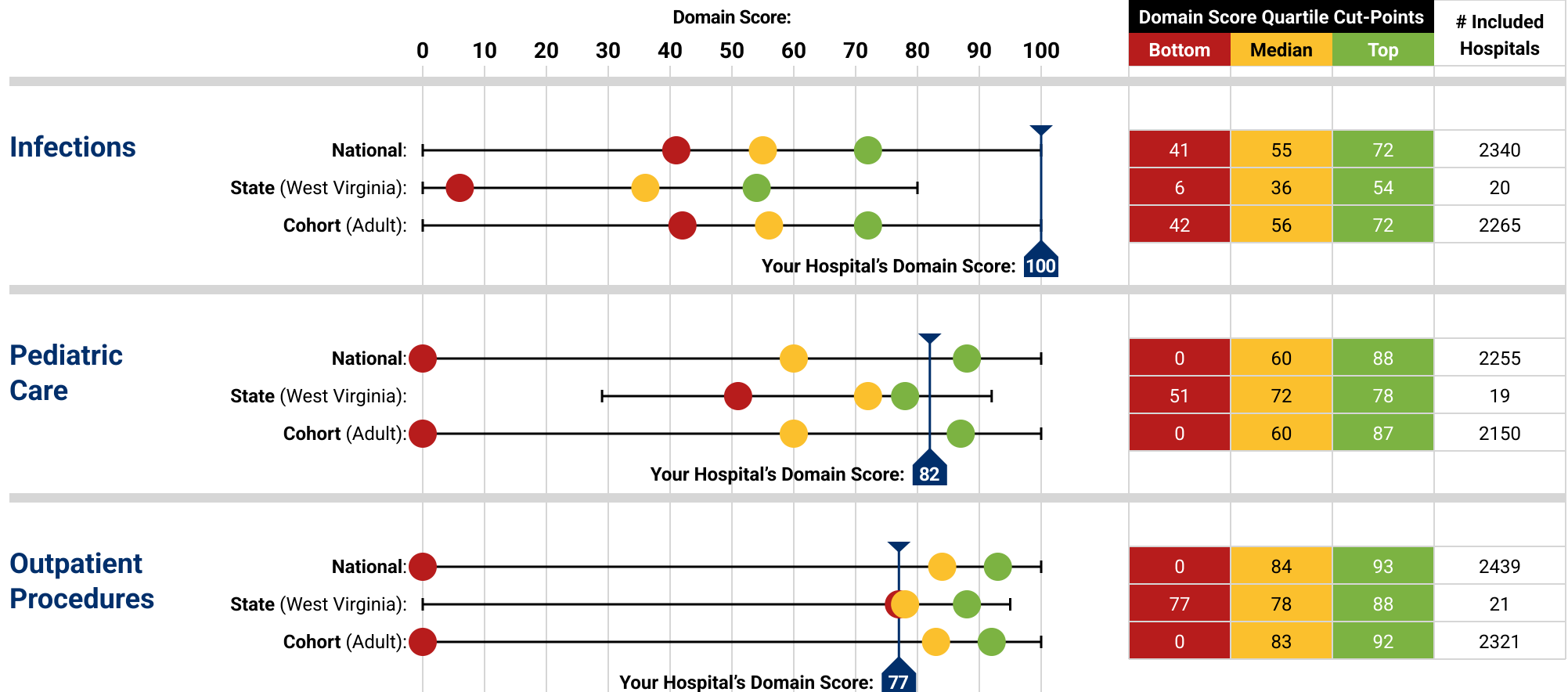
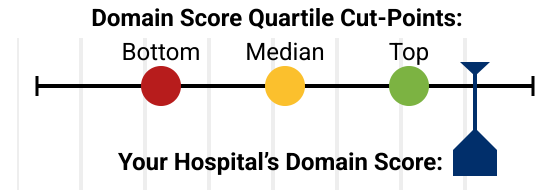
Domain Scores

The Domain Score is a 0 to 100 score that represents your hospital's performance across each of the eight applicable Domains: Medication Safety, Inpatient Care, Patient Rights & Ethics, Infections, Pediatric Care, Outpatient Procedures, Maternity Care, and Adult Complex Surgery. The measures included in each domain are displayed on pages 8-10 of this report, along with the measure and domain weights that contribute to the Value Score.



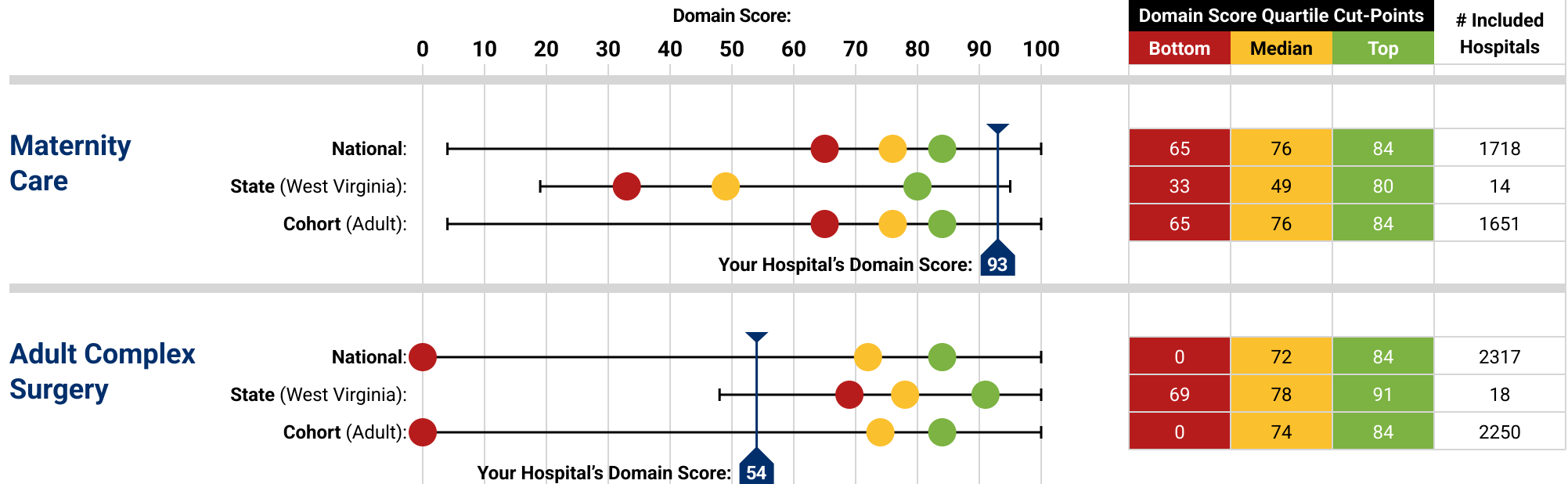
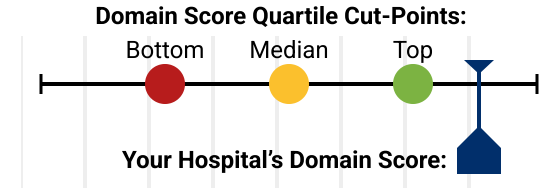
Domain Scores (continued)

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Domain Scores (continued)

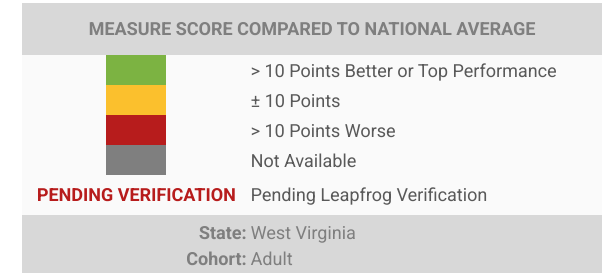
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Measure Scores

Measure Scores and weights for each measure that apply to your hospital are displayed below, alongside national, state, and cohort averages for benchmarking. The Domain weights that contribute to the overall Value Score are displayed below as well.

Each measure on the Leapfrog Hospital Survey is scored according to the Leapfrog VBP Program™ methodology. The measures within each domain are weighted based on the following criteria: **Volume** (number of patients impacted by the measure), **Harm** (severity of harm being measured or resulting from hospitals not adhering to the clinical guidelines being measured), and **Resource Use** (avoidance of costs related to the measure). Weights for each measure and each domain are specific to your hospital based on the data available from this Survey.



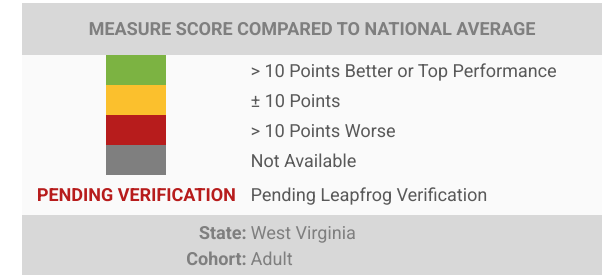
					BENCHMARKS		
DOMAIN	DOMAIN WEIGHT	MEASURE WEIGHT	MEASURE	MEASURE SCORE	NATIONAL N=2458	STATE N=21	COHORT N=2337
Medication Safety	14.00%	5.25%	Computerized Physician Order Entry (CPOE)	100	96	87	96
		5.25%	Bar Code Medication Administration (BCMA)	100	98	90	98
		3.50%	Medication Reconciliation	100	68	26	68
Inpatient Care	16.00%	2.87%	Adult ICU Physician Staffing	5	79	55	80
		2.05%	Culture of Safety Leadership Structures and Systems	100	84	40	85
		2.05%	Culture Measurement, Feedback, and Intervention	100	91	45	91
		2.46%	Total Nursing Care Hours per Patient Day	100	79	72	79
		2.46%	RN Hours per Patient Day	100	75	69	74
		2.05%	Hand Hygiene	100	90	66	90
		2.05%	Safe Surgery Checklist – Inpatient	45	59	73	58
Patient Rights & Ethics	8.00%	2.22%	Billing Ethics	27	68	41	68
		2.22%	Informed Consent	50	63	66	63
		1.33%	Never Events Policy	100	80	46	80
		2.22%	Health Care Equity	100	70	53	71

* Results are based on limited data due to a reported cybersecurity event or natural disaster.

Measure Scores (continued)

Measure Scores and weights for each measure that apply to your hospital are displayed below, alongside national, state, and cohort averages for benchmarking. The Domain weights that contribute to the overall Value Score are displayed below as well.

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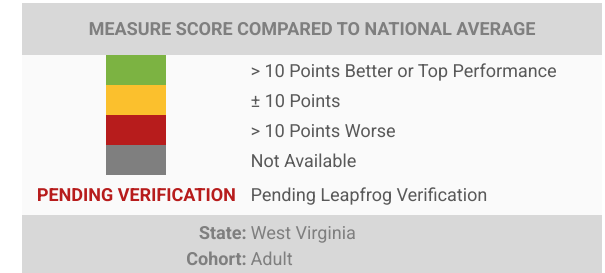
					BENCHMARKS		
DOMAIN	DOMAIN WEIGHT	MEASURE WEIGHT	MEASURE	MEASURE SCORE	NATIONAL N=2458	STATE N=21	COHORT N=2337
Infections	18.00%	0.00%	CLABSI	N/A	54	39	54
		0.00%	CAUTI	N/A	57	46	57
		0.00%	SSI: Colon	N/A	54	39	54
		0.00%	MRSA	N/A	55	31	55
		18.00%	C.Diff.	100	55	23	55
Pediatric Care	10.00%	0.00%	CAHPS Child Hospital Survey	N/A	20	N/A	18
		0.00%	Pediatric ICU Physician Staffing	N/A	86	N/A	85
		5.00%	Pediatric CT Radiation Dose - Head	100	50	61	49
		5.00%	Pediatric CT Radiation Dose - Abdomen/Pelvis	64	51	67	51
		0.00%	Norwood Procedures	N/A	5	N/A	4
Outpatient Procedures	10.00%	1.72%	Patient Recovery - Adult	100	64	81	63
		1.72%	Patient Recovery - Pediatric	100	60	79	59
		1.72%	Unplanned Visits after Colonoscopy	67	49	69	49
		2.07%	Safe Surgery Checklist - Outpatient	44	58	57	57
		1.38%	Medication and Allergy Documentation	66	51	56	50
		1.38%	Patient Experience (OAS CAHPS)	89	48	56	48

* Results are based on limited data due to a reported cybersecurity event or natural disaster.

Measure Scores (continued)

Measure Scores and weights for each measure that apply to your hospital are displayed below, alongside national, state, and cohort averages for benchmarking. The Domain weights that contribute to the overall Value Score are displayed below as well.

Each measure on the Leapfrog Hospital Survey is scored according to the Leapfrog VBP Program™ methodology. The measures within each domain are weighted based on the following criteria: **Volume** (number of patients impacted by the measure), **Harm** (severity of harm being measured or resulting from hospitals not adhering to the clinical guidelines being measured), and **Resource Use** (avoidance of costs related to the measure). Weights for each measure and each domain are specific to your hospital based on the data available from this Survey.



					BENCHMARKS		
DOMAIN	DOMAIN WEIGHT	MEASURE WEIGHT	MEASURE	MEASURE SCORE	NATIONAL N=2458	STATE N=21	COHORT N=2337
Maternity Care	12.00%	3.43%	Cesarean Birth	79	51	43	51
		2.86%	Episiotomy	96	65	44	64
		2.86%	Newborn Bilirubin Screening Prior to Discharge	100	96	66	96
		2.86%	Appropriate DVT Prophylaxis	100	88	63	88
		0.00%	High-Risk Deliveries	N/A	68	N/A	68
Adult Complex Surgery	12.00%	0.00%	Carotid Endarterectomy	N/A	42	88	43
		0.00%	Mitral Valve Repair and Replacement	N/A	32	N/A	33
		0.00%	Open Aortic Procedures	N/A	36	N/A	36
		0.00%	Lung Resection for Cancer	N/A	37	88	38
		0.00%	Esophageal Resection for Cancer	N/A	27	N/A	28
		0.00%	Pancreatic Resection for Cancer	N/A	31	N/A	31
		0.00%	Rectal Cancer Surgery	N/A	43	82	43
		0.00%	Bariatric Surgery for Weight Loss	N/A	40	N/A	40
		6.00%	Total Hip Replacement Surgery	56	49	75	49
		6.00%	Total Knee Replacement Surgery	51	50	80	50

* Results are based on limited data due to a reported cybersecurity event or natural disaster.

Performance Trends (2024-2025)

Comparisons of your hospital's 2025 Measure Scores to your hospital's 2024 Measure Scores are shown here.

For hospitals that participated in the 2024 Leapfrog Hospital Survey, 2024 Measure Scores are displayed alongside 2025 Measure Scores to allow hospitals to see areas where performance has improved and areas where improvement may still be needed.

2024 & 2025 Measure Score Comparison	
★★★★	Top Performance Both Years
↑	> 10 Points Better
●	± 10 Points
↓	> 10 Points Worse
N/A	Not Available
PENDING VERIFICATION	Pending Leapfrog Verification

DOMAIN	MEASURE	2024 MEASURE SCORE	2025 MEASURE SCORE	CHANGE FROM 2024
Medication Safety	Computerized Physician Order Entry (CPOE)	100	100	★★★★
	Bar Code Medication Administration (BCMA)	75	100	↑
	Medication Reconciliation	20	100	↑
Inpatient Care	Adult ICU Physician Staffing	N/A – New Measure	5	N/A
	Culture of Safety Leadership Structures and Systems	19	100	↑
	Culture Measurement, Feedback, and Intervention	100	100	★★★★
	Total Nursing Care Hours per Patient Day	40	100	↑
	RN Hours per Patient Day	100	100	★★★★
	Hand Hygiene	70	100	↑
	Safe Surgery Checklist – Inpatient	100	45	↓
Patient Rights & Ethics	Billing Ethics	55	27	↓
	Informed Consent	51	50	●
	Never Events Policy	100	100	★★★★
	Health Care Equity	N/A – New Measure	100	N/A

Performance Trends (2024-2025) (continued)

Comparisons of your hospital's 2025 Measure Scores to your hospital's 2024 Measure Scores are shown here.

For hospitals that participated in the 2024 Leapfrog Hospital Survey, 2024 Measure Scores are displayed alongside 2025 Measure Scores to allow hospitals to see areas where performance has improved and areas where improvement may still be needed.

2024 & 2025 Measure Score Comparison	
★★★★	Top Performance Both Years
↑	> 10 Points Better
●	± 10 Points
↓	> 10 Points Worse
N/A	Not Available
PENDING VERIFICATION	Pending Leapfrog Verification

DOMAIN	MEASURE	2024 MEASURE SCORE	2025 MEASURE SCORE	CHANGE FROM 2024
Infections	CLABSI	48	N/A	N/A
	CAUTI	61	N/A	N/A
	SSI: Colon	85	N/A	N/A
	MRSA	0	N/A	N/A
	C.Diff.	67	100	↑
Pediatric Care	CAHPS Child Hospital Survey	N/A	N/A	N/A
	Pediatric ICU Physician Staffing	N/A – New Measure	N/A	N/A
	Pediatric CT Radiation Dose - Head	76	100	↑
	Pediatric CT Radiation Dose - Abdomen/Pelvis	100	64	↓
	Norwood Procedures	N/A	N/A	N/A
Outpatient Procedures	Patient Recovery - Adult	100	100	★★★★
	Patient Recovery - Pediatric	100	100	★★★★
	Unplanned Visits after Colonoscopy	55	67	↑
	Safe Surgery Checklist - Outpatient	100	44	↓
	Medication and Allergy Documentation	49	66	↑
	Patient Experience (OAS CAHPS)	73	89	↑

Performance Trends (2024-2025) (continued)

Comparisons of your hospital's 2025 Measure Scores to your hospital's 2024 Measure Scores are shown here.

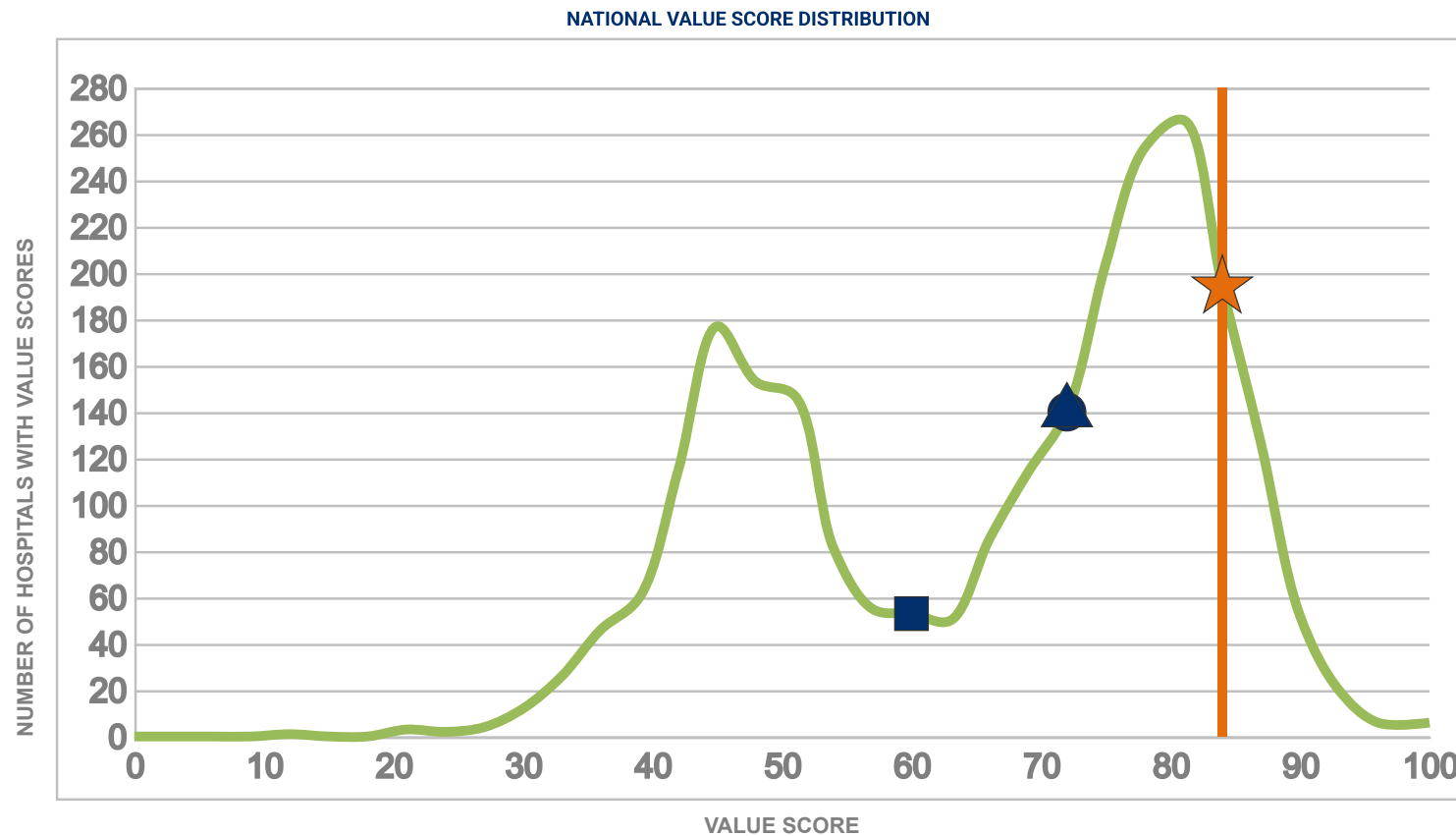
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2024 & 2025 Measure Score Comparison	
★★★★	Top Performance Both Years
↑	> 10 Points Better
●	± 10 Points
↓	> 10 Points Worse
N/A	Not Available
PENDING VERIFICATION	Pending Leapfrog Verification

DOMAIN	MEASURE	2024 MEASURE SCORE	2025 MEASURE SCORE	CHANGE FROM 2024
Maternity Care	Cesarean Birth	26	79	↑
	Episiotomy	0	96	↑
	Newborn Bilirubin Screening Prior to Discharge	100	100	★★★★
	Appropriate DVT Prophylaxis	100	100	★★★★
	High-Risk Deliveries	N/A	N/A	N/A
Adult Complex Surgery	Carotid Endarterectomy	63	N/A	N/A
	Mitral Valve Repair and Replacement	82	N/A	N/A
	Open Aortic Procedures	89	N/A	N/A
	Lung Resection for Cancer	94	N/A	N/A
	Esophageal Resection for Cancer	98	N/A	N/A
	Pancreatic Resection for Cancer	100	N/A	N/A
	Rectal Cancer Surgery	100	N/A	N/A
	Bariatric Surgery for Weight Loss	N/A	N/A	N/A
	Total Hip Replacement Surgery	50	56	●
	Total Knee Replacement Surgery	47	51	●

Appendix I: National Distribution of Value Scores and Deciles

The histogram graphs all Value Scores of hospitals participating in the 2025 Leapfrog Hospital Survey and illustrates, with an orange star, your hospital's Value Score. Your hospital's decile ranking is reflective of performance among all scored hospitals nationally.



★	YOUR HOSPITAL'S VALUE SCORE	83
●	NATIONAL MEDIAN	72
■	STATE MEDIAN	61
▲	CUSTOM COHORT MEDIAN	72
State: West Virginia		
Cohort: Adult		

DECILE	VALUE SCORE
Top	86 and Above
2nd	83-85
3rd	80-82
4th	77-79
5th	72-76
6th	65-71
7th	53-64
8th	49-52
9th	44-48
10th	43 and Below