



## 2024 Leapfrog Hospital Survey Overview of Content for Hospitals and Stakeholders

The Leapfrog Hospital Survey is a free, annual survey that assesses hospital performance on national measures of safety, quality, and efficiency of both inpatient and outpatient care. These measures are of specific interest to health care purchasers and consumers, and cover a broad range of hospital processes, outcomes, and structures in many clinical areas such as surgical care, maternity care, and pediatric care.

Several of the measures included on Leapfrog's annual survey are aligned with other national agencies and organizations such as The Joint Commission (TJC), the Centers for Disease Control and Prevention (CDC), and the Centers for Medicare and Medicaid Services (CMS). The table below includes information about which measures are used in one or more of the CMS programs including the Inpatient Quality Reporting Program (IQR), Value-Based Purchasing Program (VBP), Hospital-Acquired Condition (HAC) Reduction Program, and Hospital Outpatient Quality Reporting Program (OQR). In addition, the table includes information about which measures are included in the [Leapfrog Hospital Safety Grade](#).

The Leapfrog Hospital Survey provides hospitals with the opportunity to benchmark their performance on these national measures against other hospitals in their state and across the nation. Hospitals can also benchmark their performance against ambulatory surgery centers on a national set of measures focused on outpatient procedures.

Survey Results from hospitals and ASCs are publicly reported at <https://ratings.leapfroggroup.org/>. Find more information about the Leapfrog Hospital Survey at [www.leapfroggroup.org/hospital](http://www.leapfroggroup.org/hospital). Detailed scoring information is provided in the Scoring Algorithms at <https://www.leapfroggroup.org/survey-materials/scoring-and-results>.

**All the measures listed below are applicable to general, acute care hospitals.**

✓ Check marks indicate measures that are applicable to either freestanding Pediatric Facilities or Critical Access Hospitals.

\* An asterisk indicates that the measure is only applicable if the hospital performs the procedure or treats the conditions.

Survey Section	Measure	Included in the Hospital Safety Grade?	Used in a CMS Program?	Endorsed or Aligned with other National Reporting Entities?	Applicable to Pediatric Hospitals?	Applicable to Critical Access Hospitals?	Where and how results are publicly reported at <a href="https://ratings.leapfroggroup.org/">https://ratings.leapfroggroup.org/</a>
1	<b>Patient Rights and Ethics</b>						<b>Patient Rights and Ethics</b>
	1A: Basic Hospital Information				✓	✓	More Information: Not scored, but information is publicly reported
	1B: Billing Ethics				✓	✓	Billing Ethics: performance category plus detail
	1C: Health Care Equity				✓	✓	Health Care Equity: performance category
	1D: Informed Consent				✓	✓	Informed Consent: performance category plus detail
2	<b>Medication Safety</b>						<b>Medication Safety</b>
	2A: Computerized Physician Order Entry	✓		NQF Safe Practice	✓	✓	Safe Medication Ordering: performance category plus detail
	2B: EHR Application Information					✓	<i>Not scored or publicly reported</i>
	2C: Bar Code Medication Administration (BCMA)	✓			✓	✓	Safe Medication Administration: performance category plus detail
	2D: Medication Reconciliation			NQF #2456		✓	Medication Reconciliation: performance category plus detail
3	<b>Adult and Pediatric Complex Surgery</b>						<b>Complex Adult and Pediatric Surgery, Total Joint Replacement</b>
	3A: Hospital and Surgeon Volume for 11 high-risk surgical procedures: <ul style="list-style-type: none"> <li>• Carotid Endarterectomy</li> <li>• Mitral Valve Repair and Replacement</li> <li>• Open Aortic Procedures</li> <li>• Bariatric Surgery for Weight Loss</li> <li>• Lung Resection for Cancer</li> <li>• Esophageal Resection for Cancer</li> <li>• Pancreatic Resection for Cancer</li> <li>• Rectal Cancer Surgery</li> <li>• Norwood Procedure</li> </ul>			STS	*	*	Each procedure includes performance category plus detail

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	<ul style="list-style-type: none"> <li>Total Hip Replacement</li> <li>Total Knee Replacement</li> </ul>						
	3B: Safe Surgery Checklist for Adult and Pediatric Complex Surgery			WHO, AORN, TJC	*	*	Safe Surgery Checklist - Complex Surgery: performance category
<b>4</b>	<b>Maternity Care</b>						<b>Maternity Care</b>
	4A: Maternity Care Volume and Services				*	✓	Not scored, but information is publicly reported
	4B: Cesarean Birth			TJC PC-02	*	✓	Cesarean Sections: performance category plus detail
	4B: Cesarean Birth Stratified by Race/Ethnicity				*	✓	Not scored or publicly reported
	4C: Episiotomy			NQF #0470	*	✓	Episiotomies: performance category plus detail
	4D: Newborn Bilirubin Screening Prior to Discharge				*	✓	Screening Newborns for Jaundice Before Discharge: performance category plus detail
	4D: Appropriate DVT Prophylaxis in Women Undergoing Cesarean Delivery				*	✓	Preventing Blood Clots in Women undergoing Cesarean Section: performance category plus detail
	4E: High-Risk Deliveries			Vermont Oxford Network	*	*	High-Risk Deliveries: performance category plus detail
<b>5</b>	<b>ICU Physician Staffing (IPS)</b>						<b>Critical Care</b>
	5: ICU Physician Staffing (IPS)	✓		NQF Safe Practice	✓	*	Specially Trained Doctors Care for Critical Care Patients: performance category plus detail
<b>6</b>	<b>Patient Safety Practices</b>						<b>Preventing Patient Harm</b>
	6A: NQF Safe Practice #1 – Culture of Safety Leadership Structures and Systems	✓		NQF Safe Practice	✓	✓	Effective Leadership to Prevent Errors: performance category plus detail
	6B: NQF Safe Practice #2 – Culture Measurement, Feedback, and Intervention	✓		NQF Safe Practice	✓	✓	Staff Work Together to Prevent Errors: performance category plus detail

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	6C: Nursing Workforce for four nursing measures: <ul style="list-style-type: none"> <li>Total Nursing Care Hours per Patient Day</li> <li>RN Hours per Patient Day</li> <li>Nursing Skill Mix</li> <li>Percentage of RNs who are BSN-Prepared</li> </ul>	✓ Only Total Nursing Care Hours per Patient Day		NQF #0204, NQF #0205, NDNQI, NQF Safe Practice	✓	✓	Nursing and Bedside Care for Patients, Nursing for Patients, and Percentage of Nursing Staff who are Registered Nurses (RNs): performance category plus detail  Percentage of Registered Nurses (RNs) who have a Bachelor's Degree in Nursing: performance category
	6D: Hand Hygiene	✓			✓	✓	Handwashing: performance category plus detail
	6E: Diagnostic Excellence				✓	✓	Not scored or publicly reported
<b>7</b>	<b>Managing Serious Errors</b>						
							<b>Patient Rights and Ethics</b>
	7A: The Leapfrog Group "Never Events" Policy Statement				✓	✓	Responding to Never Events: performance category
							<b>Healthcare-Associated Infections</b>
	7B: Central-line Associated Blood Stream Infections (CLABSI) in ICUs and select wards	✓	VBP, HAC Reduction	NQF #0139, CDC/NHSN	✓	✓	Infection in the Blood: performance category plus detail
	7B: Catheter-associated Urinary Tract Infections (CAUTI) in ICUs and select wards	✓	VBP, HAC Reduction	NQF #0138, CDC/NHSN	✓	✓	Infection in the Urinary Tract: performance category plus detail
	7B: Surgical Site Infections from Colon Surgery (SSI: Colon)	✓	VBP, HAC Reduction	NQF #0753, CDC/NHSN	*	*	Surgical Site Infection After Colon Surgery: performance category plus detail
	7B: Facility-wide Inpatient Methicillin-resistant Staphylococcus aureus (MRSA) Blood Laboratory-identified Events	✓	VBP, HAC Reduction	NQF #1716, CDC/NHSN	✓	✓	MRSA Infection: performance category plus detail

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	7B: Facility-wide Inpatient <i>Clostridium difficile</i> (CDI) Laboratory-identified Events	✓	VBP, HAC Reduction	NQF #1717, CDC/NHSN	✓	✓	<i>C. difficile</i> Infection: performance category plus detail
8	<b>Pediatric Care</b>						<b>Pediatric Care</b>
	8A: Patient Experience (CAHPS Child Hospital Survey)			NQF #2548	✓	*	Experience of Children and Their Parents: performance category plus detail
	8B: Pediatric Computed Tomography (CT) Radiation Dose for two anatomic areas: <ul style="list-style-type: none"> <li>• Abdomen/Pelvis</li> <li>• Head</li> </ul>			NQF #2820	✓	*	Pediatric Radiation Dose for Abdomen/Pelvis scans and Pediatric Radiation Dose for Head Scans: performance category
9	<b>Outpatient Procedures</b>						<b>Care for Elective Outpatient Surgery Patients, Medication Safety</b>
	9A: Basic Outpatient Department Information				✓	*	More Information: Not scored, but information is publicly reported
	9B: Medical, Surgical, and Clinical Staff				✓	*	Elective Outpatient Surgery Recovery Staffing – Adult and Elective Outpatient Surgery Recovery Staffing – Pediatric: performance category
	9C: Volume of adult and pediatric outpatient procedures for nine specialties: <ul style="list-style-type: none"> <li>• Gastroenterology</li> <li>• General Surgery</li> <li>• Ophthalmology</li> <li>• Orthopedic</li> <li>• Otolaryngology</li> <li>• Urology</li> <li>• Neurological Surgery</li> </ul>				✓	*	Not scored, but information is publicly reported: see Elective Outpatient Surgery – Adult and Elective Outpatient Surgery – Pediatric



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	<ul style="list-style-type: none"> <li>• Obstetrics and Gynecology</li> <li>• Plastic and Reconstructive Surgery</li> </ul>						
	9D: Safety of Procedures - Patient Follow-up		ASCQR, OQR			*	Unplanned Hospital Visits after Colonoscopy: performance category
	9D: Safety of Procedures - Safe Surgery Checklist for Adult and Pediatric Outpatient Procedures			WHO, AORN, TJC	✓	*	Safe Surgery Checklist – Elective Outpatient Surgery: performance category
	9E: Medication Safety for Outpatient Procedures				✓	*	Medication Documentation for Elective Outpatient Surgery Patients: performance category plus detail
	9F: Patient Experience (OAS CAHPS)		ASCQR, OQR			*	Experience of Patients Undergoing Elective Outpatient Surgery: performance category plus detail